# 2019 Annual Report









Corporation of the City of Duncan British Columbia

# **2019 Annual Report**

Fiscal Year Ended December 31, 2019

This Annual Report has been prepared by the Finance Department Telephone: 250-746-6126 Fax: 250-746-6129 finance@duncan.ca www.duncan.ca



Photo Credits Photos: City of Duncan; Phil Ives; April Shepherd-Trent Our Annual Report provides an opportunity every year for citizens and stakeholders to review our accomplishments, and to see what objectives we have set for the coming years ahead.



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Letter of Transmittal

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# mayor and council



### Mayor Michelle Staples



#### **Internal Committee Appointments**

Totem Sub-Committee

#### **External Appointments (Voting Member)**

- · Cowichan Valley Regional District Director
- North Cowichan Parks & Recreation Committee (Alternate)
- Duncan/North Cowichan Joint Utilities Board

mayor@duncan.ca

#### **External Appointments (Non-Voting Members)**

- Cowichan Tribes
- Downtown Duncan Business Improvement Area Society (Alternate)
- Island Corridor Foundation
- Cowichan Community Action Team
- Cowichan Housing and Homelessness Coalition

The Council has statutory authority to provide services, set budgets, levy taxes, and establish policies for the benefit and protection of its citizens.

### **Strategic Plan**

Council sets out the City's objectives through their strategic plan, which defines the business of the organization, clarifies its preferred future, and identifies strategic priorities.

# councillors

### Councillor Bob Brooke



#### Internal Committee Appointment

Tourism Committee

#### External Appointments (Voting Member)

- Cowichan Community Centre Commission (Alternate)
- Duncan/North Cowichan Joint Utilities Board
- Vancouver Island Regional Library Board (Alternate)
- Regional Housing Service Community Advisory Committee

#### External Appointments (Non-Voting Member)

- Chamber of Commerce (Alternate)
- Cowichan Tribes
- Valley Seniors Organization
- Cowichan Housing and Homelessness Coalition

#### bbrooke@duncan.ca

### Councillor Garry Bruce



#### Internal Committee Appointment

 Advisory Design Panel (non-voting)

#### External Appointments (Non-Voting Members)

- Chesterfield Sports Society (Cowichan Sportsplex)
- Valley Seniors
  Organization

#### gbruce@duncan.ca

### **Councillor** Jenni Capps



#### Internal Committee Appointment

- Environment & Sustainability Committee (Chair)
- Junior Council (Liaison)

#### External Appointment (Voting Member)

- Vancouver Island
- Regional Library Board • Regional Housing Service Community
- Service Community Advisory (Alternate)

#### External Appointment (Non-Voting Member)

- Downtown Duncan Business Improvement Area Society
- Our Cowichan Communities Health Network (Alternate)
- Cowichan Community Action Team

jcapps@duncan.ca

# Tom Duncan

Councillor



#### Internal Committee Appointments

- Tourism Committee
  (Chair)
- External Appointments
- (Voting Member) • Cowichan Valley Begional District Boa
- Regional District Board (Alternate) • Cowichan Community
- Centre Commission

#### External Appointments (Non-Voting Member)

- Duncan-Cowichan
  Summer Festival
- Island Corridor
- Foundation (Alternate)

tomduncan@duncan.ca





#### External Appointments (Voting Member)

- Cowichan Community Centre Commission
- North Cowichan Parks & Recreation Committee

#### External Appointment (Non-Voting Member)

 Cowichan Tribes (Alternate)

smiddlemiss@duncan.ca

### Councillor Carol Newington



#### Internal Committee Appointments

- Advisory Committee on Disability Issues (Chair)
- Totem Sub-Committee (Chair)

#### External Appointments (Non-Voting Member)

- Chamber of Commerce
- Cowichan Tribes
- Our Cowichan Communities Health Network
- Cowichan Valley
  Independent Living

#### cnewington@duncan.ca

# message from the mayor

The year 2019 was a year of taking action. Our City Council and staff had our first full year together and all of us recognize the growing impact the changes in our City are having on our lives. We decided early on that our first order of business was to work with you, and our neighbouring governments, community partners, and business owners, to develop and implement solutions to meet our challenges and bring the changes we all want for the future of our City. We have an incredible team at the Council table, each of us offering the others a unique perspective that helps us see things in a different way.

Councillor Bruce makes sure we always remember the financial impact of the City's infrastructure and operational costs on residents and business owners. Staff and Council have been busy working on replacing water mains, and improving our neighbourhoods, parks, and streets. We completed 98% of residential water meter installations and developed a metered water billing rate design that encourages water conservation.



Councillor Duncan has the most history of our Council members and is key

to providing context and information about past decisions on long-term planning, initiatives. He helps us understand the time some things take to complete. He is always passionate about the safety of people as they move through our City, ensuring that council is on top of addressing traffic and road safety concerns.

Councillor Brooke was a strong voice as we worked to adopt the "Safer Community Plan", together with North Cowichan and Cowichan Tribes, to increase safety along the Trans-Canada Highway Corridor. Councillor Brooke has spent time, along with other councillors, listening and responding to the needs of businessowners. He participated in the facilitated community discussions on future of 85 Station Street and Whistler Street.

Councilor Newington is a neighbourhood building champion. As a block watch captain, she has been involved in the continued development of the Cairnsmore Sustainable Neighborhood Plan and has been a leader on the Totem Sub-Committee and the Advisory Committee on Disability Issues.

Councilor Capps knows first-hand what it is like to be mentored as the former City of Duncan Youth Council Mayor. She has worked hard this past year at redeveloping a youth council model for the future. She continues to be involved as a board member or the Vancouver Island Regional Library and City liaison member to the Downtown Duncan Business Improvement Area board.

Councilor Middlemiss reminds all of council about the challenges faced by many in our community. She brings heart and compassion to the table and a voice that is always needed to remind us that we are only doing as well as the person in our community who is struggling the most.

There are so many milestones that took place in 2019, and more to come in 2020. This Council represent the diversity in our City, everyone's voice is reflected and represented through one of us. For me, there is no group of people I could imagine better suited for the work that is ahead of us because we are all committed to working together to make this small City the very best it can become. As we move into the second half of our term, whatever the next few years may bring our way, we will face the challenges working together. As always, I am available at 250-466-9412 or email mayor@duncan.ca, or I can be reached on Facebook or Instagram.

Michelle Staples, Mayor



# history

### Mayors of Duncan Since 1912

K.F. Duncan1912-1913O.T. Smythe1914-1916, 1923E.F. Miller1917-1918, 1922T. Pitt1919-1921J.I. Mutter1924-1928H.F. Prevost1929-1935J. Grieg1936-1939E.W. Lee1940-1942G.H. Savage1943-1946	J.C. Wragg J.T. Dobson J.W. Quaife K. Paskin M.G. Coleman D.W. Barker M.G. Coleman P.J. Kent M. Staples	1947 - 1955 1956 - 1967 1968 - 1973 1974 - 1979 1980 - 1982 1983 - 1986 1987 - 2005 2005 - 2018 2018 - Present
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## **Freeman Designations**

Norah C. Denny	1963
Dorothy R. Geoghegan	1963
John T. Dobson	1975
C.A. (Bob) Howard	1977
John Homer	1985
Art Mann	1998
Pres Bruce	1999
Martin Lukaitis	2004
Joan Gillatt	2005
Glenn Mackie	2008
Mike Caljouw	2009
Michael Coleman	2011
Phil Kent	2019

## **Scroll of Honour Recipients**

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Barbara Coleman John Sanders Mary Wadsworth Cam Drew Mary Newington **Carlene Marentes** Jack Hutton Glenn Mackie Stan Green Joan Gillatt **Ronnie Phipps** Ernie Moon **Ruby Peter Dennis Alphonse** Andy Bigg Gordon Closson **Bill Keserich** Debbie Williams Betty Anne Devitt

Betty James	2007
Lori Iannidinardo	2007
Bob James	2008
Rigs Sutton	2008
Bill & Celia Abram	2009
Ron George	2009
Patricia & Duffy Chaster	2010
Louise McMurray	2011
William Abner Thome	2011
Ruth Chaster	2012
Denise L. McKinlay	2013
Chuck McCandless	2013
Jack Faber	2014
Norm Jackson	2015
Marina Stanko	2016
Harold Wallace	2017
Leanne Closson	2018
Judy Hill	2018
Reta & Otto Lachman	2019



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# awards 2019

## **Perpetual Arts Trophy**

Judy Brayden

# Perpetual Trophy for Excellence & Sportsmanship

Gerry Rees

3-WAY

## **Freedom of the City**



The rare Freedom of the City was awarded to former Mayor, Phil Kent, who made a significant long-term commitment to serve the City of Duncan and its citizens.

## **Duncan Fire Hall Long Service Awards**

RecipientArt SandersonCorky AdamsRon OlaussenWray WatsonMike McKinlayRick Starke

Years of Service 20 Years 20 Years 25 Years 30 Years 30 Years 35 Years

**Current Role** Chaplain Captain Deputy Chief Assistant Chief Chief Retired Captain





# our core values

We approach projects with a focus on sustainability

- We provide Duncan's citizens with timely, efficient and friendly service in a cost effective manner
- We value green space and urban forests

We will enhance and maintain a vibrant downtown core

- We value retaining our historical and cultural uniqueness
  - We provide safe and comfortable transportation alternatives to those that live in or visit our City
- We consider the interests of our neighbours when making key City decisions

# department info

### **Chief Administrative Officer**

The Chief Administrative Officer (CAO) of the City of Duncan is appointed by, and reports to, City Council. The CAO oversees the overall administration of the City, its officers and employees, including day to day operations. The CAO leads the senior management team and sets the overall direction to ensure achievement of Council's Strategic Plan.

In addition, the CAO is charged with keeping Council up to date on corporate matters and ensuring that Council policies are implemented and bylaws are enforced in conformity with the *Community Charter*, the *Local Government Act* and other relevant legislation.

Valuing a familial corporate culture, the CAO strives for a high level of inter-departmental communications as well as external communications with residents, businesses, and the development community. Administrative policies and procedures support a strong, professional customer focus.



# chief administrative officer

I am very pleased to present our residents and taxpayers with the 2019 Annual Report. The Annual Report is our opportunity to highlight the City's operations and describe our strong financial position.

In addition to our ongoing focus on effective and efficient municipal service delivery, City staff work to further the strategic priorities and directives of City Council. In 2019, we continued implementation of the phased Residential Water Metering Program and consultation on the Cairnsmore Sustainable Neighbourhood Plan and McAdam and Rotary Park Master Plan. In partnership with North Cowichan, we created and implemented the Community Safety Plan for the Trans-Canada Highway Corridor area.

The diverse group of leaders elected as Council in 2018 has made it a priority to focus on doing what we can to address the housing, homelessness, and opioid crises. Council and staff continue to spend a significant amount of time, within the City's limited capacity and jurisdiction, to make a difference in these areas. Unfortunately, there are no simple solutions and addressing these issues will continue to be a focus for the City and the community for some time.

I would like to thank Council for their support and professionalism with all staff; different opinions shared and debated in an atmosphere of respect and solutions serves the public in the most effective and efficient manner.

Please also join me in thanking all City staff for their professionalism and extremely high level of personal service. That has always been the City's number one focus, while keeping property taxes reasonable and our finances in order, as can be seen from this year's financial statements.

The City's branding as "Small. In a big way." continues to speak volumes of the Council, staff, and community. We will continue to do our best to make a positive impact for residents and businesses every day.

Please reach out to us with questions at any time.

Peter de Verteuil Chief Administrative Officer



CORPORATION CORPORATION

Corporate Services is the communications link between Council and other municipal departments and the general public.

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# corporate services

Corporate Services is the communications link between Council and other municipal departments and the general public, providing assistance and advice to citizens with respect to Council / Committee processes, reporting procedures and decisions.

### **Corporate Services is responsible for:**

- » drafting bylaws, resolutions, and agreements for the City;
- maintaining minutes and overseeing record keeping for all council and committee meetings;
- » ensuring access to all public records (Freedom of Information & Protection of Privacy [FOIPPA]);
- » overseeing general bylaw enforcement;
- administering, monitoring and seeking compliance with the bylaws enacted by the Mayor and Council to regulate the conduct of affairs in the City;
- facilitating internal and external communications, providing legislative service, administering oaths and taking affirmations, affidavits and declarations;
- » overseeing policy development; and
- » administering the municipal elections.

The Corporate Services Department provides service to four Committees in addition to Council and the Committee of the Whole: Advisory Committee on Disability Issues, Environment and Sustainability Committee, Totem Sub-Committee, and Tourism Committee. They also provide administrative services to the Advisory Design Panel. Each of these committees has a Terms of Reference that governs their operation.



# financial services

SMALL TOWN

The Big Scoop

Ice Cream & Hot Dogs

102 1784

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The Financial Services Department is responsible for maintaining the financial health of the City through safeguarding the City's financial assets and planning for the future.

Cowichan Mershank

BUILDING

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# financial services

The finance department is responsible for maintaining the financial health of the City through safeguarding the City's financial assets and planning for the future.

Each year the finance department prepares a detailed budget identifying all revenues and sources of funding for operating and capital expenditures, including projections for the next six years. In addition to the annual report and other statutory reporting, periodic financial reports are provided to Council and other departments to aid them in their duties.

Finance staff calculate and levy property taxes, utility and garbage/recycling fees as well as process all other payments made to the City. All purchasing requirements such as tendering and purchase orders are coordinated through this department.

The finance department manages a portfolio of over \$14.5 million in various securities and oversees the collection of almost \$9 million in property taxes, \$3 million in utilities as well as developer charges and other miscellaneous revenues. Over \$10 million in payments to suppliers are also made through the finance department.

The finance department manages many other functions including business licensing, pet licensing, utility billing, payroll, debt financing and information technology.

### During 2019 finance was responsible for:

Property tax billing and collection	2,256 property tax notices
» Water billing	7,406 bills issued
» Accounts receivable	194 invoices
» Pet licence billing and collection	373 dog licences
» Business licence billing and collection	755 active business licences
» Pre-authorized payments for taxes	\$101,120 per month
Home Owner Grant Administration	1,322 grants
» Property tax deferment administration	83 deferments
» Payroll	98 T4s issued
» Accounts payable	661 cheques processed 1,687 EFTs processed



# development services

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C Expedia cruise centers

Christm MALL

> The Development Services Department provides city planning, development review, building inspection and land use services.

# development services

The development services department provides city planning, development review, building inspection and land use services. The department has one planner, one planning technician, and a building inspector who also functions as the Local Assistant to the Fire Commissioner.

The department is responsible for overseeing and updating the Official Community Plan; zoning bylaw; undertaking area and long-term planning such as the Active Transportation Plan and Integrated Community Sustainability Plan.

The department is also responsible for processing applications for Development Permits, Development Variance Permits, Zoning and OCP Amendments and providing input on subdivision applications

Land use bylaw enforcement relative to building, 200 year floodplain, zoning, signs, landscaping bylaws, business licensing and off-street parking are also part of the department's responsibilities.

In 2019, the City issued 43 building permits with a total construction value of \$10.3 million.



# protective services

The Royal Canadian Mounted Police provide policing services to the Municipality of North Cowichan and City of Duncan.

# protective services



North Cowichan

Duncan

# RCMP

The Royal Canadian Mounted Police provide policing services to the Municipality of North Cowichan under a municipal contract. In this area, the Royal Canadian Mounted Police also provides policing services to the City

of Duncan as part of a greater policing responsibility for the Cowichan Valley, which includes the City of Duncan, Cowichan Tribes lands and a large Provincial rural area. The City of Duncan's population is currently less than 5,000, and as such, the City is policed as part of the existing Provincial contract. The RCMP personnel are supported by a network of community volunteers in a variety of critical service delivery roles. These include volunteer Auxiliary Constables, Citizens on Patrol, Speed Watch, Block Watch, Community Police Office volunteers and others. Their contributions to their community cannot be overstated. We simply could not provide the level of service to the communities we serve without their assistance.

A service delivery advantage is gained when a community is served by a "blended" Detachment like North Cowichan / Duncan. This allows some flexibility, when necessary, to deploy specialized resources where they are needed. A blended Detachment utilizes Municipally funded, Federally funded and



Provincially funded Human Resources. As well, it enables the RCMP to deploy the following programs to better serve the City of Duncan residents: » Uniformed General Duty "First Responders" » Plain Clothes Investigators (Serious Crime and Drug/ Property Crime personnel) » Traffic and Community Engagement (school liaison, bicycle patrols, etc.)

# protective services

Each RCMP Detachment in Canada is mandated to prepare an annual performance plan that addresses identified, "Local Policing Priorities". The 2019/20 plan is focused on the following local issues that were consistently identified as priorities throughout the valley:

- Build and Maintain Positive Relations Within the RCMP and With Our Partners
- · Police / Community Relations Visibility of Police
- Reduce Crimes Against Persons Violence / Domestic Violence / Vulnerable Persons
- Reduce Substance Abuse
- Enhance Road Safety
- Indigenous Policing Build and Maintain Positive Relations with Aboriginal communities
- Reduce Property Crimes
- Contribute to Employee Wellness

All of these programs achieved varying levels of success and most of the established goals were achieved. Every year the Management Team at North Cowichan / Duncan Detachment carefully examines the service delivery component of operations with a view to ensuring that existing resources are being deployed in the most effective and efficient manner. As it is a very busy Police Detachment, with constant pressure on the core policing personnel at all hours, twenty-four (24) hour service is maintained with a prioritization process for attending priority calls first, and responding to low priority calls when and if time permits.



# fire services

The Duncan Volunteer Fire Department Supplies fire suppression, fire investigation, fire prevention, first responders, motor vehicle incidents, rescue services, as well as special services such as low and high angle rope rescue, light urban search and rescue, and all car seat installations.



# fire services

The Duncan Volunteer Fire Department consists of a Chief, Deputy Chief, Assistant Chief, 4 Captains, 4 Lieutenants, and 22 firefighters. The department supplies fire suppression, fire investigation, fire prevention, first responders, motor vehicle incidents, rescue services, and interface and brush fires to the citizens of Duncan, Eagle Heights and Cowichan Tribes lands.

The Fire Department has special services such as low and high angle rope rescue, light urban search and rescue and all car seat installations.



### **Distribution of Calls by Response Type**



# public works services



Operations is responsible for the maintenance and upkeep of all City owned existing buildings, lands, utilities and infrastructure. The health and safety of our citizens is the top priority of the operations division.

# public works services

Public works department is responsible for the maintenance and upkeep of all City owned existing buildings, lands, utilities and infrastructure. The health and safety of our citizens is the top priority of the operations division. Some of the functions regularly performed by the operations division are:

### **Fleet Maintenance**

The City's mechanic maintains the fleet and associated municipal equipment and is responsible for:

- Description of the service of the service of the service of the commercial vehicle service is a safe manner on the highways.
- » Maintaining a fleet of 52 units comprising solid waste vehicles, construction, snow and de-icing equipment, parks equipment including mowers, weed whackers, flood pumps and equipment and other small tools.

### Utilities

The utilities division is responsible for maintenance and upgrades to:

- The municipal water distribution network comprising approximately 82 km of water main, 7,500 water connections as well as four well sites.
- The sanitary sewer collection system comprising approximately 29 km of pipes.
- The storm water collection system comprising approximately 27 km of pipes.

### **Roads and Sidewalks**

- » Maintenance and upgrades to municipal traffic signals, road markings and signage;
- » Maintenance and upgrades to municipal curbs, sidewalks and roads;
- » Street sweeping; and
- » Snow and ice clearing.





# public works services

### Garbage, Recycling, Organics, and Yard Waste

The City provides residential solid waste collection on a bi-weekly basis, residential recycling collection on a bi-weekly basis, organic collection weekly and yard waste and glass collection once per month for 10 months of the year.

### **During 2019 the City collected:**

- » 160 tons of organics
- » 132 tons of recycling
- » 236 tons of garbage
- » 52 tons of yard waste
- » 5 tons of glass

### **Parks and Green Space**

The parks division maintains 13 hectares of public park including playing fields, trails and green space. They also maintain the largest outdoor totem collection in Canada.



# engineering services

Engineering Services ensures long range planning and capital renewal of public infrastructure systems.

Carl Street of Street

the state

# engineering services

#### Engineering

The Engineering Department ensures long range infrastructure planning and capital renewal of public infrastructure systems (such as roads, sidewalks, traffic, parks, water distribution network, water supply source, sanitary collection system, storm drainage collection system, flood protection system etc.). This includes oversight of City standards and specifications as well as focusing on infrastructure capacity planning and capital renewal of all City infrastructure. The Engineering Department is responsible for the review and approval of utility servicing for all new subdivisions and developments within the city limits. They also review the water servicing for all new developments outside the City but within the City's water service area.

Mapping and related record keeping is also considered to be part of the engineering function.



Carvers: Harvey Alphonse & Nelson Canute; Richard Hhunt; Francis Horne Sr.; Cicero August

# managed growth

To accommodate and manage population growth to meet the needs of Duncan's residents, build on and enhance the City's attributes, and work towards a more sustainable built and natural environment.

# our commitments

## **Review Local Government Boundaries**

### Progress in 2019

Asked on the Citizen Satisfaction Survey if citizens support exploring the costs and benefits of moving the Northern and/or Southern boundaries of the City.



### What we will do in 2020

- Consider studying boundary realignment north of the City (paused 2019).
- Consider studying restructure options for areas south of the City (paused 2019).

## **Ensure Zoning and Policies are Consistent with the Strategic Plan and Official Community Plan**

### Progress in 2019

- Continued development of the Cairnsmore Sustainable Neighbourhood Plan. Held multiple community consultation sessions to assist development of the plan.
- » Reviewed options for housing development on City lands.
- Reviewed initiatives and incentives to encourage creation of lower cost housing options.

### What we will do in 2020

- » Complete the Cairnsmore Sustainable Neighbourhood Plan.
- Continue to evaluate and review the Zoning bylaw in relation to potential or new applications coming forward and identification of overlooked or incompatible issues or inconsistencies.
- » Start review of the Official Community Plan.
- » Create a land acquisition strategy.

# a well serviced community

To provide appropriate physical infrastructure to support a vibrant local economy, community connectivity and social and environmental health and safety.

# our community

# Maintain and upgrade water, sewer, and storm sewer infrastructure

### Progress in 2019

- Completed 98% of residential water meter installations in City.
- » Completed 90% of residential water meter installations in North Cowichan.
- Constructed a metered water billing rate design that encourages water conservation.
- Completed conversion to metered water rates inside the City.
- Implemented improvements to eliminate anaerobic issues at Marchmont Pump Station.
- » Conducted sanitary sewer system assessment.



### What we will do in 2020

- » Work with North Cowichan on emergency well investigations.
- » Continue to monitor and improve storm water discharge quality.
- » Participate in watershed meetings and working groups.
- Investigate potential further improvements to the quality of storm water.
- » Continue storm drainage assessment.
- » Continue water condition assessments.

## **Ensure City assets are maintained**

### Progress in 2019

- » Continued work on an asset management plan.
- » Continued assessment of underground infrastructure condition.

### What we will do in 2020

- » Conduct a seismic upgrade design for City Hall.
- » City Hall office internal reconfiguration.
- » Continue to develop an asset management plan.
- » Initiate development of a Master Transportation Plan.
- » Complete a sidewalk condition assessment.
- » Complete a water system capacity study.

# economy & business community



To maintain and enhance the City's role as the commercial, service, employment, and social centre of the Cowichan Valley where businesses and residents can prosper in a sustainable manner and where residents and visitors can work, shop, access services, and enjoy many cultural and recreational

# THRIVING ECONOMY & BUSINESS COMMUNITY OUR COMMITTEE STATEMENTS

## Encourage a business and development friendly environment.

### Progress in 2019

- » Reviewed business licence processes.
- » Updated business licence forms and mobile business licence forms.

### What we will do in 2020

» Review signage and process notifications.

## Encourage a thriving downtown.

### What we will do in 2020

- Complete plans for 85 Station Street and Whistler Street.
- Discuss priorities for revitalization of the downtown streets.
- » Review and update the Tourism Marketing Plan.




### THRIVING ECONOMY & BUSINESS COMMUNITY OUR COMMITMENTS



# Improve first impressions from the Trans Canada Highway.

#### Progress in 2019

- Consulted with businesses along the Highway regarding a muti-use pathway, tree relocations and signage.
- Adopted a Safer Community Plan together with North Cowichan and Cowichan Tribes for the Trans Canada Highway Corridor area.

#### What we will do in 2020

- » Multi-use pathway from Silver Bridge to Ramada.
- » Remove grassed boulevards and replant with drought resistant plantings, replace some unhealthy cherry trees with other varieties, and remove some unused driveways.
- » Continue to implement the Safer Community Plan.
- » Consider designs for area between Trans Canada Highway bridge and Boys Road, and discuss with neighbouring jurisdictions.
- » Consider lighting of Trans Canada Highway bridge.

# strong community connections

and a safe & healthy community

To create a community where all sectors work together to achieve the social, economic and environmental well-being of residents.

### safe and healthy community our commitments



### Increase partnerships and connections with the community and neighbouring jurisdictions

#### Progress in 2019

- » Conducted two joint meetings with North Cowichan.
- Several meetings between North Cowichan and City staff to discuss areas of mutual interest.
- Several meetings between Cowichan Tribes and City staff to discuss water agreements, joint development issues and other areas of mutual interest.

### What we will do in 2020

- » Continue to work on joint projects for mutual benefit.
- » Work with Cowichan Tribes and North Cowichan to build and strengthen relationships.
- » Update service agreements with Cowichan Tribes.
- Facilitate discussions with North Cowichan, Cowichan Tribes, provincial ministries and other supports and facilities for Homeless Residents.

### Improve External Communications and Customer Service

#### Progress in 2019

» Used PlaceSpeak for public feedback on initiatives.

### What we will do in 2020

- » Implement the public engagement policy.
- Continue to use PlaceSpeak for public feedback on initiatives.
- » Created Public Engagement Policy.

# our vision for responsible stewardship of the environment



To encourage environmental sustainability by accommodating change and development in a manner that improves Duncan's environmental health and recognizes the City's interconnection with the ecology of the broader region.

### stewardship of the environment our commitments

# Ensure decisions are made with regard to sustainability

#### **Progress in 2019**

Amended purchasing policy to encourage green and sustainable and buy-local practices.

#### What we will do in 2020

- Environment & Sustainability Committee will prioritize one item to work on implementing from the Integrated Community Sustainability Plan.
- » Implement the amended purchasing policy.

# Work with the region on sustainable waste and storm water solutions

#### What we will do in 2020

- Continue work with partners on relocation of the Joint Utility Board outfall.
- » Work with North Cowichan and CVRD staff on a Joint Utility Board governance study.
- » Continue conducting storm water quality analysis.



# stewardship of the city organization

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# stewardship of the city organization **OUR COMMITMENTS**

# **Ensure training and capacity considers the future**

#### What we did in 2019

- » Held a Public Works tour for Council members.
- » Held regular staff meetings.

#### What we will do in 2020

Continue to hold regular staff meetings and investigate other forms of training for general workplace culture.



# Ensure responsible management of City resources

#### What we did in 2019

Continue inventory, classification and scanning of all property folio files.

#### What we will do in 2020

- » Complete inventory, classification and scanning of all property folio files.
- >> Undertake a third-party review and update / creation of the City's Emergency plans and business continuity plans ensuring that they coordinate with the applicable CVRD plans.
- » Review policies, procedures and bylaws.

# financial section



### Government Finance Officers Association of the United States and Canada

presents this

### CANADIAN AWARD FOR FINANCIAL REPORTING ACHIEVEMENT

to

FINANCE DEPARTMENT

#### CITY OF DUNCAN, BRITISH COLUMBIA

The Canadian Award for Financial Reporting Achievement is presented by Government Finance Officers Association to those individuals who have been instrumental in their government unit's achieving a Canadian Award for Financial Reporting. A CAnFR is presented to those government units whose annual financial reports are judged to adhere to program standards.

Executive Director

Christopher & Moinel

Date

**NOVEMBER 18, 2019** 



# MESSAGE FROM THE director of finance

May 15, 2020

On behalf of the Finance Department, I am pleased to provide an overview of the 2019 financial position of the City of Duncan.

The consolidated financial statements are the responsibility of the management of the City of Duncan and were prepared by City staff in accordance with generally accepted accounting principles for local governments, as recommended by the Public Sector Accounting Board (PSAB). The principles have been applied on a basis consistent with that of the preceding year.

The City maintains a system of internal accounting controls designed to safeguard its assets and to provide reliable financial information. We confirm and test these systems on a cyclical basis by contracting audit services.

The City's auditors, MNP LLP were appointed by Council and have expressed that in their opinion these statements present fairly, in all material respects, the financial position of the City and its financial performance. Council accepted the financial statements at the May 4, 2020 Council Meeting. As at December 31, 2019, the City had an increase in accumulated surplus of \$1.9 million for the year, to a total of \$43.6 million. The accumulated surplus is largely comprised of net investments in tangible capital assets (\$32.5 million), which includes land, park infrastructure, roads, and utility assets. The City maintains a healthy financial position with very limited amounts of debt. We are committed to providing appropriate physical infrastructure to support a vibrant local economy and offer a well serviced community. The City is continually working on developing an asset management plan to ensure sustainable service delivery.

The Finance Department was delighted to receive the Government Finance Officers Association of the United States and Canada (GFOA) award for Financial Reporting for its annual financial report for the fiscal year ended December 31, 2018. The Canadian Award for Financial Reporting program was established to encourage municipal governments throughout Canada to publish high quality financial reports and to provide peer recognition and technical guidance for officials preparing these reports. This was the eighth year in a row the City received this distinction.

If you have any questions regarding the Annual Report, or the financial statements and financial position of the City, please feel free to call me any time.

Sincerely, Hostman

Bernice Crossman, CPA, CGA Director of Finance



# consolidated financial statements (audited)

#### STATEMENT OF RESPONSIBILITY

The accompanying Consolidated Financial Statements are the responsibility of the management of the Corporation of the City of Duncan and have been prepared in compliance with legislation, and in accordance with generally accepted accounting principles established by the Public Sector Accounting Board of CPA Canada.

In carrying out its responsibilities, management maintains appropriate systems of internal and administrative controls designed to provide reasonable assurance that transactions are executed in accordance with proper authorization, that assets are properly accounted for and safeguarded, and that financial information produced is relevant and reliable.

Council of the City met with management and the external auditors to review the consolidated financial statements and discuss any significant financial reporting or internal control matters prior to their approval of the consolidated financial statements.

MNP LLP as the City's appointed external auditors, have audited the Consolidated Financial Statements. The Auditor's report is addressed to the Mayor and members of Council and appears on the following page. Their opinion is based upon an examination conducted in accordance with Canadian generally accepted auditing standards, performing such tests and other procedures as they consider necessary to obtain reasonable assurance that the Consolidated Financial Statements are free of material misstatement and present fairly the financial position and results of the City in accordance with Canadian public sector accounting standards.

Peter de Verteuil, CPA, CGA Chief Administrative Officer

#### **Independent Auditor's Report**

To the Corporation of the City of Duncan:

#### Opinion

We have audited the consolidated financial statements of the City of Duncan (the "City"), which comprise the consolidated statement of financial position as at December 31, 2019, and the consolidated statements of operations, accumulated surplus, changes in net financial assets and cash flows and schedule 1, 2, 3a, 3b, 5, 6, 7, and 8 for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the consolidated financial position of the City as at December 31, 2019, and the results of its consolidated operations and its consolidated cash flows for the year then ended in accordance with Canadian public sector accounting standards.

#### **Basis for Opinion**

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Consolidated Financial Statements section of our report. We are independent of the City in accordance with the ethical requirements that are relevant to our audit of the consolidated financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Other Matter**

Our audit was performed for the purpose of forming an opinion on the consolidated financial statements taken as a whole. The current year's supplementary information, including Schedules 1 to 13, has been presented for purposes of additional analysis. The supplementary information in Schedules 1, 2, 3a, 3b, 5, 6, 7 and 8 has been subjected to the auditing procedures applied in the consolidated financial statements and, in our opinion, this supplementary information is presented fairly, in all material respects, in relation to the consolidated financial statements taken as a whole. We do not express an opinion on Schedules 3, 4, 9, 10, 11, 12 and 13 because our examination did not extend to the detailed information therein.

#### **Other Information**

Management is responsible for the other information, consisting of the annual report, which is expected to be made available to us after the date of this auditor's report.

(continued)



Our opinion on the consolidated financial statements does not cover the other information and we will not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information identified above when it becomes available and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

When we read the annual report, if we conclude that there is a material misstatement therein, we are required to communicate the matter to those charged with governance.

#### Responsibilities of Management and Those Charged with Governance for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with Canadian public sector accounting standards, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is responsible for assessing the City's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the City or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the City's financial reporting process.

#### Auditor's Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

• Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to

(continued)

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provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the City's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the City's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the City to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the City to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

Duncan, British Columbia

May 4, 2020

MNPLLP

**Chartered Professional Accountants** 

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372 Coronation Avenue, Duncan, British Columbia, V9L 2T3, Phone: (250) 748-3761

#### Consolidated Statement of Financial Position YEAR ENDED DECEMBER 31, 2019

	2019	2018
FINANCIAL ASSETS		
Cash and cash equivalents (Note 3)	\$ 853,88	<b>9</b> \$ 632,854
Accounts receivable (Note 4)	1,069,64	<b>7</b> 1,189,544
Portfolio investments (Note 3)	15,771,82	<b>2</b> 14,157,255
Deposit - Municipal Finance Authority (Note 5)	18,32	26,816
Loan receivable (Note 6)	94,90	<b>0</b> 109,414
	17,808,57	<b>9</b> 16,115,883
FINANCIAL LIABILITIES		
Accounts payable and accrued liabilities (Note 7)	835,88	<b>2</b> 707,755
Sick and severance liabilities (Note 13(b))	517,91	<b>2</b> 467,694
Refundable deposits (Note 8)	182,06	<b>5</b> 142,646
Deferred revenue (Notes 3 & 9)	2,399,09	2,000,943
Restricted revenue (Notes 3 & 10)	2,148,75	<b>5</b> 2,061,670
Debenture debt (Note 11)	782,75	<b>6</b> 909,552
	6,866,46	6,290,260
NET FINANCIAL ASSETS	10,942,11	7 9,825,623
NON-FINANCIAL ASSETS		
Tangible capital assets (Schedule 6)	32,536,25	<b>3</b> 31,707,907
Inventories of supplies	129,02	133,400
Prepaid expenses	31,11	<b>7</b> 32,599
	32,696,39	<b>1</b> 31,873,906
ACCUMULATED SURPLUS (Schedule 2)	\$ 43,638,50	<b>8</b> \$ 41,699,529
COMMITMENTS AND CONTINGENCIES (Note 12)		

COMMITMENTS AND CONTINGENCIES (Note 12)

SUBSEQUENT EVENTS (Note 18)

Hossman

Director of Finance See accompanying notes to the financial statements

#### Consolidated Statement of Operations YEAR ENDED DECEMBER 31, 2019

	2019 Budget (Note 14)	2019 Actual			2018 Actual
REVENUE (Schedule 3)					
Taxation and grants in lieu of taxes	\$ 4,216,090	\$	4,206,002	\$	4,099,466
Sale of services	4,178,353		4,322,825		4,222,218
Licenses, permits, penalties and fines	699,662		681,960		597,124
Return on investments	83,700		290,030		232,038
Grants	31,000		12,700		10,200
Government transfers	540,000		557,725		584,345
Funds contributed from other					
governments	14,121		14,205		13,872
Gas Tax funds utilized	518,800		99,218		202,796
Capital contributions from developers	-		63,610		141,901
Gain (loss) on disposal of assets	-		21,790		(12,880)
Assets contributed by developers	-		675		92,862
Increase (decrease) in proportionate share of					
Joint Utilities Board assets	 -		211		(58,645)
Total revenue	 10,281,726		10,270,951		10,125,297
EXPENSES (Schodula 4)					
EXPENSES (Schedule 4) General government services	1,317,018		1,367,646		1,256,946
Protective services	799,012		862,750		752,184
Public works & engineering	1,718,269		1,844,395		1,654,207
Environmental health services	278,167		306,301		264,866
Environmental development services	232,899		179,280		178,670
Recreation and cultural services	1,062,874		1,121,886		1,097,460
Water services	1,785,324		1,747,164		1,749,424
Sewer services	885,048		902,551		1,145,861
Sewel services	 000,040		302,331		1,145,001
Total expenses (Note 16)	 8,078,611		8,331,972		8,099,618
ANNUAL SURPLUS	 2,203,115		1,938,979		2,025,679
ACCUMULATED SURPLUS, BEGINNING OF YEAR	41,699,529		41,699,529		39,673,850
	 <u> </u>		, , -		, , -
ACCUMULATED SURPLUS, END OF YEAR	\$ 43,902,644	\$	43,638,508	\$	41,699,529

See accompanying notes to the consolidated financial statements

	2019  2019    Budget  Actual    (Note 14)		2018 Actual	
ANNUAL SURPLUS	\$ 2,203,115	\$ 1,938,979	\$ 2,025,679	
Purchase of tangible capital assets	(7,116,039)	(2,335,838)	(3,266,110)	
Tangible capital assets acquired in kind	-	(675)	(92,862)	
Amortization of tangible capital assets	1,631,141	1,559,702	1,500,078	
Decrease (increase) in proportionate share of				
Joint Utilities Board tangible capital assets	-	(60,546)	25,449	
Gain (loss) on disposal of tangible capital assets	-	(21,790)	12,880	
Proceeds of sale of tangible capital assets	-	30,801	20,500	
Decrease (increase) in inventory of supplies	-	4,379	(2,177)	
Decrease (increase) in prepaid expenses		1,482	(15,662)	
	(5,484,898)	(822,485)	(1,817,904)	
CHANGE IN NET FINANCIAL ASSETS	(3,281,783)	1,116,494	207,775	
NET FINANCIAL ASSETS, Beginning of Year	9,825,623	9,825,623	9,617,848	
NET FINANCIAL ASSETS, End of Year	\$ 6,543,840	\$ 10,942,117	\$ 9,825,623	

See accompanying notes to the consolidated financial statements

#### Consolidated Statement of Cash Flows YEAR ENDED DECEMBER 31, 2019

	 2019	2018		
OPERATING TRANSACTIONS				
Annual surplus	\$ 1,938,979	\$	2,025,679	
Non-cash items included in annual surplus:				
Amortization	1,559,702		1,500,078	
Tangible capital assets acquired in-kind	(675)		(92,862)	
Increase (decrease) in proportionate share of				
Joint Utilities Board tangible capital assets	(60,546)		25,449	
Actuarial adjustment on debenture debt	(40,459)		(35,430)	
(Gain) loss on disposal/write down of tangible capital assets	 (21,790)		12,880	
	3,375,211		3,435,794	
Changes in non-cash items:				
Accounts receivable	119,897		54,760	
Deposit - Municipal Finance Authority	8,495		(570)	
Loan receivable	14,514		13,411	
Inventory of supplies	4,379		(2,177)	
Prepaid expenses	1,482		(15,662)	
Accounts payable and accrued liabilities	128,127		(307,332)	
Sick and severance liability	50,218		38,905	
Refundable deposits	39,419		43,199	
Deferred revenue	398,149		169,270	
Restricted revenue	 87,085		65,288	
Cash provided by operating transactions	 4,226,976		3,494,886	
CAPITAL TRANSACTIONS				
Proceeds on disposal of tangible capital assets	30,801		20,500	
Purchases of tangible capital assets	(2,335,838)		(3,266,110)	
Cash applied to capital transactions	 (2,305,037)		(3,245,610)	
INVESTING TRANSACTIONS				
Net increase in portfolio investments	(1,614,567)		(469,823)	
FINANCING TRANSACTIONS				
Principal repaid - long term debt	 (86,337)		(86,337)	
INCREASE (DECREASE) IN CASH AND CASH EQUIVALENTS	221,035		(306,884)	
CASH AND CASH EQUIVALENTS, BEGINNING OF YEAR	 632,854		939,738	
CASH AND CASH EQUIVALENTS, END OF YEAR	\$ 853,889	\$	632,854	

See accompanying notes to financial statements

#### 1. General

The Corporation of the City of Duncan ("the City") is incorporated under the provisions of the British Columbia *Local Government Act*. Its principal activities are the provision of local government services to the City, as governed by the *Community Charter* and the *Local Government Act*.

The consolidated financial statements have been prepared by management in accordance with Canadian accounting standards as recommended by the Public Sector Accounting Board (PSAB) of CPA Canada. The notes to the consolidated financial statements are an integral part of these statements. They provide detailed information and explain the significant accounting and reporting policies and principles that form the basis for these statements. They also provide relevant supplementary information and explanations which cannot be conveniently expressed in the consolidated financial statements.

#### 2. Significant Accounting Policies

#### a) Basis of Accounting

The consolidated financial statements are prepared using the accrual basis of accounting. The accrual basis of accounting recognizes the effect of transactions and events in the period in which they occur, regardless of whether there has been a receipt or payment of cash or its equivalent. Liabilities are recognized until the obligation or condition(s) underlying the liability is partly or wholly satisfied. Assets are recognized until the future economic benefit underlying the asset is partly or wholly used or lost. Revenue recognition policy is described in Note 2(i). Expenses are recognized as they are incurred and measurable based upon receipt of goods or services and/or the creation of a legal obligation to pay. Budget information has been aggregated to comply with these reporting standards.

The consolidated financial statements reflect the assets, liabilities, revenues, expenses and changes in fund balances and financial position of the City. These financial statements consolidate the following operations:

General Revenue Fund	Waterworks Utility Revenue Fund
General Capital Fund	Waterworks Utility Capital Fund
Reserve Funds	Sewer Utility Revenue Fund
	Sewer Utility Capital Fund

#### b) Reporting Entity

The City has a partnership agreement with the Municipality of North Cowichan for the operation of the Joint Utilities Board, and as such, consistent with Canadian public sector accounting standards for government partnerships, the Joint Utilities Board is accounted for on a proportionate consolidation basis whereby the City's pro-rata share of the assets, liabilities, revenues and expenses are combined on a line by line basis in the consolidated financial statements. Interpartnership balances and transactions have been eliminated. The City's proportionate share of the Duncan-North Cowichan Joint Utilities Board fluctuates based on current capacity units being used which is 31.133% for 2019 (2018 - 31.130%).

#### c) Cash and Cash Equivalents

Cash equivalents include short-term highly liquid investments that are cashable on demand or have a term to maturity of 90 days or less at acquisition. Cash equivalents also include investment in the Municipal Finance Authority (MFA) of British Columbia Money Market Funds, which are recorded at cost plus earnings reinvested in the funds.

#### d) Portfolio Investments

Portfolio investments are long-term investments, with an original maturity date of more than a year. The carrying values of portfolio investments is based on the cost method whereby the cost of the investment is adjusted to reflect investment income, which is accruing. Declines in the market values of investments are considered to be other than temporary when the carrying value exceeds market value for more than three years.

#### e) Loans and Receivables

Loans and receivables are measured at cost less an appropriate allowance for doubtful receivables. The allowance for doubtful receivables represents the City's estimates of incurred losses arising from the failure or inability of customers to make payments when due. These estimates are based on the ageing of customer balances, specific credit circumstances and the City's historical bad debt experience. Additions to the allowance for doubtful accounts are made by recording charges to bad debt expense reported in operations. Receivables are charged to the allowance for doubtful accounts when an account is deemed to be uncollectible.

#### f) Inventory

Inventory is recorded at the lower of cost and net realizable value, determined on an average cost basis.

#### g) Non-Financial Assets

Non-financial assets are not available to discharge existing liabilities and are held for use in the provision of services. They have useful lives extending beyond the current year and are not intended for sale in the ordinary course of operations. The change in non-financial assets during the year, together with the excess of revenues over expenses, provides the change in net financial assets for the year.

#### h) Tangible Capital Assets

Tangible capital assets are recorded at cost which includes all amounts that are directly attributable to the acquisition, construction, development or betterment of the asset. Donated assets are recorded at their estimated fair value upon acquisition. Certain tangible capital assets for which historical cost information is not available have been recorded at current fair market values discounted by a relevant inflation factor. Certain assets are disclosed at a nominal value as the determination of current fair market value was not available. The City does not capitalize interest charges as part of the cost of its tangible capital assets. The cost, less residual value, of tangible capital assets (excluding land) is amortized on a straight-line basis over the estimated useful life of the asset, commencing in the year that the asset is put into service. In the year that the asset is put into service, amortization is claimed for a proportionate number of in-service months. Assets under construction are not amortized until the asset is available for productive use. Estimated useful lives are as follows:

#### **General Tangible Capital Assets**

Land Land Improvements	Indefinite 10 to 50 years
Buildings and Leasehold Improvements Buildings	15 to 50 years
Leasehold improvements	Life of lease
Vehicles and Equipment	
Vehicles	10 to 20 years
Machinery, equipment and furniture	5 to 15 years
Maintenance and road construction equipment	15 years
Computer Hardware and Software	5 years
Infrastructure Assets	
Land	Indefinite
Road surface	10 to 20 years
Road grade	60 years
Sidewalk grade	60 years
Sidewalk surface	20 to 30 years
Bridges	50 years
Traffic lights and equipment	30 years
Water and Sewer	
Inderground networks	10 to 90 years

Underground networks40 to 80 yearsDams and other surface water structures50 to 60 years

Repairs and maintenance costs are expensed. Betterments which extend the estimated useful life of the asset or enhance the service potential of the asset are capitalized.

Certain assets which have historical or cultural value including works of art, historical documents as well as historical and cultural artifacts are not recognized as tangible capital assets because a reasonable estimate of the future benefits associated with such property cannot be made. The City's Totem collection has been recorded as a capital asset due to its integral relationship to the economic and tourism strategy and identity of the City. The Totem collection has been recorded at cost. Intangibles and crown lands that have not been purchased by the City, such as forests, water and other natural resources are not recognized as tangible capital assets.

#### i) Revenue Recognition

Tax revenues are recognized in the year that they are levied. Government transfers are recognized as revenues when the transfer is authorized and any eligibility criteria are met, except to the extent that transfer stipulations give rise to an obligation that meets the definition of a liability. Transfers are recognized as deferred revenue when transfer stipulations give rise to a liability. Transfer revenue is recognized in the statement of operations as the stipulation liabilities are settled. Sewer and water fees are recognized when the service has been received by the customer. Interest revenue is recognized as earned. Other sales of service and other revenue from own sources are recognized when the service is provided or the amount is earned and when the amount can be estimated and when collection is reasonably assured.

Externally restricted grant and other operating revenues received from other organizations in advance of specified future expenses are deferred until they are earned by being matched against those expenses.

Development Cost Charges are imposed for the sole purpose of providing funds for the City to pay the capital cost of providing, altering, or expanding sewage, water, drainage and highway facilities and for acquiring park land, in order to serve directly or indirectly, the development in respect of which the charges are imposed. Development revenues and other levies which are restricted by the legislation of senior governments or by agreement with external parties for specified future expenses are deferred and reported as restricted revenues. When qualifying expenses are incurred, restricted revenues are brought into revenue at equal amounts. These revenues are comprised of the amounts shown in Notes 9 and 10.

#### j) Financial Instruments

The City's financial instruments consist of cash and cash equivalents, portfolio investments, accounts receivable, loans receivable, accounts payable and accrued liabilities, refundable deposits and debenture debt. Unless otherwise noted, it is management's opinion that the City is not exposed to significant interest, credit or currency risks arising from these financial instruments.

#### k) Use of Estimates

Preparation of financial statements in accordance with Canadian public sector accounting standards requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenues and expenses during the reporting period.

Significant areas requiring the use of management estimates relate to the useful lives of tangible capital assets, valuation of contributed tangible capital assets, determination of accrued sick benefits, collectability of accounts receivable, accrued liabilities and contingencies. Actual results could differ from those estimates. Adjustments, if any, will be reflected in operations in the period of settlement. These estimates and assumptions are periodically reviewed and any adjustments necessary are reported in operations in the period in which they become known. Liabilities for contaminated sites are estimated based on the best information available regarding potentially contaminated sites that the City is responsible for.

#### I) Liability for Contaminated Sites

A liability for remediation of a contaminated site is recognized at the best estimate of the amount required to remediate the contaminated site when: contamination exceeding an environmental standard exists, the City is either directly responsible or accepts responsibility, it is expected that future economic benefits will be given up, and a reasonable estimate of the amount is determinable. The best estimate of the liability includes all costs directly attributable to remediation activities and is reduced by expected net recoveries based on information available at December 31, 2019.

At each financial reporting date, the City reviews the carrying amount of the liability. Any revisions required to the amount previously recognized are accounted for in the period revisions are made. The City continues to recognize the liability until it is settled or otherwise extinguished. Disbursements made to settle the liability are deducted from the reported liability when they are made.

#### 3. Cash, Cash Equivalents and Portfolio Investments

Cash and cash equivalents are comprised of the following:

		2018		
Bank Deposits Municipal Finance Authority - Money Market Fund	\$	850,604 3,285	\$	629,630 3,224
	\$	853,889	\$	632,854

Portfolio investments include funds invested in guaranteed investment certificates with Scotia Bank, Island Savings Credit Union, Coast Community Credit Union, Raymond James, and investments held by the Joint Utilities Board. The investments are carried at market value which approximates cost. The Guaranteed Investment Certificates and term deposits mature at various dates between February 1 and September 11, 2020. Interest rates vary from 2.15% to 2.55% (2018 – 1.90% to 2.70%).

Included in portfolio investments are funds held for deferred and restricted revenues totalling \$4,547,848 (2018 - \$4,062,613 ) and funds held for statutory reserve funds and reserve accounts totaling \$7,349,518 (2018 - \$7,086,834). Details of the reserve balance can be found on Schedule 8.

#### 4. Accounts Receivable

	2019		2018
Property taxes	\$	199,131	\$ 191,995
Water and sewer fees		707,002	820,336
Provincial government		3,730	5,699
Federal government		50,352	82,127
Other municipalities and regional governments		54,547	54,003
Other receivables		55,385	 35,484
		1,070,147	1,189,644
Less: allowance for doubtful receivables		(500)	 (100)
	\$	1,069,647	\$ 1,189,544

#### 5. Municipal Finance Authority - Reserve Deposits

The City issues debt instruments through the Municipal Finance Authority (MFA). As a condition of these borrowings, a portion of the debenture proceeds are withheld by the MFA as a debt reserve fund. The City also executes demand notes in connection with each debenture whereby the City may be required to loan certain amounts to the MFA. The details of the cash deposits and demand notes at year end are as follows:

	 2019	2018		
Cash deposits	\$ 18,321	\$	26,816	

The demand note will only be recorded as an asset and liability if a local government, under the joint and several agreement of the regional district, defaults on their loan obligation. Upon this action of default, the MFA may call the outstanding demand notes of the deficient regional district at which point the demand notes then become both an asset and a liability of the associated members. Once the defaulting local government repays in full the defaulted position, the MFA will refund all called demand notes.

#### 6. Loan Receivable

Pursuant to the 2014 Fire Suppression agreement between the City and Cowichan Tribes, the latter is responsible for its share of the costs of the 2015 Fire Hall upgrade project. The City has agreed to finance the balance due over 10 years, with interest at 2.46% and payments to be made annually, commencing in 2016. There are no terms of forgiveness or other conditions attached to the loan.

			 2019		2018	
	Other municipalities and regional governments		\$ 94,900	\$	109,414	
7.	Accounts Payable and Accrued Liabilities					
			 2019		2018	
	Trade accounts and accrued liabilities Contractor holdbacks Salaries and wages Other municipalities and regional governments		\$ 341,537 339,301 83,232 71,812		436,193 56,775 75,128 139,659	
			\$ 835,882	\$	707,755	
8.	Refundable Deposits		2019		2018	
	Balance, beginning of year Deposits received Deposits and interest refunded/recognized as revenue Increase in interest payable		\$ 142,646 187,743 (149,635) 1,311	\$	99,447 111,376 (68,860) 683	
	Balance, end of the year		\$ 182,065	\$	142,646	
9.	Deferred Revenue	Receipts & Interest	ecognized s Revenue		2019	

	 2018	& Interest	Revenue	 2019
Federal Gas Tax agreement funds	\$ 484,272	552,880	(99,218)	\$ 937,934
Prepaid property taxes	521,983	557,913	(521,983)	557,913
Other revenue prepaid	 994,688	 196,011	 (287,453)	 903,246
	\$ 2,000,943	\$ 1,306,804	\$ (908,654)	\$ 2,399,092

#### 9. Deferred Revenue (continued)

#### Federal Gas Tax Agreement Funds

Gas Tax funding is provided by the Government of Canada. The use of the funding is established by a funding agreement between the City and the Union of British Columbia Municipalities. Gas Tax funding may be used towards designated projects, as specified in the funding agreement. These amounts are recognized as revenue in the period in which the corresponding expenditures are incurred.

Federal Gas Tax Continuity:

	2019		 2018
Opening balance of unspent funds	\$	484,272	\$ 404,214
Less: Gas Tax Funds utilized		(99,218)	(202,796)
Add: amount received during the year		172,083	273,050
Add: interest earned during the year		380,797	 9,804
Closing balance of unspent funds	\$	937,934	\$ 484,272

#### 10. Restricted Revenue

Receipts that are restricted by the legislation of senior governments are initially deferred and reported as liabilities. Included in liabilities is the Development Cost Charges Reserve, the use of which, together with any earnings thereon, is restricted by legislation. These amounts are recognized as revenue in the period in which corresponding expenditures are incurred.

Development Cost Charges:

, ,	2019		 2018
Balance, beginning of year Contributions from developers Return on investments	\$	2,061,670 35,518 51,567	\$ 1,996,382 23,695 41,593
Balance, end of the year	\$	2,148,755	\$ 2,061,670

#### 11. Debenture Debt

	2019	2018
<b>General Fund:</b> Debenture debt for the 2008 Cowichan Aquatic Centre, interest at 3.25%, maturing 2026 - MFA Issue #117	\$ 782,756	\$ 878,048
Sewer Utility Fund:		
Debenture debt for 1999 Lagoon Improvements, interest at 2.1%, matured in 2019 - MFA Issue #70	 -	 31,504
	\$ 782.756	\$ 909.552

#### 11. Debenture Debt (continued)

Principal payments in the next five years are as follows:

2020	\$	72,415
2021		72,415
2022		72,415
2023		72,415
2024		72,415
Thereafter		420,681
	_\$	782,756

Interest expense includes \$47,125 (2018 - \$55,945) with respect to these obligations.

#### 12. Commitments and Contingencies

#### a) Commitment

The Cowichan Aquatic Centre is jointly owned by the City of Duncan and the Municipality of North Cowichan. Per an operating agreement, the City contributes towards the ongoing operations of the Centre. This agreement commits the City to contribute to the costs of the Centre based on the City's proportionate share of property tax assessments.

#### b) Contingent Liabilities

The Cowichan Valley Regional District debt is, under the provisions of the *Local Government Act*, a direct, joint and several liability of the Regional District and each member municipality within the Regional District, including the Corporation of the City of Duncan. The loan agreements with the Cowichan Valley Regional District and the Municipal Finance Authority provide that if any time the scheduled payments provided for in the agreements are not sufficient to meet the Authority's obligations in respect to such borrowings, the resulting deficiency becomes a liability of the City.

As at December 31, 2019 there existed claims against the City. In the opinion of management and legal counsel, the outcome of the claims, now pending, is not determinable. As the outcome is not determinable at this time, no amount has been accrued in the financial statements. Should any loss result from the resolution of these claims, such loss will be charged to operations in the year of resolution.

#### c) Reciprocal Insurance Exchange Agreement

The City is a subscribed member of the Municipal Insurance Association of British Columbia (The "Exchange") as provided by Section 3.02 of the *Insurance Act* of the Province of British Columbia. The main purpose of the Exchange is to pool the risks of liability so as to lessen the impact on any subscriber. Under the Reciprocal Insurance Exchange Agreement the City is assessed a premium and specific deductible for its claims based on population. The obligation of the City with respect to the Exchange and/or contracts and obligations entered into by the Exchange on behalf of its subscribers in connection with the Exchange are in every case several, and not joint and several.

#### 13. Retirement Benefits

#### a) Pension Liability

The City of Duncan and its employees contribute to the Municipal Pension Plan (a jointly trusteed pension plan). The board of trustees, representing plan members and employers, is responsible for administering the plan, including investment of assets and administration of benefits. The plan is a multi-employer defined benefit pension plan. Basic pension benefits are based on a formula. As at December 31, 2018, the plan has about 205,000 active members and approximately 101,000 retired members. Active members include approximately 40,000 contributors from local governments.

Every three years, an actuarial valuation is performed to assess the financial position of the plan and adequacy of plan funding. The actuary determines an appropriate combined employer and member contribution rate to fund the plan. The actuary's calculated contribution rate is based on the entry-age normal cost method, which produces the long-term rate of member and employer contributions sufficient to provide benefits for average future entrants to the plan. This rate may be adjusted for the amortization of any actuarial funding surplus and will be adjusted for the amortization of any unfunded actuarial liability.

The most recent valuation for the Municipal Pension Plan as at December 31, 2018, indicated a \$2,866 million funding surplus for basic pension benefits on a going concern basis.

The City paid \$196,797 (2018 - \$189,676) for employer contributions to the plan in fiscal 2019 while employees contributed \$175,420 (2018 - \$170,754) to the plan in fiscal 2019.

The next valuation will be as at December 31, 2021, with results available in 2022.

Employers participating in the plan record their pension expenses as the amount of employer contributions made during the fiscal year (defined contribution pension plan accounting). This is because the plan records accrued liabilities and accrued assets for the plan in aggregate, resulting in no consistent and reliable basis for allocating the obligation, assets and cost to individual employers participating in the plan.

#### b) Sick Leave and Severance Liability

The City provides compensated absences and pays out sick time on retirement to a maximum of six months pay. The City also provides severance pay on retirement or disability at the rate of one or one half or two days per total years of continuous service. The estimated sick leave and severance liability has been calculated by management under the following actuarial assumptions:

- annual inflation rate is 2.0% (2018 - 2.0%)

- discount rate is 3.5% (2018 3.5%)
- the probability of staff remaining for the required vesting period of 20 years is 100%

Based on these assumptions, sick leave and severance benefits accrued at December 31, 2019 is \$517,912 (2018 - \$467,694).

#### 14. Budget Figures

Budget figures represent the Financial Plan Bylaw No. 3194 adopted by Council on May 6, 2019. The financial plan anticipated the use of surpluses accumulated in previous years to balance against current year expenses in excess of current year revenues. The following schedule reconciles the consolidated surplus as presented in the Financial Plan approved by Council to the consolidated surplus as shown on the consolidated Statement of Operations.

Financial Plan Bylaw surplus for the year	\$ -
Add back: Principal debt repayments Transfers to reserves Capital expenditures	86,338 1,166,732 7,116,039
Less:	
Budgeted transfers from accumulated surplus General Sewer Water Capital	(328,070) (420,454) (953,516) -
Budgeted transfers from own reserves	
General	
Sewer	(377,336)
Water	(530,000)
Capital	(1,925,477)
Amortization	 (1,631,141)
Adjusted Annual Surplus	\$ 2,203,115

#### 15. Segmented Information

The City is a diversified local government institution that provides a wide range of services to its citizens, including the provision of water, sewer, drainage, fire protection, garbage collection, recreation and parkland. Distinguishable functional segments are separately disclosed in the body of the consolidated financial statements. The segments are categorized as follows:

#### **General Government**

General government operations provide the functions of corporate administration, finance, human resources, legislative services, building services and maintenance, and other functions not categorized to a specific department. It includes general revenues and transfers not allocated to a specific function.

#### **Protective Services**

Protective services is comprised of fire and rescue services, bylaw enforcement, animal control, and building inspection services. The Duncan Volunteer Fire Department provides fire suppression services, fire prevention programs and detection and extinguishment of fires. Bylaw enforcement administers, monitors and seeks compliance with the bylaws enacted by Mayor and Council to regulate the conduct of affairs in the City. The building inspection segment provides enforcement of municipal bylaws and the Provincial Building Code and regulations.

#### **Public Works & Engineering**

The City's Public Works department is responsible for general roadway maintenance and upgrades, street lighting, sidewalks and other general duties. The department ensures that transportation infrastructure is safe and well maintained.

#### **Environmental Health Services**

The environmental health function includes garbage, organics, yard waste and recycling collection and the operations of public washrooms in City parks. The expenditures of the City's Environment Committee are also included in this segment.

#### **Environmental Development Services**

Development services provides planning assistance to guide property owners in complying with the City's zoning bylaws, Official Community Plan and development procedures for subdividing lands and providing the necessary infrastructure to support these developments.

#### **Recreation and Cultural Services**

The recreation and culture function contributes to the quality of life in the community through the provision of a variety of programs, services and facilities. These include an extensive network of parks, the Cowichan Aquatic Centre, Seniors' Centre and the Cowichan Valley Museum.

#### Water Services

The City's Public Works department is responsible for environmental programs including the engineering and operation of the potable water system to obtain, treat and deliver water. The City's water system services approximately 15,000 people, extending into portions of the Municipality of North Cowichan, the Cowichan Valley Regional District Electoral Areas D and E and Cowichan Tribes territory. Water services are a self-funding utility.

#### Sewer Services

The City's Public Works department is responsible for environmental programs including the engineering and operation of the sewer and waste water collection system, treatment and disposal. The City collects sewer and waste water for treatment at the Joint Utilities Board (JUB) lagoons. Sewer services are a self-funding utility.

#### 16. Operating Expenses By Object

	 2019	 2018
Amortization	\$ 1,559,702	\$ 1,500,078
Capital fund expenses	316,332	615,675
Contract services	932,029	976,276
Fuel	72,561	74,468
Goods and services	1,137,384	1,045,578
Grants in aid	86,643	87,404
Hydro	392,110	389,673
Insurance	119,177	111,274
Interest	54,470	57,934
Leases	8,003	1,970
Professional fees	110,883	85,326
Travel, conference and training	128,838	90,723
Wages and benefits	3,453,894	3,107,214
Write down of account receivable to net realizeable value	405	(8,545)
Actuarial adjustment to debt	 (40,459)	 (35,430)
	\$ 8,331,972	\$ 8,099,618

#### 17. Environmental Regulations

The City is subject to environmental regulations which apply to a number of its operations. These regulations may require future expenditures to meet applicable standards and subject the City to possible penalties for violations. Amounts required to meet these obligations will be charged to operations when incurred and/or when they can be reasonably estimated.

#### 18. Subsequent Events

Subsequent to year-end, there was a global outbreak of COVID-19 (coronavirus), which has had a significant impact on municipalities through the restrictions put in place by the Canadian, provincial and municipal governments regarding travel, municipal operations and isolation/quarantine orders. At this time, it is unknown the extent of the impact the COVID-19 outbreak may have on the City of Duncan as this will depend on future developments that are highly uncertain and that cannot be predicted with confidence. These uncertainties arise from the inability to predict the ultimate geographic spread of the disease, and the duration of the outbreak, including the duration of travel restrictions, office closures and disruptions, and quarantine/isolation measures that are currently, or maybe be put, in place by Canada and other countries to fight the virus.

#### Schedule 1 (Excluding Joint Utilities Board Financial Information)

			General Ca	pita	l Assets					Infrasti	ructu	re		 		Tot	als
		Land	Land provements and Parks		Buildings and Leasehold nprovements	Vehicles and Equipment	Engi	n Water neering ctures	Road Sidew			Water	Sewer	Assets Under nstruction		2019	2018
Cost					-												
Opening costs	\$	1,986,780	\$ 4,113,519	\$	8,135,784	\$ 6,147,406	\$ 3	752,551	\$ 14,94	46,403	\$	15,751,566	\$ 3,365,960	\$ 790,857	\$5	8,990,825	\$ 55,793,000
Additions during the year		352,805			44,500	466,406		318,115	40	61,866		582,152	64,908	45,761		2,336,513	3,358,972
Disposals and write-downs						(145,561)		(9,391)	(	76,655)		(16,515)	(1,850)			(249,973)	(161,147
Closing cost	_	2,339,585	4,113,519		8,180,284	6,468,251	4	061,275	15,3	31,614		16,317,203	3,429,018	836,618	6	1,077,365	58,990,825
Accumulated Amortization																	
Opening accumulated amortization		-	1,864,691		3,625,722	3,552,826	1,	834,872	10,10	63,320		5,323,946	1,855,713	-	2	8,221,090	26,876,748
Amortization:																	
General government Protective services					34,334 37,326	86,152 131,569		49		716						121,250 168,896	109,783 154,007
Public works and engineering Environmental health			17,546		13,313	108,875 24,895		64,141	3	79,303						583,178 24,895	544,588 24,649
Recreation and culture Water			174,375 677		58,316 47,552	3,748 9,809				7,676		282,540				244,115 340,578	268,554 321,870
Sewer Total amortization		-	192,598		190,841	365,048		64,190	3	87,695		6 282,546	48,810 48,810			48,816 1,531,728	48,657
Disposals and write-downs			- ,			(143,932)		(9,391)		76,655)		(9,134)	(1,850)			(240,962)	(127,766
Closing accumulated amortization		-	2,057,289		3,816,563	3,773,942	1,	889,671	10,4	74,360		5,597,358	1,902,673	-	2	9,511,856	28,221,090
Net Book Value of																	
Tangible Capital Assets	\$	2,339,585	\$ 2,056,230	\$	4,363,721	\$ 2,694,309	\$ 2	171,604	\$ 4,8	57,254	\$	10,719,845	\$ 1,526,345	\$ 836,618	\$ 3	1,565,511	\$ 30,769,736

\$ -	\$	62,137
\$ 675	\$	30,725
\$ 675	\$	92,862
\$ \$ \$	\$ 675	\$ 675 \$

#### Consolidated Schedule of Accumulated Surplus YEAR ENDED DECEMBER 31, 2019

Schedule 2 (Audited)		2019	2018
	OPERATING FUNDS		
	Unappropriated General Waterworks utility Sewer utility	\$ 483,211 1,732,081 1,767,259	\$
	Total Unappropriated	3,982,551	3,308,950
	Appropriated		<u> </u>
	Sewer utility: Joint Utilities Board Reserve	552,942	505,390
	Total Appropriated	552,942	505,390
	Total Operating Funds	4,535,493	3,814,340
	NET INVESTMENT IN TANGIBLE CAPITAL ASSETS		
	Net book value tangible capital assets (Schedule 6)	32,536,253	31,707,907
	Less: Long term debt	(782,756)	(909,552)
	Total Net Investment in Tangible Capital Assets	31,753,497	30,798,355
	RESERVE FUNDS		
	Sale of real property	230,238	226,281
	Underground utilities	28,385	27,696
	Parking improvement	239,139	237,619
	Parking improvement - Restricted	125,786	122,728
	Municipal Finance Authority debt issue refunds	26,790	25,311
	Operating reserves	365,612	367,842
	Machinery and equipment	1,793,208	1,695,322
	Capital works and other miscellaneous reserves	274,436	262,892
	General capital	7,523	7,340
	Police bridging capital	2,438,608	2,400,941
	Downtown revitalization	18,801	18,344
	Melba Schappert bequest	19,779	19,298
	Pioneer Park	1,466	1,431
	Public art	10,424	10,170
	Waterworks utility	1,028,342	941,964
	Sewer utility	740,981	721,655
	Total Reserve Funds	7,349,518	7,086,834
	Total Accumulated Surplus	\$ 43,638,508	\$ 41,699,529
	2019 Budget	2019 Actual	2018 Actual
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Taxation (Schedule 3a)	4,647,390	4,645,168	4,519,547
Grants in Lieu of Taxation:			
Federal government	12,700	10,353	12,643
Collection for Other Governments			
School authorities levy	1,862,000	1,814,953	1,861,216
Provincial policing levy	285,000	311,842	306,319
Cowichan Valley Regional District levy	1,557,061	1,557,064	1,529,620
Regional Hospital District levy	533,000	560,476	532,703
	4,237,061	4,244,335	4,229,858
Joint boards and commissions:			
Municipal Finance Authority levy	200	222	207
British Columbia Assessment Authority levy	49,000	46,884	48,057
	49,200	47,106	48,264
Less: Transfers to other governments and others	(4,286,261)	(4,291,441)	(4,278,122)
Less: Transfers to BIA	(210,000)	(210,000)	(205,000)
Less: Transfers to VIRL	(234,000)	(239,520)	(227,724)
Total Taxation and Grants in Lieu of Taxes	4,216,090	4,206,002	4,099,466

Sale of Services	2019 Budget	2019 Actual	2018 Actual
General Revenue Fund			
Garbage and recycling fees	213,985	221,093	216,444
Cowichan Tribes fire protection	116,444	110,272	114,836
CVRD - Eagle Heights fire protection	196,623	222,288	185,979
Other - fire protection	1,000	1,400	2,200
Administration recoveries	11,200	35,101	12,622
Public Works miscellaneous recoveries	12,220	8,825	16,496
Cowichan Tribes roads contribution	400	299	383
Sports field user fees	10,000	10,142	9,321
	561,872	609,420	558,281
	501,072	009,420	550,201
Waterworks Utility Revenue Fund			
Sale of water	2,337,602	2,348,489	2,346,765
Service charges	20,000	23,689	22,125
Water studies	1,200	2,600	4,904
	2,358,802	2,374,778	2,373,794
Sewer Utility Revenue Fund			
Sewer fees	1,257,579	1,249,108	1,185,923
Service charges	100	1,249,100	25
Gervice charges			
	1,257,679	1,249,108	1,185,948
Capital Connection Fees			
General Capital	_	7,704	5,832
Water Capital	-	68,919	94,431
Sewer Capital	-	12,896	3,932
	-	89,519	104,195
Total Sale of Services	4,178,353	4,322,825	4,222,218

Licences, Permits, Rentals and Penalties	2019 Budget	2019 Actual	2018 Actual
Trade licences	81,000	84,282	81,760
Delivery vehicle licences	1,300	1,108	1,639
Building permits and other fees	34,800	72,250	28,363
Dog licences	8,000	7,638	8,270
	125,100	165,278	120,032
Equipment charges less operating costs	215,000	147,044	104,116
Parking and bylaw infraction fines	25,200	20,527	19,080
Parking permits and revenues	65,450	64,148	57,878
Rentals	177,952	178,555	170,154
Penalties and interest on taxes	41,500	49,590	73,035
	525,102	459,864	424,263
Donations and contributions	-	2,750	5,700
Other revenues and fees	49,460	54,069	47,129
	49,460	56,819	52,829
Total Licences, Permits, Rentals and Penalties	699,662	681,961	597,124

	2019 Budget	2019 Actual	2018 Actual
Other Income			
Return on Investments			
General Fund	20,700	52,360	26,284
Waterworks Fund	40,000	28,276	38,962
Sewer Fund	23,000	36,443	25,821
Reserve Fund	-	172,951	140,971
	83,700	290,030	232,038
Asset Disposal			
Gain(Loss) on Disposal of Tangible Capital Assets		21,790	(12,880)
Assets Contributed by Developers			
General Capital		675	92,862
Funds Contributed from Other Governments			
Joint Parks	14,121	14,205	13,872
Capital Contributions from Developers			
Water Infrastructure		63,610	141,901
Gas Tax Funds Utilized	518,800	99,218	202,796
Government Transfers (Schedule 3b)	540,000	557,726	584,345
Grants	31,000	12,700	10,200
Total Other Income	1,187,621	1,059,954	1,265,134
Total Revenue	\$ 10,281,726	\$ 10,270,741	\$ 10,183,942

\* Government Transfers detail found on Schedule 3b

	2019 Budget	2019 Actual	2018 Actual
Taxation			
Property taxes - general	\$ 4,051,149	4,043,347	\$ 3,936,682
Special assessments			
Business Improvement Area (BIA)	210,000	210,000	205,000
Vancouver Island Regional Library (VIRL)	234,000	239,520	227,724
Utilities	107,641	107,641	105,501
Frontage and parcel taxes	44,600	44,660	44,640
	596,241	601,821	582,865
Taxation	4,647,390	4,645,168	4,519,547

	2019 Budget	2019 Actual	2018 Actual
Government Transfers			
Unconditional Transfers from Other Governments Provincial revenue sharing	535,000	552,167	535,243
Conditional Transfers from Other Governments Federal government	_	1.764	43,173
Provincial government	5,000	3,795	5,929
	5,000	5,559	49,102
Total Government Transfers	540,000	557,726	584,345

	 2019 Budget	 2019 Actual	 2018 Actual
General Government Services			
Legislative	\$ 182,052	\$ 185,604	\$ 147,934
General administration:			
Salaries and benefits	904,000	897,628	830,827
Advertising	5,000	6,107	7,015
Accounting and audit	20,000	19,950	19,950
City Hall maintenance and operation	60,800	73,915	58,397
Communications and consulting	111,050	95,742	45,388
Computer services	86,400	84,914	77,915
Insurance	50,822	50,534	41,064
Legal	25,000	23,600	16,615
Office supplies and miscellaneous	30,775	24,377	33,854
Sick leave and severance expense	50,000	50,218	51,850
Telephone, internet and postage	10,900	15,329	13,471
Travel, conference, training	44,300	44,637	41,659
Internal recoveries	(495,076)	(499,225)	(484,080)
	 903,971	 887,726	 753,925
Other:			
Grants to organizations	18,200	18,494	20,308
Margaret Moss building	6,713	1,275	216
Operation and maintenance	4,120	4,661	4,034
Elections and Amalgamation Referendum	-	-	30,787
Sundry	6,800	5,096	6,146
Tourism	79,783	69,130	84,869
Write down of account receivable to		405	(8,545)
net realizeable value	 115,616	 99,060	 137,815
Total General Government Services	 1,201,639	 1,172,390	 1,039,674

	2019 Budget	2019 Actual	2018 Actual
Protective Services			
Fire:			
Chief and officers' honorarium	29,700	27,832	26,488
Call pay	128,250	149,632	120,356
Wages and benefits - clerical staff	17,850	12,378	17,232
Training	55,000	58,951	42,529
Insurance	7,100	6,808	7,067
Telephone and radio alarm system	10,890	7,923	8,450
Fire hall maintenance and operation	37,445	34,694	38,544
Vehicle maintenance and operation	33,071	31,742	34,083
Fire investigation and prevention	46,500	22,249	38,637
Hydrant rental	18,500	19,083	18,527
Other	86,788	86,373	71,384
	471,094	457,665	423,297
Other protection:			
Animal control	22,000	20,572	20,095
Building inspection:			
Salaries and benefits	72,400	84,277	79,905
Other	404	(1,283)	442
Security patrols and cameras	70,000	104,935	37,612
	164,804	208,501	138,054
Total Protective Services	635,898	666,166	561,351

-	2019 Budget	2019 Actual	2018 Actual
Public Works & Engineering			
Common services:	005 700		004 574
Public works administration salaries and benefits	335,700	323,197	304,574
Other administration costs	84,390	66,082	85,690
Operation and maintenance of workshop and yard	53,668	66,412	53,813
Small tools and equipment	6,855	5,072	8,028
Engineering	288,236	246,311	219,267
Public works administration recoveries	(420,314)	(421,514)	(346,328)
-	348,535	285,560	325,044
Street maintenance	71,650	66,750	39,656
Sidewalk maintenance	77,000	24,045	56,276
Drainage	67,450	105,807	55,248
Flood control and storm water quality testing	6,000	4,139	4,754
Street sweeping	53,950	71,726	60,018
Snow removal	48,900	111,851	28,154
Boulevard and median maintenance	64,100	82,247	64,187
Tree maintenance	33,000	41,283	34,196
Totem maintenance	12,370	18,907	52,909
Traffic lines and signs	82,930	83,032	78,395
Street lighting	94,650	121,837	106,760
Traffic light maintenance and control	32,575	67,909	33,605
Off street free parking lots	11,050	10,946	14,523
Other	2,720	6,755	6,028
	658,345	817,234	634,709
 Parking:			
Parking control	35,100	49,817	26,814
Off street paid parking lots	18,350	10,089	18,610
	53,450	59,906	45,424
Other:			
Bylaw enforcement	54,418	93,687	55,316
_	54,418	93,687	55,316
Total Public Works & Engineering	1,114,748	1,256,387	1,060,493

	2019 Budget	2019 Actual	2018 Actual
Environmental Health Services			
Solid waste collection and disposal	214,450	238,694	207,994
Comfort stations	30,195	37,975	31,362
Environmental programs	900	-	-
	245,545	276,669	239,356
Environmental Development Services			
Planning salaries and benefits	182,499	164,852	149,179
Materials and contracted services	50,400	14,428	29,491
	232,899	179,280	178,670
Recreation and Cultural Services			
Parks and playgrounds	450,382	499,624	465,983
Joint Parks contributions	6,000	5,899	5,896
Joint Cowichan Aquatic Centre contributions	250,000	275,576	255,522
Senior Citizens' Activity Centre	5,512	5,598	5,493
Museum	10,250	9,905	10,122
	722,144	796,602	743,016
Interest		· · · · ·	· · · · · · · · · · · · · · · · · · ·
Interest in General Fund			
General government	1,200	3,660	1,989
Recreation and cultural services	47,125	47,125	47,125
	48,325	50,785	49,114
Interest in Sewer Fund	8,820	3,685	8,820
	57,145	54,470	57,934
Water and Sewer Services			
Waterworks	1,410,158	1,356,180	1,361,010
Sewer	827,294	846,140	843,388
	2,237,452	2,202,320	2,204,398

#### Schedule 5 (Audited)

		Gen		Protective Services					Public Works & Engineering				Environme				Environmental Development Services				
	2019	overi	2018		2019 Serv	vices	<b>3</b> 2018		& Engli 2019	nee	2018		Serv 2019	lces	2018		2019	nt Se	2018		
	2010		2010		2010		2010		2010		2010		2010		2010		2010		2010		
REVENUE																					
Taxation and grants in lieu of taxes	\$ 4,206,	002	\$ 4,099,466	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-		
Sale of services	\$ 35,	101	12,622		333,960		303,015		16,828		22,711		221,093		216,444		-		-		
Licenses, permits, penalties and fines	\$ 450,2	241	416,050		-		-		231,720		181,074		-		-		-		-		
Return on investments	\$ 225,	311	167,255		-		-		-		-		-		-		-		-		
Grants	\$ 12,	700	10,200		-		-		-		-		-		-		-		-		
Government transfers	\$ 557,	25	584,345		-		-		-		-		-		-		-		-		
Funds contributed from other																					
governments	\$ 14,3	205	13,872		-		-		-		-		-		-		-		-		
Gas Tax funds utilized	\$	-	-		99,218		202,796		-		-		-		-		-		-		
Capital contributions from developers	\$	-	-		-		-		-		-		-		-		-		-		
Gain(Loss) on disposal of assets	\$	-	-		-		-		21,790		(12,880)		-		-		-		-		
Assets contributed by developers	\$	-	-		-		-		675		92,862		-		-		-		-		
Increase (decrease) in proportionate																					
share of JUB assets	\$	-	-		-		-		-		-		-		-		-		-		
Total revenue	\$ 5,501,2	285	\$ 5,303,810	\$	433,178	\$	505,811	\$	271,013	\$	283,767	\$	221,093	\$	216,444	\$	-	\$	-		
EXPENSES																					
Operating expenses	\$ 1,177,0	100	\$ 1,030,076	\$	361,606	\$	284,206	¢	4 0 4 4 0 4 5	\$	977 494	\$	23,721	¢	21,939	¢	164,818	\$	149,179		
Payroll Other		533)	\$ 1,030,078 9,598	φ	304,560	φ	204,200 277,145	φ	1,041,015 215,372	ф	877,424 183,069	φ	,	\$	21,939	\$		Φ	,		
Other		533)	9,596		304,360	·	277,145	·	215,372		163,009	-	252,948		217,417		14,462		29,491		
Total operating expenses	1,172,	390	1,039,674		666,166		561,351		1,256,387		1,060,493		276,669		239,356		179,280		178,670		
Capital fund expenses	70,	346	105,500		27,624		36,826		4,400		49,126		4,737		861		-		-		
Amortization	121,	250	109,783		168,960		154,007		583,608		544,588		24,895		24,649		-		-		
Interest	3,	660	1,989		-		-		-		-		•		-		-		-		
Actuarial adjustment to debt		-			-				-		-		-				-				
Total expenses	\$ 1,367,	646	\$ 1,256,946	\$	862,750	\$	752,184	\$	1,844,395	\$	1,654,207	\$	306,301	\$	264,866	\$	179,280	\$	178,670		
Surplus (Deficit)	\$ 4,133,	639	\$ 4,046,864	\$	(429,572)	\$	(246,373)	\$ (	(1,573,382)	\$	(1,370,440)	\$	(85,208)	\$	(48,422)	\$	(179,280)	\$	(178,670)		

\* The general government category includes revenues and expenses that cannot be attributed to a particular segment.

#### Schedule 5 (Audited)

			tion a												
		tural	Servi			Water S	Serv			Sewer S	Serv		То		
	2019			2018		2019		2018		2019		2018	2019		2018
REVENUE															
Taxation and grants in lieu of taxes	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$ 4,206,002	\$	4,099,466
Sale of services	10, <sup>,</sup>	142		9,321		2,443,696		2,468,225		1,262,004		1,189,880	4,322,824		4,222,218
Licenses, permits, penalties and fines		-		-		-		-		-		-	681,961		597,124
Return on investments		-		-		28,276		38,962		36,443		25,821	290,030		232,038
Grants		-		-		-		-		-		-	12,700		10,200
Government transfers		-		-		-		-		-		-	557,725		584,345
Funds contributed from other															
governments		-		-		-		-		-		-	14,205		13,872
Gas Tax funds utilized		-		-		-		-		-		-	99,218		202,796
Capital contributions from developers		-		-		63,610		141,901		-		-	63,610		141,901
Gain(Loss) on disposal of assets		-		-		-		-		-		-	21,790		(12,880)
Assets contributed by developers		-		-		-		-		-		-	675		92,862
Increase (decrease) in proportionate															
share of JUB assets		-		-		-		-		211		(58,645)	211		(58,645)
Total revenue	<b>\$ 10</b> , <sup>-</sup>	42	\$	9,321	\$	2,535,583	\$	2,649,088	\$	1,298,658	\$	1,157,056	\$ 10,270,951	\$	10,125,297
EXPENSES															
Operating expenses															
Payroll	\$ 334,	553	\$	331,072	\$	296,448	\$	333,195	\$	74,529	\$	87,769	3,473,713	\$	3,114,860
Other	462,0			411,944	•	1,059,732	•	1,027,815	•	663,724	•	690,022	2,968,214		2,846,501
Total operating expenses	796,0	602		743,016		1,356,180		1,361,010		738,253		777,791	6,441,927		5,961,361
Capital fund expenses	56,9			57,978		50,793		66,544		101,512		298,840	316,332		615,675
Amortization	244,			268,554		340,192		321,870		76,682		76,627	1,559,702		1,500,078
Interest	47,			47,125		-		-		3,685		8,820	54,470		57,934
Actuarial adjustment to debt	(22,8	578)		(19,213)	-			-		(17,581)		(16,217)	(40,459)		(35,430)
Total expenses	\$ 1,121,8	886	\$	1,097,460	\$	1,747,165	\$	1,749,424	\$	902,551	\$	1,145,861	\$ 8,331,972	\$	8,099,618
Surplus (Deficit)	\$ (1,111,	744)	\$ (	1,088,139)	\$	788,418	\$	899,664	\$	396,108	\$	11,195	\$ 1,938,979	\$	2,025,679

#### Schedule 6 (Audited)

	The Corporation of the City of Duncan		Joint Utilities Board (JUB) Proportionate Share				Total				
	 2019		2018		2019		2018		2019		2018
STATEMENT OF FINANCIAL POSITION											
Portfolio investments (Note 3)	\$ 14,419,567	\$	12,866,645	\$	1,352,255	\$	1,290,610	\$	15,771,822	\$	14,157,255
Deferred revenue (Note 9)	\$ 1,599,778	\$	1,215,723	\$	799,314	\$	785,220	\$	2,399,092	\$	2,000,943
Tangible capital assets (Schedule 1)	\$ 31,565,511	\$	30,769,736	\$	970,742	\$	938,171	\$	32,536,253	\$	31,707,907
Prepaid expenses	\$ 31,117	\$	32,599	\$	-	\$	-	\$	31,117	\$	32,599
Equity in tangible capital assets (Schedule 7)	\$ 30,782,755	\$	29,860,185	\$	970,742	\$	938,171	\$	31,753,496	\$	30,798,355
Accumulated surplus (Schedule 9)	\$ 42,114,824	\$	40,255,968	\$	1,523,683	\$	1,443,561	\$	43,638,507	\$	41,699,529
INVESTMENT IN TANGIBLE CAPITAL ASSETS											
Acquisition of tangible capital assets (Schedule 1)	\$ 2,336,513	\$	3,358,972	\$	(60,546)	\$	(25,449)	\$	2,275,967	\$	3,333,523
STATEMENT OF OPERATIONS											
STATEMENT OF OPERATIONS											
Increase (decrease) in share of JUB assets	\$ -	\$	-	\$	211	\$	(58,645)	\$	211	\$	(58,645)
Total revenues (Schedule 3)	\$ 10,270,741	\$	10,183,942	\$	211	\$	(58,645)	\$	10,270,952	\$	10,125,297
Sewer services expenses	\$ 846,140	\$	843,388	\$	(107,887)	\$	(65,597)	\$	738,253	\$	777,791
Sewer services amortization (Schedule 4)	\$ 48,709	\$	48,657	\$	27,973	\$	27,970	\$	76,682	\$	76,627
Total expenses (Schedule 4)	\$ 8,411,886	\$	8,137,245	\$	(79,914)	\$	(37,627)	\$	8,331,972	\$	8,099,618

Schedule 7 (Audited)

		2019	2018
NET INVEST	IENT IN TANGIBLE CAPITAL ASSETS		
Net Investmer	nt in Tangible Capital Assets (beginning of year)	\$ 29,860,185	\$ 27,884,933
Add:	Purchase of tangible capital assets	2,335,838	3,266,110
	Tangible capital assets acquired in-kind	675	92,862
	Debt repayment	86,338	86,338
	Actuarial adjustment to debt	40,459	35,430
Less:	Amortization	(1,531,729)	(1,472,108)
	Net book value of disposed of tangible capital assets	 (9,011)	 (33,380)
Net Investmer	nt in Tangible Capital Assets	\$ 30,782,755	\$ 29,860,185

	\$	172,951 63,610	\$ 140,971
		00,010	141,901
-		236,561	282,872
1,166,732 (1,925,477) (530,000) (377,336)		1,166,908 (1,140,785) - -	1,171,560 (1,080,892) - (134,000)
(1,666,081)		262,684	239,540
7,086,834	¢	7,086,834	6,847,293 \$7,086,834
-	(1,925,477) (530,000) (377,336) (1,666,081) 7,086,834	(1,925,477) (530,000) (377,336) (1,666,081)	(1,925,477)(1,140,785)(530,000)-(377,336)-(1,666,081)262,6847,086,8347,086,834

Individual reserve fund balances are detailed on the next page.

	2019	2018
	Actual	Actual
SUMMARY OF RESERVE FUND POSITIONS		
Sale of real property	* 230,238	226,281
Underground Utilities	28,385	27,696
Parking improvement	239,139	237,619
Parking improvement - Restricted	* 125,786	122,728
Municipal Finance Authority debt issue refunds	26,790	25,311
Operating reserves	365,612	367,842
Machinery and equipment	1,793,208	1,695,322
Capital works and other miscellaneous reserves	274,436	262,892
General capital cost contributions	7,523	7,340
Police bridging capital	2,438,608	2,400,941
Downtown revitalization	18,801	18,344
Melba Schappert bequest	19,779	19,298
Pioneer Park	1,466	1,431
Public Art	10,424	10,170
Water capital cost contributions	612,368	536,103
Water capital reserve	415,974	405,861
Sewer capital cost contributions	16,207	14,501
Sewer capital reserve	724,774	707,154
Total Reserve Fund Equity	\$ 7,349,518	\$ 7,086,834
RESERVES HELD AS LIABILITIES		
Federal Gas Tax funds (Note 9)	* 937,934	484,272
Restricted revenue (Note 10)	* 2,148,755	2,061,670
Total Reserve Funds	\$ 10,436,207	\$ 9,632,776

\* Restricted cash and portfolio investments

	Genera	al Fund	Reser	ve Fund	Waterworks	s Utility Fund	Sewer U	tility Fund	Equity in Ca	pital Assets	2019	2018
	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018	Total	Total
FINANCIAL ASSETS Cash and cash equivalents (Note 3) Accounts receivable (Note 4) Portfolio investments (Note 3) Deposits - Municipal Finance Authority (Note 5) Loan receivable (Note 6)	\$ 853,889 943,427 576,251 18,321 94,900 \$ 2,486,788	\$ 632,854 1,019,439 640,683 17,904 109,414 \$ 2,420,294	\$ - 10,436,207 - - \$ 10,436,207	\$ - 9,632,776 - \$ 9,632,776	\$ - 107,284 1,658,699 - - - \$ 1,765,983	\$ - 170,105 1,134,832 - - \$ 1,304,937	\$ - 18,936 1,748,410 - - \$ 1,767,346	\$ - 1,458,354 8,912 - \$ 1,467,266	\$ - - - - - -	\$ - - - - - -	\$ 853,889 1,069,647 14,419,567 18,321 94,900 \$ 16,456,324	\$ 632,854 1,189,544 12,866,645 26,816 109,414 \$ 14,825,273
	φ 2,400,700	ψ 2,420,234	φ 10,430,207	φ <u>9,032,110</u>	φ 1,703,303	ψ 1,504,957	φ 1,707, <b>3</b> 40	φ 1,407,200	ψ -	ψ -	φ 10,400,024	φ 14,023,213
LIABILITIES Accounts payable and accrued liabilities (Note 7) Sick and severance liabilities (Note 13(b)) Refundable deposits (Note 8) Deferred revenue (Note 9) Restricted revenue (Note 10) Debenture debt (Note 11)	\$ 835,882 517,912 182,065 627,856	\$ 707,030 467,694 142,646 702,423	\$- - 937,934 2,148,755	\$ - - 484,272 2,061,670	\$- - - 33,902 -	\$- - - 29,028 -	\$	\$ 725 - - - -	\$	\$ - - - - - 909,552	\$ 835,882 517,912 182,065 1,599,778 2,148,755 782,756	\$ 707,755 467,694 142,646 1,215,723 2,061,670 909,552
, , , , , , , , , , , , , , , , , , ,	2,163,715	2,019,793	3,086,689	2,545,942	33,902	29,028	87	725	782,756	909,552	6,067,149	5,505,040
NET FINANCIAL ASSETS	\$ 323,073	\$ 400,501	\$ 7,349,518	\$ 7,086,834	\$ 1,732,081	\$ 1,275,909	\$ 1,767,259	\$ 1,466,541	\$ (782,756)	\$ (909,552)	\$ 10,389,175	\$ 9,320,233
NON-FINANCIAL ASSETS Tangible capital assets (Schedule 1) Inventory of supplies Prepaid expenses	\$- 129,021 31,117	\$- 133,400 32,599	\$ - - -	\$ - - -	\$ - - -	\$ - -	\$ - - -	\$ - - -	\$ 31,565,511 - -	\$ 30,769,736 - -	\$ 31,565,511 129,021 31,117	\$ 30,769,736 133,400 32,599
	160,138	165,999	-	-	-	-	-	-	31,565,511	30,769,736	31,725,649	30,935,735
ACCUMULATED SURPLUS	\$ 483,211	\$ 566,500	\$ 7,349,518	\$ 7,086,834	\$ 1,732,081	\$ 1,275,909	\$ 1,767,259	\$ 1,466,541	\$ 30,782,755	\$ 29,860,184	\$ 42,114,824	\$ 40,255,968

	 2019 Budget	2019 Actual		 2018 Actual
REVENUE Taxation Grants in lieu of taxes Sale of services	\$ 4,203,390 12,700 561,872	\$	4,195,648 10,353 609,420	\$ 4,086,823 12,643 558,281
Other revenue from own sources Return on investments Grants Government transfers	699,662 20,700 - 540,000		681,961 52,360 - 557,726	597,124 26,284 400 584,345
Funds contributed from other governments	 14,121		14,205	 13,872
Total revenue	 6,052,445		6,121,673	 5,879,772
EXPENSES General government Protective services	1,201,639 635,898		1,172,390 666,166	1,039,674 561,351
Public works & engineering Environmental health services	1,114,748 245,545		1,256,387 276,669	1,060,493 239,356
Environmental development services Recreation and cultural services Interest	232,899 722,144 48,325		179,280 796,602 50,785	178,670 743,016 49,114
Total expenses	 4,201,198		4,398,279	 3,871,674
NET REVENUES	1,851,247		1,723,394	2,008,098
TRANSFERS				
Transfers to general capital fund Transfers to reserve fund	(895,570) (1,166,732)		(522,700) (1,166,908)	(404,967) (1,171,560)
Transfers to sewer revenue fund - parcel tax Long term debt repayment	 (44,600) (72,415)		(44,660) (72,415)	 (44,640) (72,415)
NET INCREASE (DECREASE) IN FUND	(328,070)		(83,289)	314,516
ACCUMULATED SURPLUS, BEGINNING OF YEAR	 566,500		566,500	 251,984
ACCUMULATED SURPLUS, END OF YEAR	\$ 238,430	\$	483,211	\$ 566,500

	2019 Budget	2019 Actual	2018 Actual
<b>REVENUE</b> Sale of water Water studies Service charges Return on investments	\$ 2,337,602 1,200 20,000 40,000	\$    2,348,489 2,600 23,689 28,276	\$ 2,346,765 4,904 22,125 38,962
Total revenue	2,398,802	2,403,054	2,412,756
<b>EXPENSES</b> Administration Transmission and distribution Pumping Total expenses	700,188 453,210 256,760 1,410,158	718,720 378,741 <u>258,719</u> 1,356,180	588,329 459,600 <u>313,081</u> 1,361,010
NET REVENUES	988,644	1,046,874	1,051,746
TRANSFERS Transfers to waterworks utility capital fund	(1,942,160)	(590,702)	(1,753,556)
NET INCREASE (DECREASE) IN FUND	(953,516)	456,172	(701,810)
ACCUMULATED SURPLUS, BEGINNING OF YEAR	1,275,909	1,275,909	1,977,719
ACCUMULATED SURPLUS, END OF YEAR	\$ 322,393	\$ 1,732,081	\$ 1,275,909

### Statement of Sewer Utility Revenue Fund Operations YEAR ENDED DECEMBER 31, 2019

	2019 Budget	2019 Actual	2018 Actual
REVENUE			
Sewer fees	\$ 1,257,579	\$ 1,249,108	\$ 1,185,923
Service charges	100	-	25
Return on investments	23,000	36,443	25,821
Total revenue	1,280,679	1,285,551	1,211,769
EXPENSES			
Administration	308,240	280,718	254,000
Collection and disposal	178,554	160,608	208,606
Cost sharing - municipal government	(24,500)	(26,863)	(27,448)
Joint Utilities Board	365,000	431,677	408,230
Interest on debenture debt	8,820	3,685	8,820
Total expenses	836,114	849,825	852,208
NET REVENUES	444,565	435,726	359,561
TRANSFERS			
Transfers to sewer capital fund	(895,696)	(165,745)	(171,079)
Transfers from general revenue fund - parcel tax	44,600	44,660	44,640
Long-term debt repayment	(13,923)	(13,923)	(13,923)
NET INCREASE (DECREASE) IN FUND	(420,454)	300,718	219,199
ACCUMULATED SURPLUS, BEGINNING OF YEAR	1,466,541	1,466,541	1,247,342
ACCUMULATED SURPLUS, END OF YEAR	\$ 1,046,087	\$ 1,767,259	\$ 1,466,541

	I	2019         2019           Budget         Actual			2018 Actual		
REVENUE							
Connection fees							
General Capital	\$	-	\$	7,704	\$	5,832	
Water Capital		-		68,919		94,431	
Sewer Capital		-		12,896		3,932	
Grants		31,000		12,700		9,800	
Gas Tax Funds utilized		518,800		99,218		202,796	
Gain (Loss) on disposal of tangible capital assets		-		21,790		(12,880)	
Assets constructed by Developers							
General Capital		-		675		92,862	
Total revenue		549,800		223,903		396,773	
EXPENSES (not capitalized) (Schedule 5)							
General government services		-		70,346		105,500	
Protective services		-		27,624		36,826	
Transportation services		-		4,400		49,126	
Environmental health services		-		4,737		861	
Recreation and cultural services		-		56,922		57,978	
Water services		-		50,793		66,544	
Sewer services		-		101,511		298,840	
Total expenses		-		316,332		615,675	
NET REVENUES		549,800		(92,430)		(218,902)	
TRANSFERS							
Transfers from general operating fund		895,570		522,700		404,967	
Transfers from water operating fund		1,942,160		590,702		1,753,556	
Transfers from sewer operating fund		895,696		165,745		305,079	
Transfers from general reserve funds		1,925,477		1,140,785		1,080,892	
Transfers from water reserve funds		530,000					
Transfers from sewer reserve funds		377,336		-		-	
Tangible capital asset purchases		(7,116,039)		(2,335,838)		(3,266,110)	
Tangible capital assets acquired in-kind		-		(675)		(92,862)	
Net book value of disposed of tangible capital assets				9,011		33,380	
NET INCREASE (DECREASE) IN FUND		-		-		-	
ACCUMULATED SURPLUS, BEGINNING OF YEAR				-		-	
ACCUMULATED SURPLUS, END OF YEAR	\$	-	\$	_	\$	-	

The accompanying financial statements are the responsibility of the management of the Duncan - North Cowichan Joint Utilities Board and have been prepared in compliance with legislation, and in accordance with Canadian public sector accounting standards for local governments as recommended by the Public Sector Accounting Board of The Chartered Professional Accountants of Canada.

In carrying out its responsibilities, management maintains appropriate systems of internal and administrative control designed to provide reasonable assurance that transactions are executed in accordance with proper authorization, that assets are properly accounted for and safeguarded, and that financial information produced is relevant and reliable.

The North Cowichan Municipal Council met with management and the external auditors to review the financial statements and discuss any significant financial reporting or internal control matters before approving the financial statements.

Grant Thornton LLP, as the Duncan – North Cowichan Joint Utilities Board's appointed external auditors, has audited the financial statements. The Auditor's report is addressed to the Duncan – North Cowichan Joint Utilities Board and appears on the following page. Their opinion is based upon an examination conducted in accordance with Canadian generally accepted auditing standards, performing such tests and other procedures as they consider necessary to obtain reasonable assurance that the financial statements are free of material misstatement and present fairly the financial position and results of the Duncan – North Cowichan Joint Utilities Board in accordance with Canadian public sector accounting standards.

Mark Frame General Manager, Financial and Protective Services May 6, 2020



Grant Thornton LLP 823 Canada Avenue Duncan, BC V9L 1V2 T +1 250 746 4406 F +1 250 746 1950

## Independent auditor's report

To the Duncan - North Cowichan Joint Utilities Board

#### Opinion

We have audited the financial statements of the Duncan - North Cowichan Joint Utilities Board ("the Partnership"), which comprise the statement of financial position as at December 31, 2019, the statement of operations for the year then ended and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Duncan - North Cowichan Joint Utilities Board as at December 31, 2019, and the results of operations for the year then ended in accordance with Canadian public sector accounting standards.

#### **Basis for Opinion**

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Partnership in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

## Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian public sector accounting standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Partnership's ability to continue as a going concern, disclosing, as applicable, matters related to a going concern and using the going concern basis of accounting unless management either intends to liquidate the Partnership or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Partnership's financial reporting process.



#### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Partnership's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting
  and, based on the audit evidence obtained, whether a material uncertainty exists related to events
  or conditions that may cast significant doubt on the Partnership's ability to continue as a going
  concern. If we conclude that a material uncertainty exists, we are required to draw attention in our
  auditor's report to the related disclosures in the financial statements or, if such disclosures are
  inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up
  to the date of our auditor's report. However, future events or conditions may cause the
  Partnership to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Grant Thouton LLP

Duncan, Canada May 6, 2020

**Chartered Professional Accountants** 

			2018 Actual	
Financial Assets				
Investments (Notes 3 and 5)	\$	4,343,491	\$	4,145,875
Financial Liabilities				
Unearned revenue		2,567,422		2,522,390
Net Financial Assets		1,776,069		1,623,485
Non-Financial Assets				
Tangible capital assets (Schedule I)		3,118,061		3,013,719
Accumulated Surplus	<u>\$</u>	4,894,130	\$	4,637,204

Approved by:

(hard pane

M. Frame General Manager, Financial and Protective Services

See accompanying notes to the financial statements.

	2019 Budget		2019 Actual		2018 Actual
Revenues					
Contributions from:					
The Corporation of the Disctrict of North Cowichan	\$	839,971	\$	757,977	\$ 733,815
The Corporation of the City of Duncan		501,752		447,810	434,964
Cowichan Valley Regional District		210,237		221,087	213,606
Cowichan Tribes		30,394		30,402	29,791
Return on investments		-		37,385	27,880
Grants and government transfers		667,000		-	 175,624
		2,249,354		1,494,661	 1,615,680
Expenses					
Administration		42,950		59,765	57,670
Amortization		-		89,849	89,849
Sewer lagoon operations and maintenance		1,091,204		1,088,121	 1,414,928
		1,134,154		1,237,735	 1,562,447
Annual Surplus	\$	1,115,200		256,926	53,233
Accumulated surplus, beginning of year		4,637,204		4,637,204	 4,583,971
Accumulated surplus, end of year	\$	5,752,404	\$	4,894,130	\$ 4,637,204

See accompanying notes to the financial statements

#### 1. SUMMARY OF OPERATIONS

The Duncan – North Cowichan Joint Utilities Board is a government partnership that operates and maintains joint sewer lagoons on behalf of the City of Duncan and the District of North Cowichan. The distribution of expenditures related to operations is based on the number of users in each municipality.

#### 2. SIGNIFICANT ACCOUNTING POLICIES

It is the Board's policy to follow Canadian public sector accounting standards and to apply such principles consistently. The following is a summary of the Board's significant policies:

#### a) Basis of Accounting

The Board follows the accrual method of accounting for revenues and expenses. Revenues are normally recognized in the year in which they are earned and measurable. Expenses are recognized as they are incurred and measurable as a result of the delivery of goods or services and/or upon the creation of a legal obligation to pay. Expenses paid in the current period and attributable to a future period are recorded as prepaid.

#### b) Revenue recognition

- i) Contributions from partners are recognized when invoiced.
- ii) Government transfers are recognized in the period in which events giving rise to the transfer occur, providing the transfers are authorized, any eligibility criteria have been met and reasonable estimates of the amounts can be made.

#### c) Cash and cash equivalents

Cash and cash equivalents consist of cash on deposit in qualifying institutions as defined in the community charter.

#### d) Use of Estimates

The preparation of financial statements in accordance with Canadian generally accepted accounting principles as recommended by PSAB requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenditure during the reporting period. A significant area requiring the use of management estimates relate to the determination of amortization of capital assets. Actual results could differ from those estimates. Adjustments, if any, will be reflected in operations in the period of settlement.

#### e) Non-Financial Assets

Non-financial assets are not available to discharge existing liabilities and are held for use in the provision of services. They have useful lives extending beyond the current year and are not intended for sale in the ordinary course of operations. The change in non-financial assets during the year, together with the excess of revenues over expenses, provides the change in net financial assets for the year.

#### 2. SIGNIFICANT ACCOUNTING POLICIES CONTINUED

#### f) Tangible Capital Assets

Tangible capital assets are recorded at cost less accumulated amortization and are classified according to their functional use. Cost includes all amounts that are directly attributable to the acquisition, construction, development or betterment of the asset. Donated assets are recorded at their estimated fair value upon acquisition. The cost, less residual value, of the tangible capital assets is amortized on a straight-line basis over their estimated useful lives as follows:

Buildings	15 to 50 years
Engineering Structures	10 to 60 years
Machinery & Equipment	5 to 40 years

Amortization is charged on a monthly basis, starting the month following the date of acquisition and ending in the month of disposition. Capital works in progress are not amortized until the asset is available for productive use.

#### 3. INVESTMENTS

Investments are carried at cost, which at December 31, 2019, would approximate market value. The balance of investments has been internally restricted by the Board and is to be expended in accordance with the terms of the reserve for capital expenditure.

#### 4. OPERATING LEASE

The Board leased the sewage lagoon lands under an operating lease which expires July 31, 2060. Future minimum lease payments are \$396,340 per annum with an estimated annual increase of 2.2%.

#### 5. FINANCIAL INSTRUMENTS

The Board's financial instruments consist of investments. The carrying amount of these financial instruments approximates their fair value because they are short-term in nature or because they bear interest at market rates.

Unless otherwise noted, it is management's opinion that the Board is not exposed to significant interest or credit risks arising from these financial instruments.

#### 6. CAPITAL RESERVE FUNDS

The Capital reserve funds are non-statutory reserves, for the purpose of future capital expenditures, established at the discretion of the Board. Balances and changes are outlined as follows:

		2019		2018
Balances, beginning of year	\$	1,623,485	\$	1,480,404
Add: transfers from current operations	_	152,584	_	143,081
Balance, end of year	\$	1,776,069	\$	1,623,485

#### 7. LISTING OF OPERATING EXPENDITURES BY OBJECT TYPE

The following provides a summary of operating expenses by object:

	2019	2018
Salaries, wages and benefits	\$ 210,872	\$ 171,670
Contract services	37,420	350,452
Amortization	89,849	89,849
Materials and supplies	520,133	524,679
Land rent	 379,461	 425,797
Total expense	\$ 1,237,735	\$ 1,562,447

#### 8. STATEMENT OF CASH FLOWS

A statement of cash flows has not been prepared as it is not considered to provide any additional information.

#### Schedule 1

					C	OST				ACC	UMULATE	D AMOF	TIZATIC	N		 NET BO	OK VA	LUE
	De	Balance ecember 31, 2018		019 ditions		019 bosals	019 -downs	Balance ecember 31, 2019	Balance cember 31, 2018	A	2019 Additions		019 bosals		Balance cember 31, 2019	2018		2019
Buildings	\$	192,388	\$	-	\$	-	\$ -	\$ 192,388	\$ 5,211	\$	4,810	\$	-	\$	10,021	\$ 187,177	\$	182,367
Engineering Structures		2,485,490		-		-	-	2,485,490	327,256		49,710		-		376,966	2,158,234		2,108,524
Machinery & Equipment		706,581		-		-	-	706,581	38,273		35,329		-		73,602	668,308		632,979
Work In Progress		-	1	94,191		-	-	194,191	-		-		-		-	-		194,191
	\$	3,384,459	<b>\$</b> 1	94,191	\$	_	\$ -	\$ 3,578,650	\$ 370,740	\$	89,849	\$	-	\$	460,589	\$ 3,013,719	\$	3,118,061

# statistical information

# **Population Demographics**

	2015	2016	2017	2018	2019
Total Population Estimates	4,663	4,944	5,040	5,241	5,342
% Change from Prior Year	-3.02%	-0.60%	6.03%	0.02%	1.93%
Population Density Per Square Km	2,253	2,388	2,435	2,532	2,581
Source: 2011 - 2019 BC Stats, 2019 Statistics Canada					
Land Area (Square Km)	2.07				

# **Active Business Licences**



Detailing the average household cost of City services (average assessment of \$356,721) compared to other common household costs.



## 2019 City Services - Total \$1,175 per year

\*Average household expenditure according to Statistics Canada 2016 with annual CPI

**Development Permits** 



**Development Variance Permits** 



	2015	2016	2017	2018	2019
Building Permits Issued	61	38	51	42	43
Construction Value	8,003,880	1,213,202	3,966,455	1,906,117	10,330,052

## Major Property Taxpayers (greater than \$20,000)

	Property Owner	Industry	Tax Contribution
1	Coronation Mall Ltd.	Retail Mall	131,861
2	Coronation Properties Ltd.	Seniors Residential Complex	82,903
3	0984369 BC LTD	Office Building	62,399
4	1096429 BC LTD	Court House Property	52,795
5	Cowichan Hospitality Group Ltd.	Hotel	47,013
6	BC Telephone Company	Building and Yard	35,361
7	F. Kranz	Residential Apartments	33,023
8	DD 1020-1030 Government Apartments Ltd.	Residential Apartments	31,637
9	Duncan Automotive Real Estate LTD	Car Dealership	27,280
10	First West Credit Union	Financial Institution	27,045
11	0693523 BC LTD	Seniors Residential Complex	26,828
12	Royal Bank of Canada	Financial Institution	22,261
	Total from Major Property Tax Contributors		580,406
	Total Municipal Tax		4,282,867
	Proportion of Municipal Tax Paid by Major Pro	perty Tax Contributors	14%

The above listing includes the largest tax contributing 'folios'. There may be some properties that would have appeared on this list if they were combined into single folios.
# 2019 Revenue by Source



	2015	2016	2017	2018	2019
Taxation	3,752,924	3,864,072	3,948,103	4,086,823	4,195,649
Grants in Lieu of Taxes	7,999	7,834	12,894	12,643	10,353
Sales of Services	591,351	553,821	735,990	662,476	698,939
Water User Fees	1,942,916	2,070,998	2,172,053	2,373,794	2,374,778
Sewer User Fees	946,921	1,011,682	1,083,134	1,185,948	1,249,108
Other Revenue Own Sources	601,121	578,544	554,573	597,124	681,961
Return on Investments	228,572	201,816	206,573	232,038	290,030
Grants	74,724	10,120	8,181	10,200	12,700
Government Transfers	598,937	522,766	616,738	584,345	557,724
Funds Contributed from (to) Other Governments	473,147	(5,539)	51,084	13,872	14,205
Development Cost Charge Funds	-	16,580	-		
Gas Tax Funds	576,872	518,272	74,115	202,796	99,218
Developer and Other	34,239	141,954	558,489	234,763	64,285
Gain (Loss) on Disposal of Assets	(7,875)	3,469	(100,470)	(12,880)	21,790
Increase (decrease) in Share of					-
Joint Utilities Board Assets		(31,802)	8,309	(58,645)	211
	9,821,848	9,464,587	9,929,766	10,125,297	10,270,951



	2015	2016	2017	2018	2019
General Government Services	1,597,990	2,128,964	1,935,573	1,256,946	1,367,646
Protective Services	688,281	730,522	766,282	752,184	862,750
Public Works & Engineering	1,699,494	1,687,545	1,772,584	1,654,207	1,844,395
Environmental Health Services	251,718	268,171	276,655	264,866	306,301
Environmental Development Services	132,309	177,416	305,158	178,670	179,280
Recreation and Cultural Services	1,023,264	1,064,574	1,058,829	1,097,460	1,121,886
Water Services	1,436,084	1,562,783	1,652,616	1,749,424	1,747,164
Sewer Services	843,989	730,874	655,681	1,145,861	902,551
	7,673,129	8,350,849	8,423,378	8,099,618	8,331,972

# Spending of \$1 of Municipal Tax in 2019



	2015	2016	2017	2018	2019
Amortization	1,221,943	1,379,828	1,412,292	1,500,078	1,559,702
Capital fund expenses	495,396	1,108,436	1,170,238	615,675	316,332
Contract services	890,697	939,213	666,176	976,276	932,029
Fuel	68,020	57,387	63,457	74,468	72,561
Goods and services	918,606	998,932	1,076,758	1,045,578	1,137,384
Grants in Aid	77,896	81,279	97,138	87,404	86,643
Hydro	318,520	344,353	368,837	389,673	392,110
Insurance	129,498	134,191	128,738	111,274	119,177
Interest	58,362	56,813	56,828	57,934	54,470
Leases	3,514	1,892	1,928	1,970	8,003
Professional fees	116,687	85,124	119,358	85,326	110,883
Travel, conference and training	99,396	100,668	98,009	90,723	128,838
Wages and benefits	3,006,732	3,088,697	3,168,186	3,107,214	3,453,894
Write down of account receiveable					
to net realizable value	289,374	-	26,036	(8,545)	405
Actuarial adjustment to debt	(21,512)	(25,964)	(30,601)	(35,430)	(40,459)
	7,673,129	8,350,849	8,423,378	8,099,618	8,331,972

	2015	2016	2017	2018	2019
Capital Expenditures					
Acquisition of Tangible Capital Assets	4,512,223	1,990,039	3,184,050	3,333,523	2,275,967
Capital Fund Expenditures (Not Capitalized)	495,396	1,108,436	1,170,238	615,675	316,332
	5,007,619	3,098,475	4,354,288	3,949,198	2,592,299
Source of Financing					
Operating Funds	2,327,571	1,617,150	2,578,237	2,463,602	1,279,147
Reserve Funds	1,437,501	899,081	884,803	1,080,892	1,140,785
Grants	125,258	8,990	7,300	9,800	12,700
Government Transfers	8,096	-	-	-	
Connections Fees and Donations	66,928	31,361	85,880	104,195	89,519
Investment Income	-	-	-	-	
Development Cost Charges	-	16,580	-	-	
Federal Gas Tax Funds	576,872	518,272	74,115	202,796	99,218
Developer/Other Contribution	465,393	22,000	417,734	92,862	675
Sales of Assets	-	5,807	13,805	20,500	30,801
Increase (Decrease) in Share of Joint	-	-	-	-	
Utilities Board Tangible Capital Assets		(20,766)	292,414	(25,449)	(60,546)
	5,007,619	3,098,475	4,354,288	3,949,198	2,592,299

Development Cost			Storm			
Charges Reserve Fund	Water	Sewer	Drainage	Roads	Parks	Total DCCs
Balance in reserve fund as						
of January 1, 2019	\$587,185	\$838,908	\$160,991	\$472,602	\$1,984	\$2,061,670
Funds received (refunded)						
in 2019	\$9,250	\$3,484	\$8,448	\$12,598	\$1,739	\$35,518
Expenditures from Reserve in 2019	0.00	0.00	0.00	0.00	0.00	0.00
Interest earned on account for 2019	\$14,670	\$20,922	\$4,056	\$11,862	\$56	\$51,567
Balance in reserve fund as of December 31, 2019						
	\$611,105	\$863,314	\$173,495	\$497,062	\$3,779	\$2,148,755

In some instances a developer will undertake work that would otherwise be done by the Municipality and funded by DCC's. When this occurs, the amount of DCCs related to those works may be forgiven. There were no waivers or reductions of Development Cost Charges under section 933.1 (2).

	Statutory Reserve	Non-Statutory Reserve	Total Parking Reserve
Balance in reserve fund as of January 1, 2019	\$122,728	\$237,618	\$360,346
Funds received in 2019	0	0	0.00
Expenditures from reserve in 2019	0	-\$4,400	-\$4,400
Interest earned on account for 2019	\$3,058	\$5,921	\$8,979
Balance in reserve fund as of December 31, 2019	\$125,786	\$239,139	\$364,925

	2015	2016	2017	2018	2019
Legislated Liability Servicing Limit*	2,170,865	2,193,948	2,310,639	2,352,430	2,513,299
Actual Annual Liability Servicing Costs	157,959	143,151	143,166	144,271	140,807
Unused Liability Servicing Capacity	2,012,906	2,050,797	2,167,473	2,208,159	2,372,492

\*Section 174 of the *Community Charter* governs limits on borrowing and other liabilities. Liability servicing limits provide a clear picture of the amounts of revenue required to pay for past transactions and events as well as proposed liabilities, and assist in the financial planning process. The limit is based on a percentage of certain municipal revenues, which is considered a good indicator of a municipality's ability to pay.

	2015	2016	2017	2018	2019
Reserve Funds					
Sale of Real Property	213,244	217,399	221,678	226,276	230,238
Sale of Property - Cowichan Place	33,873	18,381	8,610	5	-
Parking Improvement	544,703	301,303	307,233	237,619	239,139
Parking Improvement - Restricted	115,659	117,913	120,234	122,728	125,786
MFA Debt Issue Refunds	37,328	24,318	24,797	25,311	26,790
Operating	482,480	436,767	325,892	367,842	365,612
Small Communities Grant	19,340	-	-	-	-
Machinery and Equipment	1,536,244	1,851,493	2,203,374	1,695,322	1,793,208
Capital Works and Miscellaneous	277,832	300,257	216,581	262,892	274,436
General Capital	1,899	3,575	7,190	7,340	7,523
Police Bridging Capital	1,293,153	1,498,297	1,705,897	2,400,941	2,438,608
Storm Infrastructure	32,883	-	-	-	-
Aquannis Centre	27,586	-	-	-	-
Downtown Revitalization	17,287	17,624	17,971	18,344	18,801
Fire Hall	-	-	-	-	-
Melba Schappert Bequest	49,602	28,351	28,909	19,298	19,779
Public Art	9,585	9,771	9,963	10,170	10,424
Pioneer Park	1,348	1,374	1,401	1,431	1,466
Waterworks Utility	719,226	854,383	809,296	969,660	1,056,727
Sewer Utility	824,415	822,088	838,267	721,655	740,981
		0 500 004	0.047.000		7 0 4 0 5 4 0
	6,237,687	6,503,294	6,847,293	7,086,834	7,349,518
Reserves Held As Liabilities					
DCC Restricted Reserves	1,926,971	1,944,088	1,996,382	2,061,670	2,148,755
Federal Gas Tax Funds	457,066	209,470	404,214	484,272	937,934
	407,000	200,470	404,214	404,272	557,554
	2,384,037	2,153,558	2,400,596	2,545,942	3,086,689
Interest Earned, All Reserves	121,240	118,955	121,451	140,971	172,951
Interest Edition, All Neserves	121,240	110,900	121,401	140,971	172,901

# Taxable Assessments of Land & Improvements

	2015	2016	2017	2018	2019
Residential	440 562 475	462 502 050	400 007 600	592 562 <b>4</b> 50	650 542 800
	449,563,475	463,593,050	499,997,600	582,562,450	650,543,800
Utilities	898,500	899,400	1,094,600	1,265,900	1,331,500
Supportive Housing	2	2	-	-	
Major Industry	-	-	-	-	
Light Industry	100,100	100,100	103,500	123,900	123,500
Business & Other	137,065,200	140,010,100	147,205,800	170,878,800	177,275,450
Managed Forest	-	-	-	-	
Recreation	319,100	319,100	198,600	232,300	240,200
Farm	6,967	6,967	6,967	6,967	6,967
	587,953,344	604,928,719	648,607,067	755,070,317	829,521,417

# **Tax Rates**

	2014	2015	2017	2018	2019
General (per \$1,000)(Includes Library)					
Residential	3.8346	3.8318	3.6688	3.2545	2.9913
Utilities	32.3344	32.1844	32.2159	32.1014	31.185
Light Industry	9.9256	9.9375	9.509	8.4483	8.4140
Business	9.6618	9.6721	9.2612	8.2143	8.1961
Recreation	3.8346	3.8318	3.6688	3.2545	2.9913
Farm	3.8346	3.8318	3.6688	3.2545	2.9913
Police Municipal (per \$1,000)					
Residential	0.9090	0.9305	0.8865	0.8008	0.7325
Utilities	7.6652	7.8156	7.7839	7.8986	7.6360
Light Industry	2.3529	2.4132	2.2976	2.0787	2.0602
Business	2.2904	2.3488	2.2377	2.0212	2.0069
Recreation	0.9090	0.9305	0.8865	0.8008	0.7325
Farm	0.9090	0.9305	0.8865	0.8008	0.7325

## Tax Revenue by Property Class (these taxes will be used for municipal purposes)

(Includes Library)	2014	2015	2017	2018	2019
Residential	2,132,549	2,207,769	2,277,640	2,362,466	2,422,495
Utilities	35,940	35,976	43,784	50,636	51,690
Light Industry	1,229	1,236	1,222	1,304	1,294
Business	1,638,231	1,683,047	1,692,705	1,749,030	1,808,741
Adjustment-Business					(2,273)
Recreation	1,514	1,520	905	942	894
Farm	33	33	32	28	26
	3,809,496	3,929,581	4,016,288	4,164,406	4,282,867
Property Taxes Gen	3,606,292	3,716,797	3,799,114	3,936,682	4,043,347
Add Library	203,204	212,784	217,174	227,724	239,520
	3,809,496	3,929,581	4,016,288	4,164,406	4,282,867

Taxes Collected for Other Agencies (these taxes are distributed to other entities)

	2015	2016	2017	2018	2019
School	1,928,244	1,872,544	1,788,360	1,861,216	1,814,953
Provincial Policing	278,942	282,746	280,335	306,319	311,842
Cowichan Valley Regional District	1,402,075	1,359,941	1,459,130	1,529,620	1,557,064
Cowichan Regional Hospital District	438,324	472,941	486,344	532,703	560,476
BC Assessment Authority	53,020	50,449	45,479	48,057	46,884
Downtown Duncan Business Improvement Area	185,000	190,000	195,000	205,000	210,000
Vancouver Island Regional Library	203,204	212,784	217,172	227,724	239,520
Municipal Finance Authority	163	167	179	207	222
	4,488,972	4,441,572	4,471,999	4,710,846	4,740,961

	2015	2016	2017	2018	2019
General Purposes Sewer	1,142,494 118,066	1,057,779 90,479	969,675 61,644	878,048 31,504	782,756 -
	1,260,560	1,148,258	1,031,319	909,552	782,756
Population*	5,105	5,164	5,234	5,241	5,342
Debt Per Capita	246.93	222.36	197.04	173.55	146.53

\* Source: 2011 - 2019 BC Stats, 2019 Statistics Canada

# **General Comparative Statistics**

	2015	2016	2017	2018	2019
Annual Surplus	2,148,719	1,113,738	1,506,388	2,025,679	1,938,979
Accumulated Surplus	37,053,724	38,167,462	39,673,850	41,699,529	43,638,508
Net Financial Assets	9,152,714	9,498,831	9,617,848	9,825,623	10,942,117

# Statement of 2019 Permissive Property Tax Exemptions

Legal Description	Civic Address	Organization	Taxes Foregone
224(2)(a) Not-for-Profit			
Lot A, Plan 24353	5650 Club Rd	Duncan Day Care Centre	2,298
Lot A, Plan 44627	198 Government St	Valley Seniors Organization	5,438
Leased area of Lot 1, Plan 23647	820 Wharncliffe Rd	Cowichan Pre-School	83
Lot PT4, Block 8, Plan 12568	760 Government St	Cowichan Lawn Bowling	171
Leased area of Lot 1, Plan 29453 50% of the non leased area Land and Building	280 First St 280 First St	Cowichan Lawn Bowling Duncan Housing Society	454
assessment for Lot 1, Plan 29453			4,383
Leased area of Lot A, Plan 40864	200 Craig St	Cowichan Volunteer Society	194
Lots 5-8 & 11, Block 1, Plan 1935		SD # 79 Growing Together	587
Top Floor of Building at Lot 1, Plan 17515	145 Station St	Duncan Elks Association	805
Lots 24 & 25, Plan 1182	321/331 Cairnsmore St	Girl Guide Association	1,351
Undisclosed 50% of the commercial portion of Lot A, Plan	Undisclosed	CW Against Violence Society	2,126
2070	246 Evans St.	CW Against Violence Society	3,551
26.67% of the Land and Building Assessment for		Cowichan Independent Living	
Lot 6, Block 3, Plan 798 Portion shown Red on DD615, except Plan 260BL, (Railway RW Mile 39.16 to Mile 39.92	121 First St	Resource Society	173
Victoria Sub)	No address	Island Corridor Foundation (ICF)	3,443
1.223 Km Mainline	No address	Island Corridor Foundation (ICF)	648
Lot 3, Section 16, Range 7, Plan VIP6913	552 Trunk Road	Cowichan Valley Youth Services	4,356
224(2)(h) Seniors Homes, Hospitals			
Lot 15, Plan 1175/Lot A Plan 25100	770 Trunk Rd	Duncan Kiwanis Village Society	2,186
224(2)(b) Local Authorities		3 ,	
Part of Sec. 17, Rg 6, Quamichan Land District, Plan DD615 -Lease # GCMK 102-0301 R/W Land	Portion of Canada Ave Parking Lots and Charles Hoey Park	ICF - Leased to City	1,683
Station Grounds & Buildings	110 Canada Ave Train Station	ICF - Leased to City - Sublet to Cowichan Historical Society	2,045
224(2)(f) Buildings for Public Worship		<b>,</b>	2,040
Lot B, Plan VIP60906	930 Trunk Rd	First Christian Reformed Church	1,432
Lot 8,9,10, Block 12 Plan 2070	281 Jubilee St	Duncan United Church	1,687
Lot 11, Block 12, Plan 2070	254 Ingram St	Duncan United Church	693
Lot 1&2, Block 1, Plan 798 and Lot 14, Block 17, Plan 2070		Anglican Synod	1,167
Lot 3, Block 1, Plan 798	162 First St	Anglican Synod	1,095
		Bethel Baptist Church	984
Lot C, Block 4, Plan 1063 Lot 13, Block 4, Plan 1063	463 Ypres St	•	529
	483 Ypres St 321 Brae Rd	Bethel Baptist Church Christian Bretheren	1,240
Lot 2, Plan 43297			964
Lot 7, Block 2, Plan 5868 Only the portion of Lot 1, Plan VIP 76282 that	931 Trunk Rd	Pentecostal Assembly	504
was Lot 1 Plan 30307	531 Herbert St	St. Andrews Presbyterian	184
Lot A, Plan 12199		C.V. Jehovah's Witnesses	1,396
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Statement Of Financial Information 2019 As Per The Financial Information Act

AON REED STENHOUSE INC	37,354.80	RBS MANAGED IT SERVICES	102,286.73
BC ASSESSMENT AUTHORITY	47,020.30	RECEIVER GENERAL FOR CANADA	761,482.14
BC HYDRO & POWER AUTHORITY	377,806.43	RIDGEWAY & COMPANY IN TRUST	342,859.36
BROTHERS JANITORIAL SERVICES	55,343.88	ROYAL PAVING	151,764.86
COPCAN CIVIL LTD.	33,695.45	SOMATIC	46,725.00
CORIX WATER PRODUCTS LP	53,509.85	SUNCOR ENERGY PRODUCTS	36,649.98
COWICHAN HISTORICAL SOCIETY	26,898.00	VALLEY TRAFFIC SYSTEMS	52,551.92
COWICHAN VALLEY REG. HOSPITAL DIST.	562,048.94	VANCOUVER ISLAND REGIONAL LIBRARY	239,520.00
COWICHAN VALLEY REGIONAL DISTRICT	1,762,077.69	VIMAR EQUIPMENT	27,377.81
CUPE LOCAL 358	35,833.92	VISA - MISCELLANEOUS	52,510.21
DAMS FORD LINCOLM SALES	45,232.69	WASTE CONNECTIONS	30,341.40
DISCOVERY MOTORS	40,943.20	WESTERN WATER ASSOCIATES LTD	35,028.95
DUNCAN PAVING COMPANY	210,831.57	WORKSAFE BC	65,583.68
DUNCAN VOLUNTEER FIRE DEPARTMENT	32,561.50		
FINELINE ROAD MARKING LTD	38,641.42	Subtotal - Aggregate Payments Exceeding \$25,000	8,947,370.00
GUILLEVIN INTERNATIONAL INC	29,879.03		
ICONIX WATERWORKS LP	69,292.29	Payments to Suppliers for Grants and Contributions Exceeding \$25,000	
ISLAND INTEGRATED SYSTEMS	111,211.88	DUNCAN BUSINESS IMPROVEMENT AREA SOCIETY	218.267.34
LANARC CONSULTANTS LTD	48,643.90	DUNCAN BUSINESS IMPROVEMENT AREA SOCIETY DUNCAN COWICHAN CHAMBER OF COMMERCE	218,207.34 26,510.00
LEUCO CONSTRUCTION INC	727,092.16		20,510.00
ROY MATHERS	47,271.00	Total Paid to Suppliers who received	3,894,723.51
MCELHANNEY CONSULTING SERVICES LTD	64,372.69	Aggregate Payments of \$25,000 or less	
METRO MOTORS LTD	120,404.48	Total Paid to Suppliers	13,086,870.85
MILESONE EQUIPMENT CONTRACTING INC	162,107.04	Total Palu to Suppliers	13,000,070.05
MINISTER OF FINANCE	984,077.00	Less: Expenses Paid on Behalf of Elected Officials/Employees	-121,492.20
MUNICIPAL INSURANCE ASSOC OF B. C.	35,491.00		
MUNICIPAL PENSION PLAN	374,289.25	Total Expenses per Schedule 4 of Consolidated Financial Statements	8,411,886.00
NORTH COWICHAN DISTRICT MUNICIPALITY	628,539.99	Variance	4,553,492.65
PACIFIC BLUE CROSS	161,944.65		
PLANTE DEVELOPMENTS LTD	47,250.00	The City prepares this schedule of payments based on actual disbursements p	rocessed through its
RAYLEC POWER LTD	31,021.96	Accounts Payable system. This provides assurance on completeness as the re reconciled to the financial system cheque register and electronic funds transfer r	

The schedule of payments is a "cash basis" listing. This figure will differ significantly from the expenses in the consolidated financial statements which are reported on an accrual basis, resulting in timing differences. Furthermore, there are disbursements on the above listing which are not considered expenditures, including payments made to other taxing authorities, employee payroll deductions, debt principal repayments and payments for the acquisition of tangible capital assets. Conversely, there are expenses which do not involve an actual disbursement. These include amortization expense and expense accruals. It is not practical to reconcile these sets of data.

## Statement Of Financial Information 2019 As Per The Financial Information Act

## 1 Elected Officials - \*See Notes

Name	Position	Benefits	Re	muneration	Expenses
Michelle Staples	Councillor/Mayor	\$ 3,350.19	\$	31,813.32	\$ 4,675.35
Tom Duncan	Councillor	\$ 1,361.07	\$	16,280.76	\$ 5,986.67
Bob Brooke	Councillor	\$ 3,350.19	\$	17,150.28	\$ 3,987.63
Garry Bruce	Councillor	\$ 2,157.84	\$	16,280.76	\$ 4,253.29
Jennifer Capps	Councillor	\$ 1,361.07	\$	17,150.28	\$ 3,749.02
Stacy Middlemiss	Councillor	\$ 3,350.19	\$	17,150.28	\$ 3,863.02
Carol Newington	Councillor	\$ 1,361.07	\$	16,280.76	\$ 4,065.32
Total - Elected Officials		\$ 16,291.62	\$	132,106.44	\$ 30,580.30

### 2 Employees - \*See Notes

Name	R	Remuneration		Expenses	
Peter de Verteuil	\$	136,924.64	\$	6,771.68	
Emmet McCusker		119,284.51		465.00	
Leonard Thew		107,655.46		313.43	
Bernice Crossman		104,830.76		2,833.56	
Paige MacWilliams		100,799.13		1,727.45	
Michael McKinlay		89,294.73		6,436.33	
Kevin Massingham		86,812.88		3,032.11	
Claudia McMahon		86,054.82		4,499.51	
Chris Desautels		81,370.12		3,173.72	
Pat Williams		77,755.09		743.71	
Jamie Rand		77,066.01		-	
Danica Rice		75,172.30		1,747.04	
Subtotal		1,143,020.45		31,743.54	
Consolidated total of employees with					
remuneration of \$75,000 or less		1,575,246.35		59,168.36	
Total - Employees	\$	2,718,266.80	\$	90,911.90	

## Schedule of Remuneration & Expenses for Elected Officials & Employees (continued)

### Statement Of Financial Information 2019 As Per The Financial Information Act

#### **3** Reconciliation

Total remuneration and benefits - elected officials	\$ 148,398.06
Total remuneration - employees	2,718,266.80
Subtotal	2,866,664.86
Total Wages & Benefits per Note 16 of	
the Consolidated Financial Statements	 3,453,894.00
	\$ 587,229.14

#### Notes:

The variance between the remuneration schedules and the wages and benefits reported in the consolidated financial statements of the City are attributable to a number of factors, including that the remuneration schedule is based on actual payments made during the year, while the financial statements are prepared on an accrual basis.

In addition, wages and benefits disclosed in Note 16 of the consolidated financial statements include only those relating to operating expenses, not capital items. Finally, wages and benefits in the financial statements include the employer cost of benefits not considered taxable to employees.

The remuneration reported in Section 2 includes wages and taxable benefits at the employee's base rate. In addition, remuneration can also include overtime (for unionized employees), retirement allowances, banked time payouts and remuneration paid for the municipal elections. Other factors such as start dates of new employees and maternity leaves can also affect the remuneration levels of an employee from year to year.

Expenses include travel expenses, memberships, tuition, vehicle reimbursements and registration fees paid directly to an employee or a third party on behalf of an elected official or employee.

### Duncan City Hall

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