

DUNCAN IS SMALL. IN A BIG WAY.

A new marketing campaign is telling travellers to “get off the highway” to visit downtown Duncan. Billboards, highway directional signs, and street banners were installed as part of a campaign to refresh Downtown Duncan’s image and draw visitors into the downtown core. A revised tourist brochure and increased online presence – including the City’s new website - will also promote Duncan as ‘Small. In a big way.’

With the help of Victoria-based Hot House Marketing, the City of Duncan and the Downtown Duncan Business Improvement Area Society (DDBIA) have partnered to market the vibrant and energetic downtown area that people may miss if they’re just driving through.

Known for years as the “City of Totems” - with Canada’s largest collection of outdoor totems, and the largest Farmers’ Market on Vancouver Island - the City’s renewed partnership with the DDBIA further showcases the growing vibrancy of the downtown.



**SMALL TOWN.
BIG TASTE.**

Over 25 cafés & restaurants.
Drink up!

DOWNTOWN DUNCAN
Small. In a big way.

HELP KEEP CURBSIDE RECYCLING CONTAMINANT FREE

Non-collectable items, such as plastic bags, are too often mixed into curbside recycling. A list of accepted items is available at www.duncan.ca/garbage-recycling.



Plastic bags tangled in the sorting machinery

Multi-Material British Columbia (MMBC), the non-profit organization that manages residential recycling in BC, sets the rules about what items can be collected curbside. Soft plastics, like plastic bags, cannot be collected in curbside recycling because they get tangled in the sorting machine. For more information see recyclinginbc.ca/program/film-plastic/. Soft plastics are accepted at all CVRD recycling centers and Island Return-It Bottle Depots at no cost.

To reduce contaminants in recycling, in conjunction with North Cowichan and the CVRD, the City of Duncan has begun inspecting collection bags/containers and tracking non-recyclable items. Recycling in sealed bags cannot be inspected and will not be collected.

Yellow recycling bags and stickers are available for city residents, free of charge, at City Hall (200 Craig Street) or the Public Works Yard (1091 Marchmont Road).

Three reasons to ensure only accepted items are placed in your curbside recycling bag/container:

Avoid paying more – What we throw away is being closely monitored, and cities that don’t sort waste properly will pay large fines and higher fees. These costs would be passed on to taxpayers.

Ensure your recycling gets picked up – Service may be suspended for households that continue to sort their recyclable items incorrectly after repeated warnings and education.

Keep the Earth healthy for our kids – Contaminated recycling ends up in the garbage. Landfills take up valuable space and harm the environment by releasing greenhouse gases (methane) into the air and toxins into the ground.

CITY LAUNCHES NEW WEBSITE



Check it out at www.duncan.ca

In July, the City launched a fresh, bold new website that reflects the vibrancy of the community. Thornley Creative Communications helped to develop the new site with residents, visitors and local business' in mind. It's much more user friendly with a fully responsive design for desktop and small screen devices such as mobile phones or tablets.

A number of City services have been centralized to help residents and local businesses, including the Issues Reporting Form (where citizens can log issues of concern) and the "Road Ranger" site, which informs people of impending projects that may affect traffic. Other features include a City events calendar, an interactive map of the Totem Tour Walk, google translator, accessibility options for visitors with visual impairments, and prominent display of News & Upcoming Events.

PUBLIC WORKS COMPOST PILOT PROJECT

Last fall, the Public Works Department began a pilot project for composting organic waste on-site at the Public Works Yard. Eight months later, the first batch of organic rich compost has been distributed for use in our parks. Look for it spread at the base of trees and in flower beds at a park near you!

Leaves, grass clippings, and other organic debris collected by the Public Works department are normally taken to an outside facility for disposal. And, the City purchases approximately ten tons of compost every spring to mulch flower beds and trees.

This project has been successful in reducing costs of disposing of organic debris and reducing the amount of compost purchased annually. In addition, the environmental impact of transporting these materials has been reduced. The Public Works Departments takes pride in being environmentally responsible and finding efficiencies wherever possible!

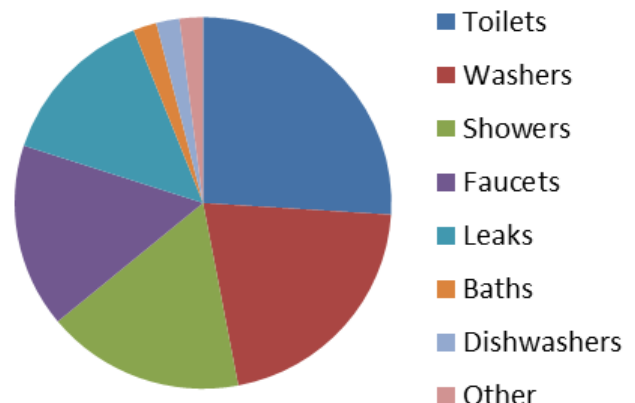


STAGE TWO WATERING RESTRICTIONS

The Cowichan Valley watering restrictions are now at **Stage Two**. Lawn sprinkling is limited to EVEN numbered addresses water on Wednesday & Saturday and ODD numbered addresses water on Thursday & Sunday for 2 hours maximum from 7-9 am or 7-9 pm. Hand-watering trees, shrubs and gardens is permitted daily for 2 hours maximum from 7-9 am or 7-9 pm.

Visit www.duncan.ca for more information. Questions? Contact Public Works at 250-746-5321.

WHERE DOES OUR WATER GO?



WATER BILL BY EMAIL

Would you rather receive your semi-annual water bill by email? If so, send a note to utilities@duncan.ca with your account number, tax roll number, or address. You should have received your most recent water bill in July and the next bill will be going out in January, 2017.