



Our Annual Report provides an opportunity every year for citizens and stakeholders to review our accomplishments, and to see what objectives we have set for the coming year ahead.





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The Council has statutory authority to provide services, set budgets, levy taxes, and establish policies for the benefit and protection of its citizens.

Strategic Plan

Council sets out the City's objectives through their strategic plan, which defines the business of the organization, clarifies its preferred future, and identifies strategic priorities.

Mayor Michelle Staples



Internal Committee Appointments

Totem Sub-Committee

External Appointments (Voting Member)

- · Cowichan Valley Regional District Director
- North Cowichan Parks & Recreation Committee (Alternate)
- · Duncan/North Cowichan Joint Utilities Board
- Municipal Insurance Association of BC
- Vancouver Island & Coastal Communities Climate Leadership Plan Steering Committee (Co-Chair)

External Appointments (Non-Voting Members)

- Cowichan Tribes
- Downtown Duncan Business Improvement Area Society (Alternate)
- Island Corridor Foundation
- Cowichan Community Action Team
- Cowichan Housing and Homelessness Coalition

mayor@duncan.ca

councillors

Councillor **Bob Brooke**



External Appointments (Voting Member)

- Duncan/North Cowichan Joint Utilities Board
- Vancouver Island Regional Library Board (Alternate)

External Appointments (Non-Voting Member)

- Chamber of Commerce (Alternate)
- Cowichan Tribes
- · Valley Seniors Organization
- · Cowichan Housing and Homelessness Coalition
- Cowichan Community **Action Team**
- · Cowichan Housing Association Board

bbrooke@duncan.ca

Councillor **Garry Bruce**



Acting Mayor (January to April, 2020)

Internal Committee Appointment

 Advisory Design Panel (Non-Voting)

External Appointment (Voting Member)

 Cowichan Community Centre Commission (Alternate)

External Appointments (Non-Voting Member)

- · Chesterfield Sports Society (Cowichan Sportsplex)
- Valley Seniors Organization

gbruce@duncan.ca

Councillor Jenni Capps



Internal Committee Appointment

- Environment & Sustainability Advisory Committee (Chair)
- Junior Council (Liaison)
- Tourism Advisory Committee

External Appointment (Voting Member)

 Vancouver Island Regional Library Board

External Appointment (Non-Voting Member)

- Downtown Duncan **Business Improvement** Area Society
- Our Cowichan Communities Health Network (Alternate)

jcapps@duncan.ca

Councillor Tom Duncan



Acting Mayor (May to August, 2020)

Internal Committee Appointments

 Tourism Advisory Committee (Chair)

External Appointments (Voting Member)

- Cowichan Vallev Regional District Board (Alternate)
- Cowichan Community Centre Commission
- Municipal Insurance Association of BC (Alternate)
- Regional Housing Service Community **Advisory Committee**

External Appointments (Non-Voting Member)

- Duncan-Cowichan Summer Festival
- Island Corridor Foundation (Alternate)

tomduncan@duncan.ca

Councillor **Stacy Middlemiss**



External Appointments (Voting Member)

- Cowichan Community Centre Commission
- North Cowichan Parks & **Recreation Committee**

External Appointment (Non-Voting Member)

 Cowichan Tribes (Alternate)

smiddlemiss@duncan.ca

Councillor **Carol Newington**



Acting Mayor (September to December, 2020)

Internal Committee Appointments

- · Advisory Committee on Disability Issues (Chair)
- Totem Sub-Committee (Chair)

External Appointments (Non-Voting Member)

- Chamber of Commerce
- Cowichan Tribes
- Our Cowichan Communities Health Network
- Cowichan Valley Independent Living

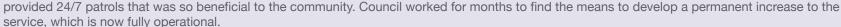
cnewington@duncan.ca

message from the mayor

This year, 2020, was a year of responding to the unimaginable. It was a year of crisis unlike anything we have experienced in our lifetime, and we rose to the call. It was a year that demanded so much more than we had to give, from every single one of us, challenged us, made us adapt and grow to meet the ever changing environment around us.

In the midst of everything, city staff have continued to provide the core services fundamental to our daily lives. I want to express the deep appreciation for the incredible team of people at City Hall, Public Works Crews, the Bylaws team, the Volunteer Fire Fighters at Duncan Fire Hall, and City Council. You have each risen above and beyond to the challenges of the pandemic and led with grace, compassion, support and dedication under the pressures, uncertainties, and unpredictability of 2020 and I am so thankful for each and every one of you.

In the midst of a global pandemic, we all got busier than the normal busy and worked to balance fiscal responsibilities in spite of the surge of increased demands to services. We were able to meet unexpected demands, like the need for increased Bylaw patrols to address safety concerns of local businesses and residents when the shut-down initially occurred. As a temporary 3-month solution, our partnership with the Municipality of North Cowichan



Partnership is one of the defining words of 2020 and have been the success of every aspect of the pandemic response proving once again, the strength we find when we work together. Pandemic partnerships developed a response to homelessness. In working with Cowichan Housing, Cowichan Tribes and other local regional governments and service providers, we have housed 71 people in temporary accommodations in the core community. With North Cowichan and BC Housing, we have 98 units of supportive housing being built in North Cowichan and Duncan. We engaged and worked side by side (just before the pandemic) with businesses and residents and now have complete designs for Station Street Park and Whistler Street for development.

With residents and community, we have completed the engagement of the Cairnsmore Neighborhood and McAdam/Rotary Park Plans. Working together with the DDBIA, Elders from Cowichan Tribes, and the School District we have installed new Hul'qumi'num signs on 7 downtown streets.

The City developed a COVID-19 grant program to support residents and businesses during the pandemic that supported, among other things, the DDBIA to set up and run temporary and additional outdoor seating "Station Street Commons", downtown last summer. Also, Council supported businesses to establish additional outdoor "pocket" dining areas in parks and parking stalls.

Alongside these examples, here are a few other items we have been able to achieve:

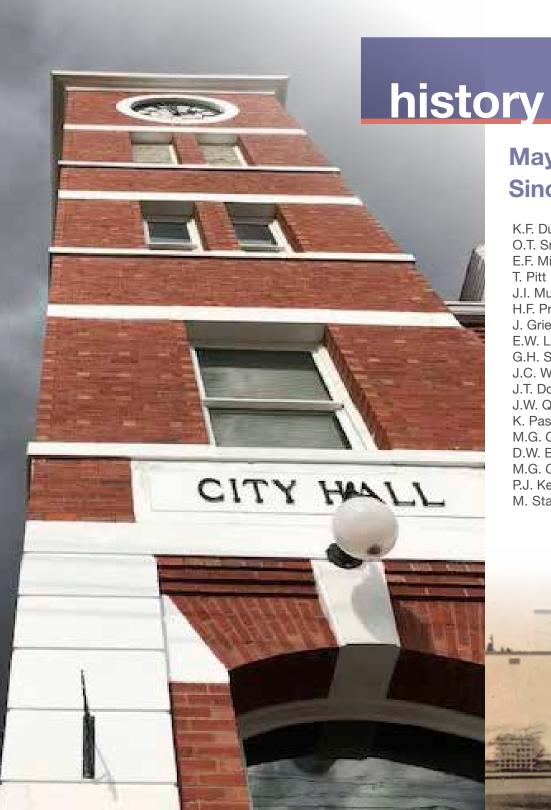
- >> Water meter conversions within the city;
- >> Worked with the Cowichan Valley Regional District and the Municipality of North Cowichan to re-establish Community Policing, Neighborhood Watch and Business Watch:
- >> Completed Duncan Street Improvements;
- >> Installed a rail crossing in Charles Hoey Park;
- "Advocated to the Province for pandemic response needs of residents, businesses and others as they arose;

And so much more...

Small Town, Big Thanks to each one of you for the heart, the compassion, the support, the time you held each other up, the time you gave, the contributions of kindness, the commitment to your friends, neighbours, businesses, front line workers, emergency response workers, yourselves and to each other. May we never see another year like 2020 and may we remember to take with us the lessons learned and the moments that made us proud as we move into 2021 and begin the next stage of our journey to reimagine the next 20 years of our future, together.

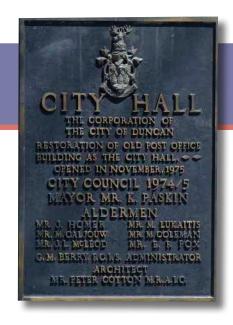


Michelle Staples, Mayor



Mayors of Duncan Since 1912

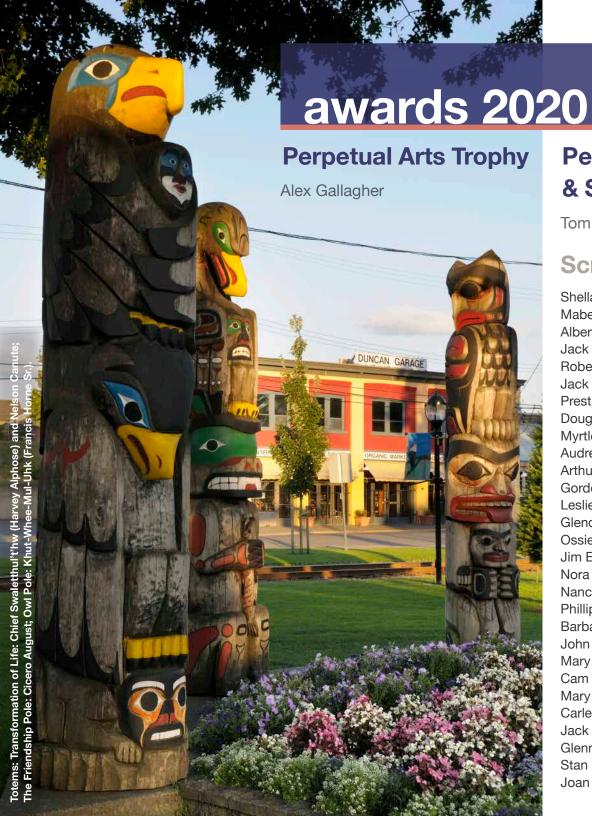
K.F. Duncan	1912	- 1913
O.T. Smythe	1914	- 1916, 1923
E.F. Miller	1917	- 1918, 1922
T. Pitt	1919	- 1921
J.I. Mutter	1924	- 1928
H.F. Prevost	1929	- 1935
J. Grieg	1936	- 1939
E.W. Lee	1940	- 1942
G.H. Savage	1943	- 1946
J.C. Wragg	1947	- 1955
J.T. Dobson	1956	- 1967
J.W. Quaife	1968	- 1973
K. Paskin	1974	- 1979
M.G. Coleman	1980	- 1982
D.W. Barker	1983	- 1986
M.G. Coleman	1987	- 2005
P.J. Kent	2006	- 2018
M. Staples	2019	Present



Freeman Designations

Norah C. Denny	1963
Dorothy R. Geoghegan	1963
John T. Dobson	1975
C.A. (Bob) Howard	1977
John Homer	1985
Art Mann	1998
Pres Bruce	1999
Martin Lukaitis	2004
Joan Gillatt	2005
Glenn Mackie	2008
Mike Caljouw	2009
Michael Coleman	2011
Phil Kent	2019



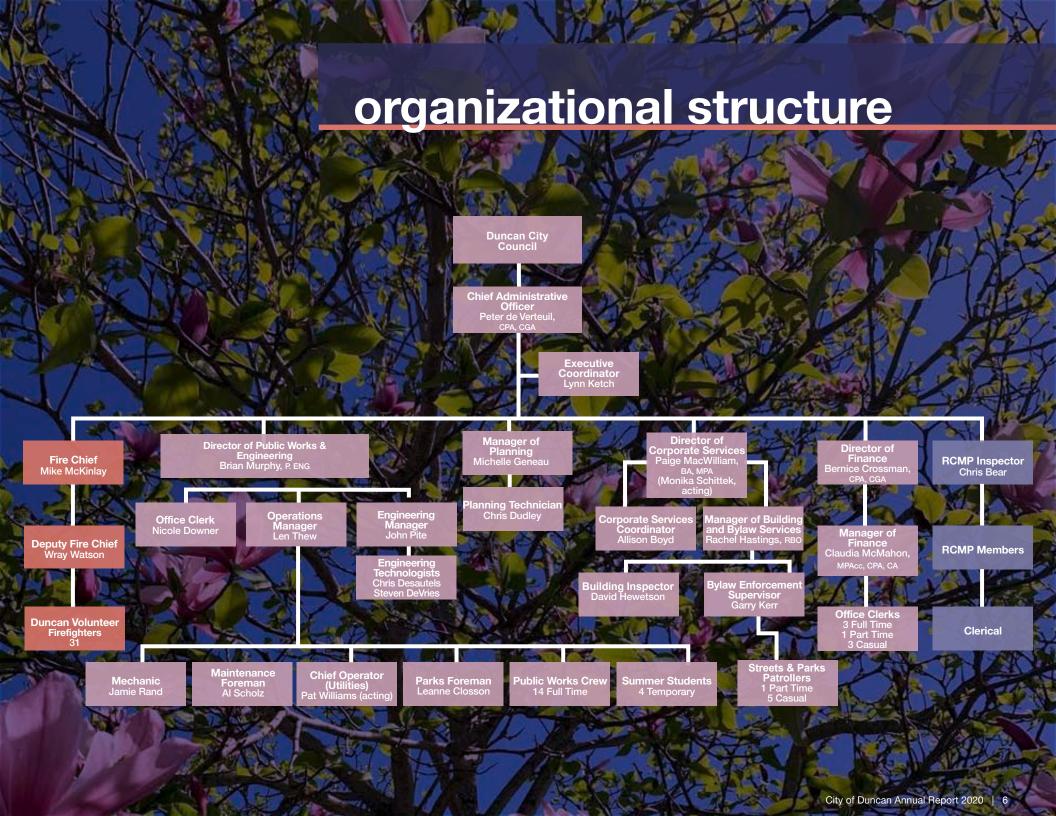


Perpetual Trophy for Excellence & Sportsmanship

Tom Veenstra

Scroll of Honour Recipients

Shellagh Mallard	1977	Ronnie Phipps	2000
Mabel Sanderson	1978	Ernie Moon	2001
Albert Dirom	1981	Ruby Peter	2001
Jack Dobson	1983	Dennis Alphonse	2002
Robert W. Young	1983	Andy Bigg	2003
Jack Fleetwood	1985	Gordon Closson	2004
Preston Bruce	1985	Bill Keserich	2005
Douglas W. Barker	1986	Debbie Williams	2005
Myrtle Haslam	1986	Betty Anne Devitt	2006
Audrey Waddy	1986	Betty James	2007
Arthur R. Mann	1987	Lori lannidinardo	2007
Gordon M. Berry	1988	Bob James	2008
Leslie Sjoberg	1988	Rigs Sutton	2008
Glenda Osborne	1989	Bill & Celia Abram	2009
Ossie Osborne	1989	Ron George	2009
Jim Elliot	1990	Patricia & Duffy Chaster	2010
Nora Maxwell	1990	Louise McMurray	2011
Nancy Casswell	1991	William Abner Thome	2011
Phillip Moody	1991	Ruth Chaster	2012
Barbara Coleman	1992	Denise L. McKinlay	2013
John Sanders	1992	Chuck McCandless	2013
Mary Wadsworth	1993	Jack Faber	2014
Cam Drew	1994	Norm Jackson	2015
Mary Newington	1995	Marina Stanko	2016
Carlene Marentes	1996	Harold Wallace	2017
Jack Hutton	1997	Leanne Closson	2018
Glenn Mackie	1998	Judy Hill	2018
Stan Green	1999	Reta & Otto Lachman	2019
Joan Gillatt	2000		



our core values We approach projects with a focus on sustainability We value retaining our historical and cultural uniqueness We provide Duncan's citizens with timely, efficient and friendly service in a cost effective manner We provide safe and comfortable transportation alternatives to those that live in or visit our City We consider the interests of our neighbours We value green space and urban forests when making key City decisions We will enhance and maintain a vibrant downtown core

department info

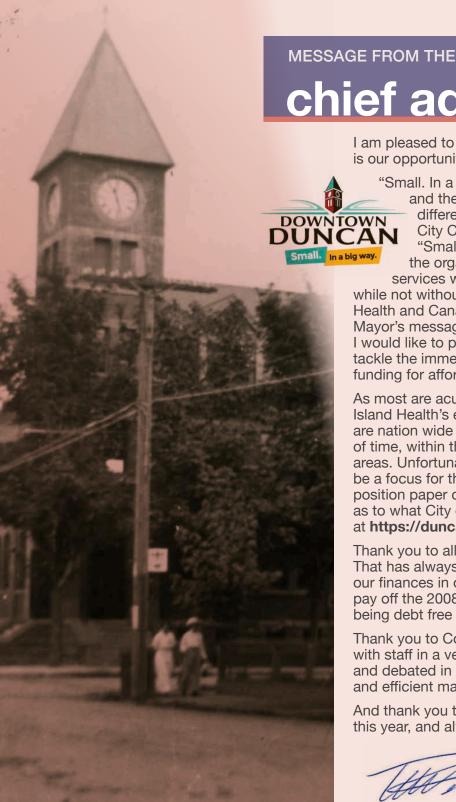
Chief Administrative Officer

The Chief Administrative Officer (CAO) of the City of Duncan is appointed by, and reports to, City Council. The CAO oversees the overall administration of the City, its officers and employees, including day to day operations. The CAO leads the senior management team and sets the overall direction to ensure achievement of Council's Strategic Plan.

In addition, the CAO is charged with keeping Council up to date on corporate matters and ensuring that Council policies are implemented and bylaws are enforced in conformity with the Community Charter, the Local Government Act and other relevant legislation.

Valuing a familial corporate culture, the CAO strives for a high level of inter-departmental communications as well as external communications with residents, businesses, and the development community. Administrative policies and procedures support a strong, professional customer focus.





chief administrative officer

I am pleased to present our residents and taxpayers with the 2020 Annual Report. This Annual Report is our opportunity to highlight the City's operations and describe our strong financial position.

"Small. In a big way." has never been more applicable than in 2020 for Duncan Council, staff, and the community generally. So many people and organizations stepped up to make a difference. Every year, City staff work to further the strategic priorities and directives of City Council, while continuing to provide effective and efficient municipal service delivery. "Small. In a big way." can partly relate to our ability to be creative with solutions, for both the organization and the community. One example was the sharing of street sweeping services with the Municipality of North Cowichan that was a pilot initiative that started in 2020;

while not without hiccups, this has worked out quite well. Another example was supporting Island Health and Canadian Mental Health Association to expand the sharps pickup peer program. As the Mayor's message in this annual report indicates, 2020 was a year of partnerships and collaboration. I would like to personally thank Cowichan Housing Association for stepping up and beginning to tackle the immediate homelessness issues, while also furthering their mandate of providing seed funding for affordable housing projects.

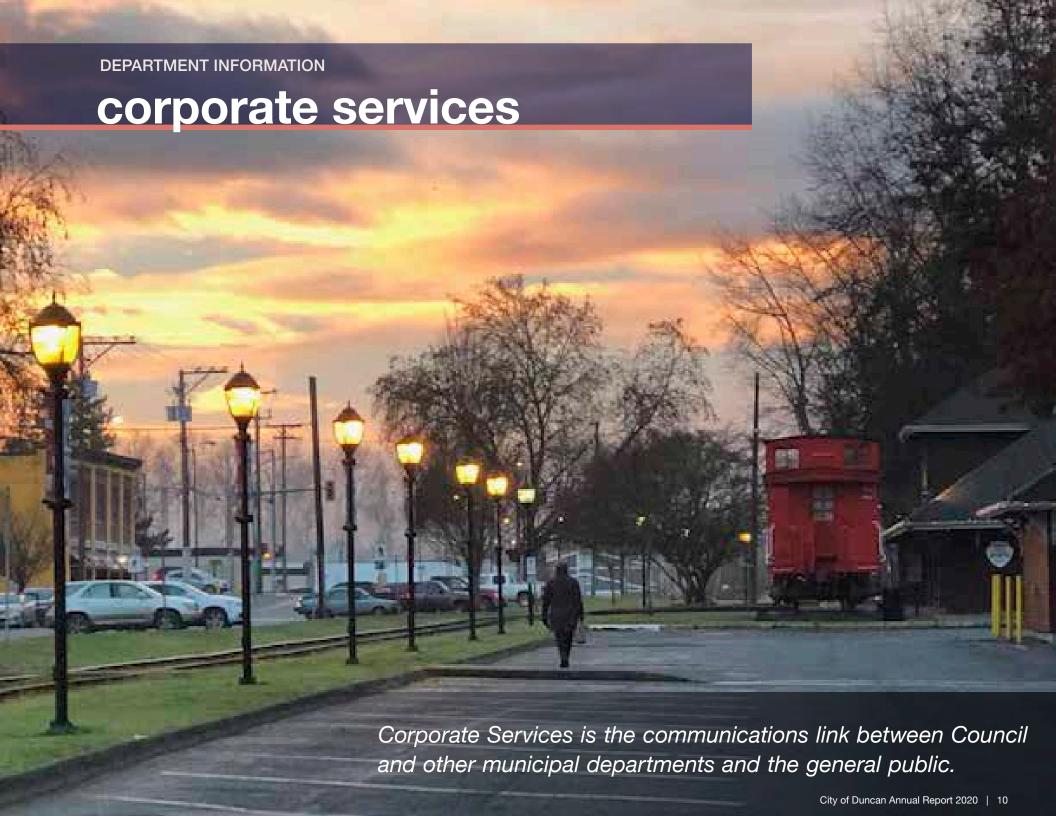
As most are acutely aware, even with all of Cowichan Housing Association's, BC Housing's, and Island Health's efforts, the housing, homelessness, and opioid crises continue to worsen. These are nation wide issues and yet Duncan Council and staff continue to spend a significant amount of time, within the City's limited capacity and jurisdiction, to try to make a difference in these areas. Unfortunately, there are no simple solutions and addressing these issues will continue to be a focus for the City and the community for some time. In November of 2020, the City issued a position paper on these issues to help inform residents, businesses, and the Provincial government as to what City council believes needs to be done. This paper can be found on the City's website at https://duncan.ca/2020/11/city-releases-position-paper-on-local-issues/

Thank you to all City staff for their professionalism and extremely high level of personal service. That has always been the City's number one focus, while keeping property taxes reasonable and our finances in order, as can be seen from this year's financial statements. 2021 will see the City pay off the 2008 Cowichan Aquatic Centre loan debt, putting the City in the enviable position of being debt free (at least until the Sewer Lagoon outfall relocation is completed).

Thank you to Council for your support, understanding, and professionalism with each other and with staff in a very difficult COVID-19 year that was constantly changing; different opinions shared and debated in an atmosphere of respect and solutions serves the public in the most effective and efficient manner.

And thank you to the residents and businesses of Duncan for your recognition of the City's efforts this year, and always. Please continue to reach out to us with questions at any time.

Chief Administrative Officer



corporate services

Corporate Services provides a communication link from Council to the City's departments and the community by:

- Providing Council, staff and the public with agenda and meeting materials;
- » Recording Council and Committee proceedings;
- Maintaining and ensuring access to public records in compliance with statutory requirements;
- Providing legislative and governance recommendations and support to Council and Committees on procedural matters as per the Local Government Act, Community Charter, Bylaws and other legislation;
- Providing corporate office functions including freedom of information and protection of privacy, administering oaths and taking affirmations, affidavits and declarations;
- » Drafting bylaws, policy, resolutions, and agreements for the City;
- Facilitating municipal elections, referendum and elector approval processes;
- Administering, monitoring and seeking compliance with the bylaws enacted by the Mayor and Council to regulate the conduct of affairs in the City;
- Providing residents with current and timely knowledge of Council decisions and announcements by using a variety of communication methods and outreach opportunities;
- Developing and curating marketing materials to promote City initiatives;



corporate services

- Working with City departments to provide online public engagement opportunities; and
- Fostering and enhancing relationships with the media.

During 2020 corporate services was responsible for:

- » 36 Council meetings
- » 18 Delegations
- » 8 Committee Meetings
- >> 16 Press releases
- » 331 Council resolutions

In addition to Council and the Committee of the Whole meetings, administrative support is provided to the Advisory Committee on Disability Issues, Environment and Sustainability Advisory Committee, Totem Advisory Sub-Committee, and Tourism Advisory Committee and the Advisory Design Panel. Each committee is governed by a Terms of Reference.





financial services

The finance department is responsible for maintaining the financial health of the City through safeguarding the City's financial assets and planning for the future.

Each year the finance department prepares a detailed budget identifying all revenues and sources of funding for operating and capital expenditures, including projections for the next six years. In addition to the annual report and other statutory reporting, periodic financial reports are provided to Council and other departments to aid them in their duties.

Finance staff calculate and levy property taxes, water, sewer and garbage / recycling fees as well as processing all other payments made to the City. All purchasing requirements such as tendering and purchase orders are coordinated through this department.

The finance department manages a portfolio of over \$18.4 million in various securities and oversees the collection of over \$9 million in property taxes, almost \$4 million in utilities as well as developer contributions and other miscellaneous revenues. Over \$10 million in payments to suppliers are also made through the finance department.

The finance department manages many other functions including business licensing, pet licensing, utility billing, payroll, debt financing and information technology.

During 2020 finance was responsible for:

» Property tax billing and collection	2,254 property tax notices
» Water billing	7,264 bills issued
» Accounts receivable	174 invoices
» Pet licence billing and collection	258 dog licences
» Business licence billing and collection	797 active business licences
» Pre-authorized payments for taxes	301 accounts
Pre-authorized payments for utilities	118 accounts
» Home Owner Grant administration	1,320 grants
Property tax deferments	89 deferments
» Payroll	100 T4's issued
» Accounts payable	520 cheques processed 1,476 EFTs processed





development services

The department of Development Services provides city planning, development review, building inspection and land use services. The department has one planner, one planning technician and a building inspector who also functions as the Local Assistant to the Fire Commissioner.

The department is responsible for overseeing and updating the Official Community Plan (OCP); Zoning Bylaw; undertaking area and long-term planning such as the Active Transportation Plan and Integrated Community Sustainability Plan.

The department is also responsible for processing applications for Development Permits, Development Variance Permits, zoning and OCP Amendments and providing input on subdivision applications.

Land use bylaw enforcement relative to building, 200 year floodplain, zoning, signs, landscaping bylaws, business licensing and off-street parking are also part of the department's responsibilities.

In 2020, the City issued 46 building permits with a total construction value of \$6.7 million.





protective services



North Cowichan Duncan

RCMP

The Royal Canadian Mounted Police (RCMP) provide policing services to the Municipality of North Cowichan under a municipal contract. In this area, the Royal Canadian Mounted Police also provides

policing services to the City of Duncan as part of a greater policing responsibility for the Cowichan Valley, which includes the City of Duncan, Cowichan Tribes lands and a large Provincial rural area. The City of Duncan's population is currently less than 5,000, and as such, the City is policed as part of the existing Provincial contract. The entire detachment strength is currently fifty-nine police officers and twenty support staff. These full-time personnel are supported by a network of community volunteers in a variety of critical service delivery roles. These include volunteer Auxiliary Constables, Citizens on Patrol, Speed Watch, Block Watch, Community Police Office volunteers and others. Their contributions to their community cannot be overstated. We simply could not provide the level of service to the communities we serve without their assistance.

A service delivery advantage is gained when a community is served by a "blended" detachment like North Cowichan / Duncan. This allows some



flexibility, when necessary, to deploy specialized resources where they are needed. A blended detachment utilizes municipally funded, federally funded and provincially funded human resources. As well, it enables the RCMP to deploy the following programs to better serve the City of Duncan residents: "> Uniformed General Duty "First Responders" » Plain Clothes Investigators (Serious Crime and Drug/ Property Crime personnel) » Community Policing and Crime Prevention Unit (school liaison, bicycle patrols, etc.)

protective services

Each RCMP Detachment in Canada is mandated to prepare an annual performance plan that addresses identified, "Local Policing Priorities". The 2020/21 plan is focused on the following local issues that were consistently identified as priorities throughout the valley:

- Police/Community Relations Visibility of Police

 ensuring the community trusts the police and
 understands the work they do
- Crimes Against Persons Prevent and reduce crimes against persons
- » Reduce Substance Abuse
- » Reduce property crime
- Increase traffic enforcement and road safety
- Enhancing Indigenous relations, cultural awareness and crime reduction
- Contribute to Employee Wellness

Given the COVID-19 pandemic, Police have had to find different ways to become involved with the community. While still being available, the RCMP has had to adapt a great many protocols at the detachment while trying to not restrict services. Every year the Management Team at North Cowichan/Duncan Detachment carefully examines the service delivery component of operations with a view to ensuring that existing resources are being deployed in the most effective and efficient manner. As it is a very busy Police Detachment, with constant pressure on the core policing personnel at all hours, twenty-four (24) hour service is maintained with a prioritization process for attending priority calls first, and responding to low priority calls when and if time permits.





fire services

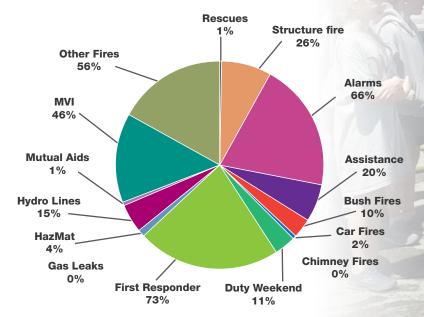


fire services

The Duncan Volunteer Fire Department consists of a Chief, Deputy Chief, Assistant Chief, 4 Captains, 4 Lieutenants and 20 firefighters. The department supplies fire suppression, fire investigation, fire prevention, first responders, motor vehicle incidents, rescue services, and interface and brush fires to the citizens of Duncan, Eagle Heights and Cowichan Tribes lands.

The Fire Department has special services such as low and high angle rope rescue, light urban search and rescue, and all car seat installations.

Distribution of Calls by Response Type



Total Events: 305





public works services

Operations is responsible for the maintenance and upkeep of all City owned existing buildings, lands, utilities and infrastructure. The health and safety of our citizens is the top priority of the operations division. Some of the functions regularly performed by the operations division are:

Fleet Maintenance

The City's mechanics maintain the fleet and associated municipal equipment and is responsible for:

- Ensuring that the commercial portion of the fleet are serviced, maintained and inspected to meet the requirements of the Commercial Vehicle Service Enforcement Agency, allowing them to operate in a safe manner on the highways; and
- Maintaining a fleet of 52 units comprising solid waste vehicles, construction, snow and de-icing equipment, parks equipment including mowers, weed whackers, flood pumps and equipment and other small tools.

Utilities

The Operations division is responsible for maintenance and upgrades to:

- The municipal water distribution network comprising approximately 82 km of water main, 3,450 water connections as well as four well sites;
- The sanitary sewer collection system comprising approximately 29 km of pipes; and
- The storm water collection system comprising approximately 27 km of pipes.

Roads and Sidewalks

The Operations division is responsible for:

- Maintenance and upgrades to municipal traffic signals, road markings and signage;
- » Maintenance and upgrades to municipal curbs, sidewalks and roads;
- » Street sweeping; and
- » Snow and ice clearing.



public works services

Garbage, Recycling, Organics, and Yard Waste

The City provides residential solid waste collection on a bi-weekly basis, residential recycling collection on a bi-weekly basis, organic collection weekly and yard waste and glass collection once per month for 10 months of the year.

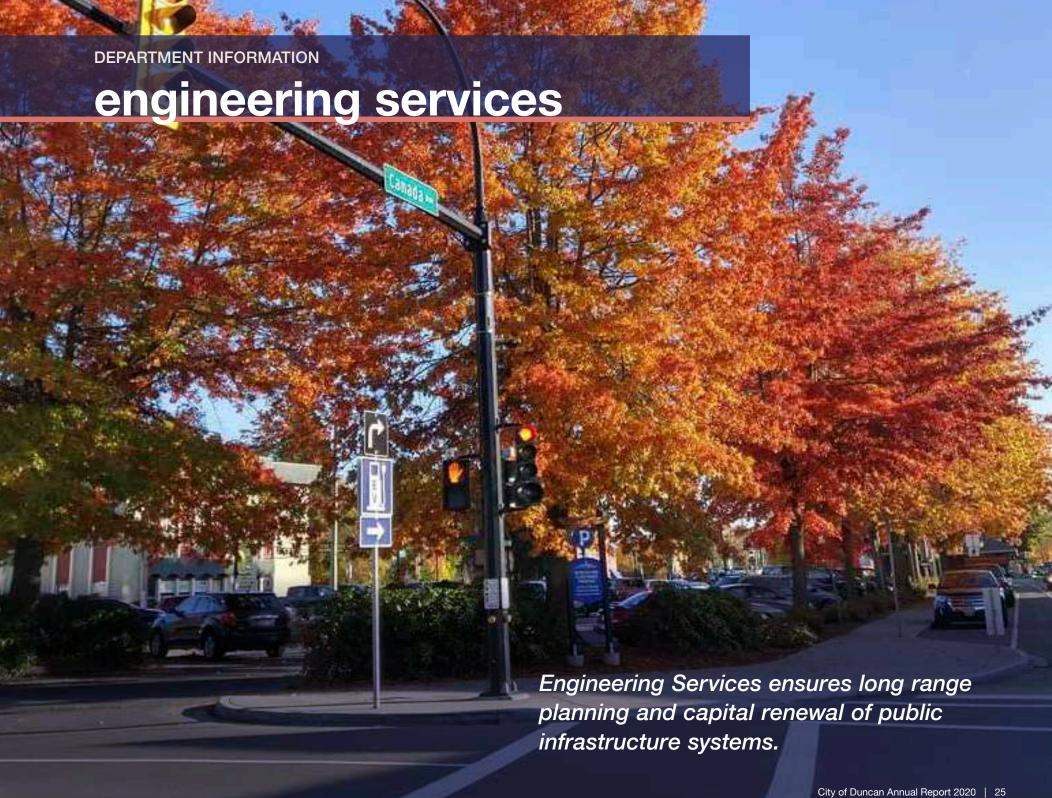
During 2020 the City collected:

- >> 165 tons of organics
- » 135 tons of recycling
- >> 241 tons of garbage
- » 83 tons of yard waste
- >> 10 tons of glass

Parks and Green Space

The operations department maintains 13 hectares of public park including playing fields, trails and green space. They also maintain the largest outdoor totem collection in Canada.





engineering services

Engineering

Engineering Services ensures long range planning and capital renewal of public infrastructure systems (such as roads, sidewalks, traffic, parks, water distribution network, water supply source, sanitary collection system, storm drainage collection system, flood protection system etc.). This includes oversight of City standards and specifications as well as focusing on infrastructure capacity planning and capital renewal of all City infrastructure.

Engineering is responsible for the review and approval of utility servicing for all new subdivisions and developments within the city limits. They also review the water servicing for all new developments outside the City but within the City's water service area.

Mapping and related record keeping is also considered to be part of the engineering function.





To accommodate and manage population growth to meet the needs of Duncan's residents, build on and enhance the City's attributes, and work towards a more sustainable built and natural environment.

our commitments

Review Local Government Boundaries

What we will do in 2021

- » Review boundary realignment.
- Review restructure options for areas south of the City.



Ensure Zoning and Policies are Consistent with the Strategic Plan and **Official Community Plan**

Progress in 2020

- >> Continued development of the Cairnsmore Neighborhood Plan.
- Started review of the Official Community Plan.
- >> Reviewed initiatives and incentives to encourage creation of lower cost housing options.
- Increased parking opportunities through land acquisition and lease.
- » Included some heritage related language in new Cairnsmore Neighborhood Plan to assist in development of a heritage conservation area.

What we will do in 2021

- Complete the Cairnsmore Neighborhood Plan.
- >> Continue to evaluate and review the Zoning Bylaw in relation to potential or new applications coming forward and identification of overlooked or incompatible issues or inconsistencies.
- Continue development of a Heritage Conservation Area.
- >> Continue review of the Official Community Plan.
- Create a land acquisition strategy.



local economy, community connectivity and social and environmental health and safety.



WELL SERVICED COMMUNITY

our commitments

Maintain and upgrade water, sewer, and storm sewer infrastructure

Progress in 2020

- » Converted customers inside the City to metered water rates.
- » Participated in watershed meetings and working groups.
- » Investigated Paradise well site to assess feasibility for City needs.

What we will do in 2021

- » Complete conversion to metered water rates outside the City.
- Continue to work with North Cowichan on emergency well investigations.
- » Participate in watershed meetings and working groups.
- Continue water main condition assessments.

Ensure City assets are maintained

Progress in 2020

- >> Continued work on an asset management plan.
- >> Continued assessment of underground infrastructure condition.
- » Began seismic upgrade investigations for City Hall.
- Began the water system capacity study.
- >> Began the Transportation and Mobility Strategy.

What we will do in 2021

- Complete a seismic upgrade design for City Hall.
- >> Continue to develop an asset management plan.
- Complete the Transportation and Mobility Strategy.
- >> Complete a sidewalk condition assessment.
- Complete the water system capacity study.



To maintain and enhance the City's role as the commercial, service, employment, and social centre of the Cowichan Valley where businesses and residents can prosper in a sustainable manner and where residents and visitors can work, shop, access services, and enjoy many cultural and recreational amenities.

THRIVING ECONOMY & BUSINESS COMMUNITY

our commitments

Encourage a business and development friendly environment.

Progress in 2020

» Reviewed development approval processes and requirements for efficiency and attractiveness.

What we will do in 2021

» Create development procedures bylaw and policies.

Encourage a thriving downtown.

Progress in 2020

- Held community consultation on design concepts for a new public space at 85 Station Street. Consultation was held online due to COVID-19.
- Completed design and applied for grant to implement construction of public space at 85 Station Street.

What we will do in 2021

- Discuss priorities for revitalization of the downtown streets.
- Review and update the Tourism Marketing Plan.







Improve first impressions from the Trans-Canada Highway.

Progress in 2020

- >> Held community consultation on design concepts for a public space and improvements on Whistler Street. Consultation was held online due to COVID-19.
- >> Consulted with businesses along the Highway regarding a multi-use pathway, tree relocations and signage.
- >> Continued to implement the Safer Community Plan together with the Municipality of North Cowichan and Cowichan Tribes.

What we will do in 2021

- >> Construct a multi-use pathway from Silver Bridge to Ramada Inn.
- » Remove and replant grassed boulevards and replant, replace some unhealthy cherry trees with other varieties, and remove some unused driveways.
- » Continue to implement the Safer Community Plan.
- >> Consider designs for area between Trans-Canada Highway bridge and Boys Road and discuss with neighbouring jurisdictions.
- » Consider lighting of Trans-Canada Highway bridge.



To create a community where all sectors work together to achieve the social, economic and environmental well-being of residents.



Increase partnerships and connections with the community and neighbouring jurisdictions

Progress in 2020

- » Approved a joint protocol agreement with the Municipality of North Cowichan.
- » Held a Joint Council meeting with North Cowichan.
- » Discussed Safer Community Plan, Supportive Housing initiatives and other projects with staff from North Cowichan, Cowichan Tribes and the City.
- >> Held several meetings between Cowichan Tribes and City Staff to discuss water agreements, joint development issues and other areas of mutual interest.

What we will do in 2021

- >> Continue to work on joint projects for mutual benefit with North Cowichan and Cowichan Tribes.
- Work with Cowichan Tribes and North Cowichan to build and strengthen relationships.
- Update service agreements with Cowichan Tribes.
- >> Facilitate discussions with North Cowichan, Cowichan Tribes, Province and other on supports and facilities for Homeless Residents.

Improve External Communications and Customer Service

Progress in 2020

- >> Used PlaceSpeak for public feedback on initiatives.
- >> Implemented a Public Engagement Policy.
- >> Improved online payment options available.

What we will do in 2021

Continue to use PlaceSpeak for public feedback on initiatives.



STEWARDSHIP OF THE ENVIRONMENT

our commitments

Ensure decisions are made with regard to sustainability

Progress in 2020

- » Monitored dissolved oxygen levels at Marchmont Pump Station.
- >> Investigated further potential enhancements to storm water entering Fish Gut Alley.

Work with the region on water solutions What we will do in 2021 >> Worked with partners on relocation of the Joint Utilities Board (JUB) Outfall. What we will do in 2021 of the JUB Outfall. >> Work with North Cowichan and Cowichan Valley

What we will do in 2021

- » Environment & Sustainability Advisory Committee will prioritize one item to work on implementing from the Integrated Community Sustainability Plan.
- Become a member of the Coastal Communities Social Procurement Initiative and begin staff training on social procurement.
- >> Investigate potential further improvements to the quality of storm water.

sustainable waste and storm

- >> Continue to work with partners on relocation
- Regional District Staff on a JUB governance study.
- >> Continue conducting storm water quality analysis.





Ensure training and capacity considers the future

What we did in 2020

- >> Held regular staff meetings.
- » Most training was suspended in 2020 due to COVID-19.

What we will do in 2021

- » Continue to hold regular staff meetings and investigate other forms of training for general workplace culture.
- >> Increase capacity in the bylaw enforcement and building inspection departments.
- >> Update staff safety training (First Aid, confined space, etc).

Ensure responsible management of City resources

What we did in 2020

- » Completed inventory, classification and scanning of all property folio files.
- >> Completed review of easements, covenants and right-of-way records.
- » Completed review of agreement records.

What we will do in 2021

- » Conduct a records management assessment.
- » Develop a records management plan.
- » Purchase records management software.
- >> Undertake a third-party review and update/creation of the City's Emergency plans and business continuity plans, ensuring that they coordinate with the applicable CVRD plans.
- » Review policies, procedures and bylaws.





Government Finance Officers Association

Canadian Award for **Financial Reporting**

Presented to

City of Duncan

British Columbia

For its Annual Financial Report for the Year Ended

December 31, 2019

Christopher P. Morrill

Executive Director/CEO



On behalf of the Finance Department, I am pleased to provide an overview of the 2020 financial position of the City of Duncan.

The consolidated financial statements are the responsibility of the management of the City of Duncan and were prepared by City staff in accordance with generally accepted accounting principles for local governments, as recommended by the Public Sector Accounting Board (PSAB). The principles have been applied on a basis consistent with that of the preceding year.

The City maintains a system of internal accounting controls designed to safeguard its assets and to provide reliable financial information. We confirm and test these systems on a cyclical basis by contracting audit services.

The City's auditors, MNP LLP were appointed by Council and have expressed that in their opinion these statements present fairly, in all material respects, the financial position of the City and its financial performance. Council accepted the financial statements at the May 10, 2021 Council Meeting.

As at December 31, 2020, the City had an increase in accumulated surplus of \$1.4 million for the year, to a total of \$47.5 million. The accumulated surplus is largely comprised of net investments in tangible capital assets (\$32.7 million), which includes land, park infrastructure, roads, and utility assets.

The City maintains a healthy financial position with very limited amounts of debt. We are committed to providing appropriate physical infrastructure to support a vibrant local economy and offer a well serviced community. The City is continually working on developing an asset management plan in order to ensure sustainable service delivery.

The Finance Department was delighted to receive the Government Finance Officers Association of the United States and Canada (GFOA) award for Financial Reporting for its annual financial report for the fiscal year ended December 31, 2019. The Canadian Award for Financial Reporting program was established to encourage municipal governments throughout Canada to publish high quality financial reports and to provide peer recognition and technical guidance for officials preparing these reports. This was the ninth year in a row the City received this distinction.

If you have any questions regarding the Annual Report, or the financial statements and financial position of the City, please feel free to call me any time.

Sincerely,







STATEMENT OF RESPONSIBILITY

The accompanying Consolidated Financial Statements are the responsibility of the management of the Corporation of the City of Duncan and have been prepared in compliance with legislation, and in accordance with generally accepted accounting principles established by the Public Sector Accounting Board of CPA Canada.

In carrying out its responsibilities, management maintains appropriate systems of internal and administrative controls designed to provide reasonable assurance that transactions are executed in accordance with proper authorization, that assets are properly accounted for and safeguarded, and that financial information produced is relevant and reliable.

Council of the City met with management and the external auditors to review the consolidated financial statements and discuss any significant financial reporting or internal control matters prior to their approval of the consolidated financial statements.

MNP LLP as the City's appointed external auditors, have audited the Consolidated Financial Statements. The Auditor's report is addressed to the Mayor and members of Council and appears on the following page. Their opinion is based upon an examination conducted in accordance with Canadian generally accepted auditing standards, performing such tests and other procedures as they consider necessary to obtain reasonable assurance that the Consolidated Financial Statements are free of material misstatement and present fairly the financial position and results of the City in accordance with Canadian public sector accounting standards.

Peter de Verteuil, CPA, CGA

Chief Administrative Officer



Independent Auditor's Report

To the Corporation of the City of Duncan:

Opinion

We have audited the consolidated financial statements of the City of Duncan (the "City"), which comprise the consolidated statement of financial position as at December 31, 2020, and the consolidated statements of operations, changes in net financial assets and cash flows and schedule 1, 2, 3a, 3b, 5, 6, 7, 8 and 14 for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the consolidated financial position of the City as at December 31, 2020, and the results of its consolidated operations and its consolidated cash flows for the year then ended in accordance with Canadian public sector accounting standards.

Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Consolidated Financial Statements section of our report. We are independent of the City in accordance with the ethical requirements that are relevant to our audit of the consolidated financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other Matter

Our audit was performed for the purpose of forming an opinion on the consolidated financial statements taken as a whole. The current year's supplementary information, including Schedules 1 to 14, has been presented for purposes of additional analysis. The supplementary information in Schedules 1, 2, 3a, 3b, 5, 6, 7, 8 and 14 has been subjected to the auditing procedures applied in the consolidated financial statements and, in our opinion, this supplementary information is presented fairly, in all material respects, in relation to the consolidated financial statements taken as a whole. We do not express an opinion on Schedules 3, 4, 9, 10, 11, 12 and 13 because our examination did not extend to the detailed information therein.

Other Information

Management is responsible for the other information, consisting of the annual report, which is expected to be made available to us after the date of this auditor's report.

(continued)



Our opinion on the consolidated financial statements does not cover the other information and we will not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information identified above when it becomes available and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.

When we read the annual report, if we conclude that there is a material misstatement therein, we are required to communicate the matter to those charged with governance.

Responsibilities of Management and Those Charged with Governance for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with Canadian public sector accounting standards, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is responsible for assessing the City's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the City or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the City's financial reporting process.

Auditor's Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

 Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

(continued)

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the City's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the City's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the City to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the City to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

Duncan, British Columbia

May 10, 2021

MNPLLP Chartered Professional Accountants





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	 2020	2019		
FINANCIAL ASSETS	_			
Cash and cash equivalents (Note 3)	\$ 2,130,689	\$ 853,889		
Accounts receivable (Note 4)	1,233,042	1,069,647		
Portfolio investments (Note 3)	18,202,770	15,771,822		
Deposit - Municipal Finance Authority (Note 5)	18,698	18,321		
Loan receivable (Note 6)	80,028	94,900		
	21,665,227	17,808,579		
FINANCIAL LIABILITIES				
Accounts payable and accrued liabilities (Note 7)	599,527	835,882		
Sick and severance liabilities (Note 13(b))	563,832	517,912		
Refundable deposits (Note 8)	429,133	182,065		
Deferred revenue (Notes 3 & 9)	2,514,371	2,399,092		
Restricted revenue (Notes 3 & 10)	2,240,925	2,148,755		
Debenture debt (Note 11)	 683,651	782,756		
	7,031,438	6,866,462		
NET FINANCIAL ASSETS	 14,633,789	10,942,117		
NON-FINANCIAL ASSETS				
Tangible capital assets (Schedule 6)	32,771,112	32,536,253		
Inventories of supplies	138,028	129,021		
Prepaid expenses	26,759	31,117		
	32,935,899	32,696,391		
ACCUMULATED SURPLUS (Schedule 2)	\$ 47,569,688	\$ 43,638,508		
COMMITMENTS AND CONTINGENCIES (Note 12)				
SIGNIFICANT EVENTS (Note 18)				

Director of Finance

	2020 Budget (Note 14)	2020 Actual		2019 Actual	
REVENUE (Schedule 3)			_		_
Taxation and grants in lieu of taxes	\$ 4,312,261	\$	4,309,070	\$	4,206,002
Sale of services	4,387,333		4,301,738		4,322,825
Licenses, permits, penalties and fines	765,769		843,494		681,960
Return on investments	92,700		214,287		290,030
Grants	11,000		21,178		12,700
Government transfers	557,000		2,128,793		557,725
Funds contributed from other					
governments	14,205		14,561		14,205
Gas Tax funds utilized	869,105		339,954		99,218
Developer contributions	· <u>-</u>		12,000		63,610
Gain on disposal of tangible capital assets	_		43,416		21,790
Tangible capital assets contributed by developers	_		77,935		675
Increase (decrease) in proportionate share of			•		
Joint Utilities Board assets	_		-		211
Total revenue	11,009,373		12,306,426		10,270,951
EXPENSES (Schedule 5)					
General government services	1,421,030		1,426,655		1,367,646
Protective services	960,768		929,828		862,750
Public works & engineering	1,790,107		1,912,815		1,844,395
Environmental health services	282,415		310,710		306,301
Environmental development services	260,150		202,135		179,280
Recreation and cultural services	1,057,463		989,482		1,121,886
Water services	1,770,123		1,785,757		1,747,164
Sewer services	949,286		817,864		902,551
conc. co.vicco	0.10,200		011,001		002,001
Total expenses (Note 16)	 8,491,342		8,375,246		8,331,972
ANNUAL SURPLUS	2,518,031		3,931,180		1,938,979
ACCUMULATED SURPLUS, BEGINNING OF YEAR	43,638,508		43,638,508		41,699,529
ACCUMULATED SURPLUS, END OF YEAR	\$ 46,156,539	\$	47,569,688	\$	43,638,508

See accompanying notes to the consolidated financial statements

Consolidated Statement of Change in Net Financial Assets YEAR ENDED DECEMBER 31, 2020

	2020 2020 Budget Actual (Note 14)		2019 Actual
ANNUAL SURPLUS	\$ 2,518,031	\$ 3,931,180	\$ 1,938,979
Purchase of tangible capital assets Tangible capital assets acquired in kind Amortization of tangible capital assets Decrease (increase) in proportionate share of Joint Utilities Board tangible capital assets Gain on disposal of tangible capital assets Proceeds of sale of tangible capital assets Decrease (increase) in inventory of supplies Decrease in prepaid expenses	(6,450,048) - 1,605,551 (4,844,497)	(1,722,792) (77,935) 1,624,343 (67,159) (43,416) 52,100 (9,007) 4,358	(2,335,838) (675) 1,559,702 (60,546) (21,790) 30,801 4,379 1,482 (822,485)
CHANGE IN NET FINANCIAL ASSETS NET FINANCIAL ASSETS, Beginning of Year	(2,326,466)	3,691,672 10,942,117	1,116,494 9,825,623
NET FINANCIAL ASSETS, End of Year	\$ 8,615,651	\$ 14,633,789	\$ 10,942,117

See accompanying notes to the consolidated financial statements

		2020	2019		
OPERATING TRANSACTIONS		_		_	
Annual surplus	\$	3,931,180	\$	1,938,979	
Non-cash items included in annual surplus:					
Amortization		1,624,343		1,559,702	
Tangible capital assets acquired in-kind		(77,935)		(675)	
Increase (decrease) in proportionate share of					
Joint Utilities Board tangible capital assets		(67,159)		(60,546)	
Actuarial adjustment on debenture debt		(26,690)		(40,459)	
Gain on disposal/write down of tangible capital assets		(43,416)		(21,790)	
Changes in non-cash items:		5,340,323		3,375,211	
Accounts receivable		(163,395)		119,897	
Deposit - Municipal Finance Authority		(377)		8,495	
Loan receivable		14,872		14,514	
Inventory of supplies		(9,007)		4,379	
Prepaid expenses		4,358		1,482	
Accounts payable and accrued liabilities		(236,356)		128,127	
Sick and severance liability		45,920		50,218	
Refundable deposits		247,068		39,419	
Deferred revenue		115,279		398,149	
Restricted revenue		92,170		87,085	
Cash provided by operating transactions		5,450,855		4,226,976	
CAPITAL TRANSACTIONS					
Proceeds on disposal of tangible capital assets		52,100		30,801	
Purchases of tangible capital assets		(1,722,792)		(2,335,838)	
Cash applied to capital transactions		(1,670,692)		(2,305,037)	
INVESTING TRANSACTIONS					
Net increase in portfolio investments		(2,430,948)		(1,614,567)	
FINANCING TRANSACTIONS					
Principal repaid - long term debt		(72,415)		(86,337)	
INCREASE IN CASH AND CASH EQUIVALENTS		1,276,800		221,035	
CASH AND CASH EQUIVALENTS, BEGINNING OF YEAR		853,889		632,854	
CASH AND CASH EQUIVALENTS, END OF YEAR	\$	2,130,689	\$	853,889	
• • •	$\dot{-}$, -,		-,	

See accompanying notes to the consolidated financial statements

1. General

The Corporation of the City of Duncan ("the City") is incorporated under the provisions of the British Columbia Local Government Act. Its principal activities are the provision of local government services to the City, as governed by the Community Charter and the Local Government Act.

The consolidated financial statements have been prepared by management in accordance with Canadian accounting standards as recommended by the Public Sector Accounting Board (PSAB) of CPA Canada. The notes to the consolidated financial statements are an integral part of these statements. They provide detailed information and explain the significant accounting and reporting policies and principles that form the basis for these statements. They also provide relevant supplementary information and explanations which cannot be conveniently expressed in the consolidated financial statements.

2. **Significant Accounting Policies**

a) Basis of Accounting

The consolidated financial statements are prepared using the accrual basis of accounting. The accrual basis of accounting records revenue as it is earned and measureable. The accrual basis of accounting also recognizes the effect of transactions and events in the period in which they occur, regardless of whether there has been a receipt or payment of cash or its equivalent. Liabilities are recognized until the obligation or condition(s) underlying the liability is partly or wholly satisfied. Assets are recognized until the future economic benefit underlying the asset is partly or wholly used or lost. Revenue recognition policy is described in Note 2(i). Expenses are recognized as they are incurred and measurable based upon receipt of goods or services and/or the creation of a legal obligation to pay. Budget information has been aggregated to comply with these reporting standards.

The consolidated financial statements reflect the assets, liabilities, revenues, expenses and changes in fund balances and financial position of the City. These financial statements consolidate the following operations:

General Revenue Fund General Capital Fund Reserve Funds

Waterworks Utility Revenue Fund Waterworks Utility Capital Fund Sewer Utility Revenue Fund Sewer Utility Capital Fund

b) Reporting Entity

The City has a partnership agreement with the Municipality of North Cowichan for the operation of the Joint Utilities Board, and as such, consistent with Canadian public sector accounting standards for government partnerships, the Joint Utilities Board is accounted for on a proportionate consolidation basis whereby the City's pro-rata share of the assets, liabilities, revenues and expenses are combined on a line by line basis in the consolidated financial statements. Interpartnership balances and transactions have been eliminated. The City's proportionate share of the Duncan-North Cowichan Joint Utilities Board fluctuates based on current capacity units being used which is 31.13% for 2020 (2019 -31.13%).

c) Cash and Cash Equivalents

Cash equivalents include short-term highly liquid investments that are cashable on demand or have a term to maturity of 90 days or less at acquisition. Cash equivalents also include investment in the Municipal Finance Authority (MFA) of British Columbia Money Market Funds, which are recorded at cost plus earnings reinvested in the funds.

d) Portfolio Investments

Portfolio investments are long-term investments, with an original maturity date of more than a year. The carrying values of portfolio investments is based on the cost method whereby the cost of the investment is adjusted to reflect investment income, which is accruing. Declines in the market values of investments are considered to be other than temporary when the carrying value exceeds market value for more than three years.

e) Loans and Receivables

Loans and receivables are measured at cost less an appropriate allowance for doubtful receivables. The allowance for doubtful receivables represents the City's estimates of incurred losses arising from the failure or inability of customers to make payments when due. These estimates are based on the ageing of customer balances, specific credit circumstances and the City's historical bad debt experience. Additions to the allowance for doubtful accounts are made by recording charges to bad debt expense reported in operations. Receivables are charged to the allowance for doubtful accounts when an account is deemed to be uncollectible.

f) Inventory

Inventory is recorded at the lower of cost and net realizable value, determined on an average cost basis.

g) Non-Financial Assets

Non-financial assets are not available to discharge existing liabilities and are held for use in the provision of services. They have useful lives extending beyond the current year and are not intended for sale in the ordinary course of operations. The change in non-financial assets during the year, together with the excess of revenues over expenses, provides the change in net financial assets for the year.

h) Tangible Capital Assets

Tangible capital assets are recorded at cost which includes all amounts that are directly attributable to the acquisition, construction, development or betterment of the asset. Donated assets are recorded at their estimated fair value upon acquisition. Certain tangible capital assets for which historical cost information is not available have been recorded at current fair market values discounted by a relevant inflation factor. Certain assets are disclosed at a nominal value as the determination of current fair market value was not available. The City does not capitalize interest charges as part of the cost of its tangible capital assets. The cost, less residual value, of tangible capital assets (excluding land) is amortized on a straight-line basis over the estimated useful life of the asset, commencing in the year that the asset is put into service. In the year that the asset is put into service, amortization is claimed for a proportionate number of in-service months. Assets under construction are not amortized until the asset is available for productive use. Estimated useful lives are as follows:

General Tangible Capital Assets

Land Land Improvements	Indefinite 10 to 50 years
Buildings and Leasehold Improvements Buildings Leasehold improvements	15 to 50 years Life of lease
Vehicles and Equipment Vehicles Machinery, equipment and furniture Maintenance and road construction equipment Computer Hardware and Software	10 to 20 years 5 to 15 years 15 years 5 years

Infrastructure Assets

Land	Indefinite
Road surface	10 to 20 years
Road grade	60 years
Sidewalk grade	60 years
Sidewalk surface	20 to 30 years
Bridges	50 years
Traffic lights and equipment	30 years

Water and Sewer

Underground networks 40 to 80 years 50 to 60 years Dams and other surface water structures

Repairs and maintenance costs are expensed. Betterments which extend the estimated useful life of the asset or enhance the service potential of the asset are capitalized.

Certain assets which have historical or cultural value including works of art, historical documents as well as historical and cultural artifacts are not recognized as tangible capital assets because a reasonable estimate of the future benefits associated with such property cannot be made. The City's Totem collection has been recorded as a capital asset due to its integral relationship to the economic and tourism strategy and identity of the City. The Totem collection has been recorded at cost. Intangibles and crown lands that have not been purchased by the City, such as forests, water and other natural resources are not recognized as tangible capital assets.

i) Revenue Recognition

Tax revenues are recognized in the year that they are levied. Government transfers are recognized as revenues when the transfer is authorized and any eligibility criteria are met, except to the extent that transfer stipulations give rise to an obligation that meets the definition of a liability. Transfers are recognized as deferred revenue when transfer stipulations give rise to a liability. Transfer revenue is recognized in the statement of operations as the stipulation liabilities are settled. Sewer and water fees are recognized when the service has been received by the customer. Interest revenue is recognized as earned. Other sales of service and other revenue from own sources are recognized when the service is provided or the amount is earned and when the amount can be estimated and when collection is reasonably assured.

Externally restricted grant and other operating revenues received from other organizations in advance of specified future expenses are deferred until they are earned by being matched against those expenses.

Development Cost Charges are imposed for the sole purpose of providing funds for the City to pay the capital cost of providing, altering, or expanding sewage, water, drainage and highway facilities and for acquiring park land, in order to serve directly or indirectly, the development in respect of which the charges are imposed. Development revenues and other levies which are restricted by the legislation of senior governments or by agreement with external parties for specified future expenses are deferred and reported as restricted revenues. When qualifying expenses are incurred, restricted revenues are brought into revenue at equal amounts. These revenues are comprised of the amounts shown in Notes 9 and 10.

j) Financial Instruments

The City's financial instruments consist of cash and cash equivalents, portfolio investments, accounts receivable, loans receivable, accounts payable and accrued liabilities, refundable deposits and debenture debt. Unless otherwise noted, it is management's opinion that the City is not exposed to significant interest, credit or currency risks arising from these financial instruments.

k) Use of Estimates

Preparation of financial statements in accordance with Canadian public sector accounting standards requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenues and expenses during the reporting period.

Significant areas requiring the use of management estimates relate to the useful lives of tangible capital assets, valuation of contributed tangible capital assets, determination of accrued sick benefits, collectability of accounts receivable, accrued liabilities and contingencies. Actual results could differ from those estimates. Adjustments, if any, will be reflected in operations in the period of settlement. These estimates and assumptions are periodically reviewed and any adjustments necessary are reported in operations in the period in which they become known. Liabilities for contaminated sites are estimated based on the best information available regarding potentially contaminated sites that the City is responsible for.

I) Liability for Contaminated Sites

A liability for remediation of a contaminated site is recognized at the best estimate of the amount required to remediate the contaminated site when: contamination exceeding an environmental standard exists, the City is either directly responsible or accepts responsibility, it is expected that future economic benefits will be given up, and a reasonable estimate of the amount is determinable. The best estimate of the liability includes all costs directly attributable to remediation activities and is reduced by expected net recoveries based on information available at December 31, 2020.

At each financial reporting date, the City reviews the carrying amount of the liability. Any revisions required to the amount previously recognized are accounted for in the period revisions are made. The City continues to recognize the liability until it is settled or otherwise extinguished. Disbursements made to settle the liability are deducted from the reported liability when they are made.

3. Cash, Cash Equivalents and Portfolio Investments

Cash and cash equivalents are comprised of the following:

	 2020	 2019
Bank Deposits Municipal Finance Authority - Money Market Fund	\$ 2,130,689 3,312	\$ 850,604 3,285
	\$ 2,130,689	\$ 853,889

Portfolio investments include funds invested in guaranteed investment certificates with Scotia Bank, Island Savings Credit Union, Coast Community Credit Union, Raymond James, Canaccord Genuity and investments held by the Joint Utilities Board. The investments are carried at market value which approximates cost. The Guaranteed Investment Certificates and term deposits mature at various dates between March 10, 2021 and December 12, 2022. Interest rates vary from 0.80% to 1.45% (2019 – 2.15% to 2.55%).

Included in portfolio investments are funds held for deferred and restricted revenues totalling \$4,755,297 (2019 -\$4,547,848) and funds held for statutory reserve funds and reserve accounts totaling \$9,340,725 (2019 -\$7,349,518). Details of the reserve balance can be found on Schedule 8.

4. **Accounts Receivable**

	2020		 2019
Property taxes	\$	233,466	\$ 199,131
Water and sewer fees		816,140	707,002
Provincial government		21,394	3,730
Federal government		30,295	50,352
Other municipalities and regional governments		42,781	54,547
Other receivables		89,606	55,385
		1,233,682	1,070,147
Less: allowance for doubtful receivables		(640)	(500)
	<u>\$</u>	1,233,042	\$ 1,069,647

5. **Municipal Finance Authority - Reserve Deposits**

The City issues debt instruments through the Municipal Finance Authority (MFA). As a condition of these borrowings, a portion of the debenture proceeds are withheld by the MFA as a debt reserve fund. The City also executes demand notes in connection with each debenture whereby the City may be required to loan certain amounts to the MFA. The details of the cash deposits and demand notes at year end are as follows:

	 2020	2019	
Cash deposits	\$ 18,698	\$	18,321

The demand note will only be recorded as an asset and liability if a local government, under the joint and several agreement of the regional district, defaults on their loan obligation. Upon this action of default, the MFA may call the outstanding demand notes of the deficient regional district at which point the demand notes then become both an asset and a liability of the associated members. Once the defaulting local government repays in full the defaulted position, the MFA will refund all called demand notes.

6. Loan Receivable

Pursuant to the 2014 Fire Suppression agreement between the City and Cowichan Tribes, the latter is responsible for its share of the costs of the 2015 Fire Hall upgrade project. The City has agreed to finance the balance due over 10 years, with interest at 2.46% and payments to be made annually, commencing in 2016. There are no terms of forgiveness or other conditions attached to the loan.

				20	20	2019
	Other municipalities and regional government	ents		\$	80,028	\$ 94,900
7.	Accounts Payable and Accrued Liabilitie	es				
				20	20	2019
	Trade accounts and accrued liabilities Contractor holdbacks			\$	183,558	341,537 339,301
	Salaries and wages Other municipalities and regional government	ents			119,725 296,244	83,232 71,812
				\$	599,527	\$ 835,882
8.	Refundable Deposits					
				20	20	2019
	Balance, beginning of year Deposits received Deposits and interest refunded/recognized Increase (decrease) in interest payable	as revenue		\$	182,065 475,673 (227,395) (1,210)	\$ 142,646 187,743 (149,635) 1,311
	Balance, end of the year			\$	429,133	\$ 182,065
9.	Deferred Revenue		Receipts	Recog		
		2019	& Interest	as Re	venue	2020
	Federal Gas Tax agreement funds Prepaid property taxes Grants	\$ 937,933 557,913	282,254 622,209 49,000		(339,954) (557,913) (3,678)	\$ 880,233 622,209 45,322
	Other revenue prepaid	903,246	298,933		(235,572)	966,607
		\$ 2,399,092	\$ 1,252,396	\$ (1	,137,117)	\$ 2,514,371

9. **Deferred Revenue (continued)**

Federal Gas Tax Agreement Funds

Gas Tax funding is provided by the Government of Canada. The use of the funding is established by a funding agreement between the City and the Union of British Columbia Municipalities. Gas Tax funding may be used towards designated projects, as specified in the funding agreement. These amounts are recognized as revenue in the period in which the corresponding expenditures are incurred.

Federal Gas Tax Continuity:

	2020			2019		
Opening balance of unspent funds Less: Gas Tax Funds utilized Add: amount received during the year Add: interest earned during the year	\$	937,933 (339,954) 263,327 18,927	\$	484,271 (99,218) 536,283 16,597		
Closing balance of unspent funds	<u>\$</u>	880,233	\$	937,933		

Restricted Revenue

Receipts that are restricted by the legislation of senior governments are initially deferred and reported as liabilities. Included in liabilities is the Development Cost Charges Reserve, the use of which, together with any earnings thereon, is restricted by legislation. These amounts are recognized as revenue in the period in which corresponding expenditures are incurred.

Development Cost Charges:

	2020		 2019
Balance, beginning of year Contributions from developers Return on investments	\$	2,148,755 52,025 40,145	\$ 2,061,670 35,518 51,567
Balance, end of the year	<u>\$</u>	2,240,925	\$ 2,148,755

11. Debenture Debt

		2020	 2019
General Fund:	' <u>-</u>		
Debenture debt for the 2008 Cowichan Aquatic Centre, interest at 3.25%,			
maturing 2026 - MFA Issue #117	\$	683,651	\$ 782,756

Notes to the Consolidated Financial Statements (continued)

YEAR ENDED DECEMBER 31, 2020

11. **Debenture Debt (continued)**

Principal payments in the next five years are as follows:

2021

683,651

Interest expense includes \$47,125 (2019 - \$47,125) with respect to these obligations.

12. **Commitments and Contingencies**

a) Commitment

The Cowichan Aguatic Centre is jointly owned by the City of Duncan and the Municipality of North Cowichan. Per an operating agreement, the City contributes towards the ongoing operations of the Centre. This agreement commits the City to contribute to the costs of the Centre based on the City's proportionate share of property tax assessments.

b) Contingent Liabilities

The Cowichan Valley Regional District debt is, under the provisions of the Local Government Act, a direct, joint and several liability of the Regional District and each member municipality within the Regional District, including the Corporation of the City of Duncan. The loan agreements with the Cowichan Valley Regional District and the Municipal Finance Authority provide that if any time the scheduled payments provided for in the agreements are not sufficient to meet the Authority's obligations in respect to such borrowings, the resulting deficiency becomes a liability of the City.

As at December 31, 2020 there existed claims against the City. In the opinion of management and legal counsel, the outcome of the claims, now pending, is not determinable. As the outcome is not determinable at this time, no amount has been accrued in the financial statements. Should any loss result from the resolution of these claims, such loss will be charged to operations in the year of resolution.

c) Reciprocal Insurance Exchange Agreement

The City is a subscribed member of the Municipal Insurance Association of British Columbia (The "Exchange") as provided by Section 3.02 of the *Insurance Act* of the Province of British Columbia. The main purpose of the Exchange is to pool the risks of liability so as to lessen the impact on any subscriber. Under the Reciprocal Insurance Exchange Agreement the City is assessed a premium and specific deductible for its claims based on population. The obligation of the City with respect to the Exchange and/or contracts and obligations entered into by the Exchange on behalf of its subscribers in connection with the Exchange are in every case several, and not joint and several.

13. Retirement Benefits

a) Pension Liability

The City of Duncan and its employees contribute to the Municipal Pension Plan (a jointly trusteed pension plan). The board of trustees, representing plan members and employers, is responsible for administering the plan, including investment of assets and administration of benefits. The plan is a multi-employer defined benefit pension plan. Basic pension benefits are based on a formula. As at December 31, 2019, the plan has about 213,000 active members and approximately 106,000 retired members. Active members include approximately 41,000 contributors from local governments.

Every three years, an actuarial valuation is performed to assess the financial position of the plan and adequacy of plan funding. The actuary determines an appropriate combined employer and member contribution rate to fund the plan. The actuary's calculated contribution rate is based on the entry-age normal cost method, which produces the long-term rate of member and employer contributions sufficient to provide benefits for average future entrants to the plan. This rate may be adjusted for the amortization of any actuarial funding surplus and will be adjusted for the amortization of any unfunded actuarial liability.

The most recent valuation for the Municipal Pension Plan as at December 31, 2018, indicated a \$2,866 million funding surplus for basic pension benefits on a going concern basis.

The City paid \$207,358 (2019 - \$196,797) for employer contributions to the plan in fiscal 2020 while employees contributed \$184,749 (2019 - \$175,420) to the plan in fiscal 2020.

The next valuation will be as at December 31, 2021, with results available in 2022.

Employers participating in the plan record their pension expenses as the amount of employer contributions made during the fiscal year (defined contribution pension plan accounting). This is because the plan records accrued liabilities and accrued assets for the plan in aggregate, resulting in no consistent and reliable basis for allocating the obligation, assets and cost to individual employers participating in the plan.

b) Sick Leave and Severance Liability

The City provides compensated absences and pays out sick time on retirement to a maximum of six months pay. The City also provides severance pay on retirement or disability at the rate of one or one half or two days per total years of continuous service. The estimated sick leave and severance liability has been calculated by management under the following actuarial assumptions:

- annual inflation rate is 2% (2019 2.0%)
- discount rate is 3% (2019 3.5%)
- the probability of staff remaining for the required vesting period of 20 years is 100%

Based on these assumptions, sick leave and severance benefits accrued at December 31, 2020 is \$563,832 (2019 -\$517,912).

Budget Figures 14.

Budget figures represent the Financial Plan Bylaw No. 3207 adopted by Council on May 4, 2020. The financial plan anticipated the use of surpluses accumulated in previous years to balance against current year expenses in excess of current year revenues. The following schedule reconciles the consolidated surplus as presented in the Financial Plan approved by Council to the consolidated surplus as shown on the consolidated Statement of Operations.

Financial Plan Bylaw surplus for the year	\$ -
Add back:	
Principal debt repayments	72,415
Transfers to reserves	1,132,174
Capital expenditures	6,450,048
Less:	
Budgeted transfers from accumulated surplus	
General	(304,683)
Sewer	(134,522)
Water	(1,091,600)
Capital	-
Budgeted transfers from own reserves	
General	
Sewer	-
Water	-
Capital	(2,000,250)
Amortization	 (1,605,551)
Adjusted Annual Surplus	\$ 2,518,031

15. **Segmented Information**

The City is a diversified local government institution that provides a wide range of services to its citizens, including the provision of water, sewer, drainage, fire protection, garbage collection, recreation and parkland. Distinguishable functional segments are separately disclosed in the body of the consolidated financial statements. The segments are categorized as follows:

General Government

General government operations provide the functions of corporate administration, finance, human resources, legislative services, building services and maintenance, and other functions not categorized to a specific department. It includes general revenues and transfers not allocated to a specific function.

Protective Services

Protective services is comprised of fire and rescue services, bylaw enforcement, animal control, and building inspection services. The Duncan Volunteer Fire Department provides fire suppression services, fire prevention programs and detection and extinguishment of fires. Bylaw enforcement administers, monitors and seeks compliance with the bylaws enacted by Mayor and Council to regulate the conduct of affairs in the City. The building inspection segment provides enforcement of municipal bylaws and the Provincial Building Code and regulations.

Public Works & Engineering

The City's Public Works department is responsible for general roadway maintenance and upgrades, street lighting, sidewalks and other general duties. The department ensures that transportation infrastructure is safe and well maintained.

Environmental Health Services

The environmental health function includes garbage, organics, yard waste and recycling collection and the operations of public washrooms in City parks. The expenditures of the City's Environment Committee are also included in this segment.

Environmental Development Services

Development services provides planning assistance to guide property owners in complying with the City's zoning bylaws, Official Community Plan and development procedures for subdividing lands and providing the necessary infrastructure to support these developments.

Recreation and Cultural Services

The recreation and culture function contributes to the quality of life in the community through the provision of a variety of programs, services and facilities. These include an extensive network of parks, the Cowichan Aquatic Centre, Seniors' Centre and the Cowichan Valley Museum.

Water Services

The City's Public Works department is responsible for environmental programs including the engineering and operation of the potable water system to obtain, treat and deliver water. The City's water system services approximately 15,000 people, extending into portions of the Municipality of North Cowichan, the Cowichan Valley Regional District Electoral Areas D and E and Cowichan Tribes territory. Water services are a self-funding utility.

Sewer Services

The City's Public Works department is responsible for environmental programs including the engineering and operation of the sewer and waste water collection system, treatment and disposal. The City collects sewer and waste water for treatment at the Joint Utilities Board (JUB) lagoons. Sewer services are a self-funding utility.

16. **Operating Expenses By Object**

		2020	 2019
Amortization	\$	1,624,343	\$ 1,559,702
Capital fund expenses		288,746	316,332
Contract services		973,510	932,029
Fuel		65,538	72,561
Goods and services		993,320	1,137,384
Grants in aid		106,468	86,643
Hydro		368,037	392,110
Insurance		127,693	119,177
Interest		49,544	54,470
Leases		42,681	8,003
Professional fees		119,646	110,883
Travel, conference and training		58,413	128,838
Wages and benefits		3,583,843	3,453,894
Write down of account receivable to net realizeable value		154	405
Actuarial adjustment to debt		(26,690)	 (40,459)
	<u>\$</u>	8,375,246	\$ 8,331,972

17. **Environmental Regulations**

The City is subject to environmental regulations which apply to a number of its operations. These regulations may require future expenditures to meet applicable standards and subject the City to possible penalties for violations. Amounts required to meet these obligations will be charged to operations when incurred and/or when they can be reasonably estimated.

Significant Events

During the year, there was a global outbreak of COVID-19 (coronavirus), which has had a significant impact on municipalities through the restrictions put in place by the Canadian, provincial and municipal governments regarding travel, municipal operations and isolation/quarantine orders. At this time, it is unknown the extent of the impact the COVID-19 outbreak may have on the City of Duncan as this will depend on future developments that are highly uncertain and that cannot be predicted with confidence. These uncertainties arise from the inability to predict the ultimate geographic spread of the disease, and the duration of the outbreak, including the duration of travel restrictions, office closures and disruptions, and quarantine/isolation measures that are currently, or maybe be put, in place by Canada and other countries to fight the virus.

Non-Consolidated Schedule of Tangible Capital Assets YEAR ENDED DECEMBER 31, 2020

Schedule 1 (Audited)

(Excluding Joint Utilities Board Financial Information)

				General Cap	pital	l Assets			Infrastructure						Tot	tals			
Cost		Land		Land provements and Parks	ı	Buildings and Leasehold provements	ı	Vehicles and Equipment	Eng	rm Water gineering ructures	Roads & Sidewalks		Water		Sewer	Assets Under Construction		2020	2019
Opening costs	\$	2,339,585	\$	4,113,519	\$	8,180,284	\$	6,468,251	\$	4,061,275	\$ 15,331,614	\$	16.317.203	\$	3,429,018	\$	836,618	\$ 61,077,366	\$ 58.990.825
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Additions during the year		10,673		63,840		98,399		650,659		92,880	385,095		469,496		17,009		12,676	1,800,727	2,336,513
Disposals and write-downs								(274,993)		(979)	(49,316)		(310)					(325,598)	(249,973)
Closing cost	_	2,350,258		4,177,359		8,278,683		6,843,917		4,153,176	15,667,393		16,786,389		3,446,027		849,294	62,552,495	61,077,365
Accumulated Amortization																			
Opening accumulated amortization		-		2,057,289		3,816,563		3,773,942		1,889,671	10,474,360		5,597,358		1,902,673		-	29,511,856	28,221,090
Amortization: General government Protective services Public works and engineering Environmental health Recreation and culture Water Sewer				18,671 174,594 677		35,805 37,327 13,313 58,603 47,552		91,151 132,955 154,736 25,386 4,288 5,182		50 63,201	715 393,498 7,676		289,162 77		1,298 40,453			127,720 170,283 644,717 25,386 245,161 342,573 40,530	121,250 168,896 583,178 24,895 244,115 340,578 48,816
Total amortization		-		193,942		192,600		413,698		63,251	401,889		289,239		41,751		-	1,596,370	1,531,728
Disposals and write-downs								(274,993)		(979)	(40,633)		(310)					(316,916)	(240,962)
Closing accumulated amortization	_	-		2,251,231		4,009,163		3,912,647		1,951,943	10,835,616		5,886,287		1,944,424		-	30,791,310	29,511,856
Net Book Value of Tangible Capital Assets	\$	2,350,258	\$	1,926,128	\$	4,269,520	\$	2,931,270	\$	2,201,233	\$ 4,831,777	\$	10,900,102	\$	1,501,603	\$	849,294	\$ 31,761,184	\$ 31,565,511

Contributed Assets		
Storm	\$ 13,408	\$ -
Sewer	\$ 14,348	
Roads & Sidewalks	\$ 50,179	\$ 675
	\$ 77,935	\$ 675

Consolidated Schedule of Accumulated Surplus YEAR ENDED DECEMBER 31, 2020

Schedule 2 (Audited)		2020	2019
	OPERATING FUNDS Unappropriated General Waterworks utility Sewer utility	\$ 1,041,699 2,213,677 2,286,065	\$ 483,211 1,732,081 1,767,259
	Total Unappropriated	 5,541,441	3,982,551
	Appropriated Sewer utility: Joint Utilities Board Reserve	 600,061	552,942
	Total Appropriated	 600,061	552,942
	Total Operating Funds	 6,141,502	4,535,493
	NET INVESTMENT IN TANGIBLE CAPITAL ASSETS Net book value tangible capital assets (Schedule 6) Less: Long term debt	 32,771,112 (683,651)	32,536,253 (782,756)
	Total Net Investment in Tangible Capital Assets	 32,087,461	31,753,497
	RESERVE FUNDS Sale of real property Underground utilities Parking improvement Parking improvement - Restricted Municipal Finance Authority debt issue refunds Operating reserves Machinery and equipment Capital works and other miscellaneous reserves General capital Police bridging capital Downtown revitalization Melba Schappert bequest Pioneer Park Public art Waterworks utility Sewer utility	223,828 28,911 224,119 128,115 27,287 398,114 1,730,857 1,574,250 7,662 3,133,548 19,149 20,145 - 10,618 1,059,419 754,703	230,238 28,385 239,139 125,786 26,790 365,612 1,793,208 274,436 7,523 2,438,608 18,801 19,779 1,466 10,424 1,028,342 740,981
	Total Reserve Funds	 9,340,725	7,349,518
	Total Accumulated Surplus	\$ 47,569,688	\$ 43,638,508

YEAR ENDED DECEMBER 31, 2020

Schedule 3 (Unaudited)

	2020 Budget	2020 Actual	2019 Actual
Taxation (Schedule 3a)	4,759,546	4,754,682	4,645,168
Grants in Lieu of Taxation:			
Federal government	10,500	12,173	10,353
Collection for Other Governments			
School authorities levy	1,815,000	1,467,520	1,814,953
Provincial policing levy	311,842	347,415	311,842
Cowichan Valley Regional District levy	1,648,534	1,648,534	1,557,064
Regional Hospital District levy	533,000	622,363	560,476
	4,308,376	4,085,832	4,244,335
Joint boards and commissions:			
Municipal Finance Authority levy	220	242	222
British Columbia Assessment Authority levy	46,900	53,905	46,884
, ,	47,120	54,147	47,106
Less: Transfers to other governments and others	(4,355,496)	(4,139,979)	(4,291,441)
Less: Transfers to BIA	(215,000)	(215,000)	(210,000)
Less: Transfers to VIRL	(242,785)	(242,785)	(239,520)
Total Taxation and Grants in Lieu of Taxes	4,312,261	4,309,070	4,206,002

Sale of Services	2020 Budget	2020 Actual	2019 Actual
General Revenue Fund			
Garbage and recycling fees	224,448	224,163	221,093
Cowichan Tribes fire protection	113,032	102,337	110,272
CVRD - Eagle Heights fire protection	221,702	213,135	222,288
Other - fire protection	1,000	2,300	1,400
Administration recoveries	11,500	41,524	35,101
Public Works miscellaneous recoveries	12,500	15,400	8,825
Cowichan Tribes roads contribution	400	358	299
Sports field user fees	9,000	2,434	10,142
	593,582	601,651	609,420
Waterworks Utility Revenue Fund			
Sale of water	2,435,493	2,334,813	2,348,489
Service charges	20,000	9,385	23,689
Water studies	2,000	200	2,600
	2,457,493	2,344,398	2,374,778
Sewer Utility Revenue Fund			
Sewer fees	1,336,158	1,312,223	1,249,108
Service charges	100	-	-
	1,336,258	1,312,223	1,249,108
Capital Connection Fees			
General Capital	-	14,192	7,704
Water Capital	-	27,064	68,919
Sewer Capital	<u> </u>	2,210	12,896
		43,466	89,519
Total Sale of Services	4,387,333	4,301,738	4,322,825

Licences, Permits, Rentals and Penalties	2020 Budget	2020 Actual	2019 Actual
Trade licences	84,000	91,510	84,282
Delivery vehicle licences	-	1,281	1,108
Building permits and other fees	37,700	55,054	72,250
Dog licences	10,000	8,141	7,638
-	131,700	155,986	165,278
Equipment charges less operating costs	273,643	209,737	147,044
Parking and bylaw infraction fines	23,400	18,085	20,527
Parking permits and revenues	67,600	53,478	64,148
Rentals	180,516	180,281	178,555
Penalties and interest on taxes	44,000	47,000	49,590
	589,159	508,581	459,864
Donations and contributions	-	125,000	2,750
Other revenues and fees	44,910	53,927	54,069
	44,910	178,927	56,819
Total Licences, Permits, Rentals and Penalties	765,769	843,494	681,961

YEAR ENDED DECEMBER 31, 2020

Schedule 3 (Unaudited)

Other Income	2020 Budget	2020 Actual	2019 Actual
Return on Investments	00 700	40.00	50.000
General Fund	30,700	13,925	52,360
Waterworks Fund	30,000	30,717	28,276
Sewer Fund Reserve Fund	32,000	32,378 137,268	36,443 172,951
Neserve Fund			
	92,700	214,287	290,030
Asset Disposal			
Gain(Loss) on Disposal of Tangible Capital Assets	-	43,416	21,790
, , ,			
Assets Contributed by Developers			
General Capital		77,935	675
Funds Contributed from Other Governments			
Joint Parks	14,205	14,561	14,205
Capital Contributions from Developers			
Water Infrastructure		12,000	63,610
One Tay Fords Heller d	000 405	000.054	00.040
Gas Tax Funds Utilized	869,105	339,954	99,218
Government Transfers (Schedule 3b)	557,000	2,128,793	557,726
Government Transfers (Schedule 3b)	337,000	2,120,193	331,120
Grants	11 000	24 470	12 700
Grants	11,000	21,178	12,700
Total Other Income	1,544,010	2,852,124	1,059,954
	1,011,010	_,	1,000,001
Total Revenue	\$ 11,009,373	\$ 12,306,426	\$ 10,270,741
			· ·

^{*} Government Transfers detail found on Schedule 3b

Schedule 3a (Audited)

	2020 Budget	2020 Actual	2019 Actual
Taxation			
Property taxes - general	\$ 4,149,967	4,146,661	\$ 4,043,347
Special assessments			
Business Improvement Area (BIA)	215,000	215,000	210,000
Vancouver Island Regional Library (VIRL)	242,785	242,785	239,520
Utilities	107,134	105,356	107,641
Frontage and parcel taxes	44,660	44,880	44,660
	609,579	608,021	601,821
Taxation	4,759,546	4,754,682	4,645,168

Non-Consolidated Schedule of Expenses YEAR ENDED DECEMBER 31, 2020

Schedule 3b (Audited)

	2020 Budget	2020 Actual	2019 Actual
Government Transfers			
Unconditional Transfers from Other Governments Provincial revenue sharing	552,000	554,869	552,167
Conditional Transfers from Other Governments Federal government	<u>-</u>		1,764
Provincial government	5,000	1,573,924	3,795
	5,000	1,573,924	5,559
Total Government Transfers	557,000	2,128,793	557,726

	 2020 Budget	2020 Actual		 2019 Actual	
General Government Services					
Legislative	\$ 171,047	\$	163,222	\$ 185,604	
General administration:					
Salaries and benefits	940,900		939,683	897,628	
Advertising	5,400		5,237	6,107	
Accounting and audit	21,000		20,449	19,950	
City Hall maintenance and operation	63,850		62,932	73,915	
Communications and consulting	87,725		71,665	95,742	
Computer services	91,372		94,911	84,914	
Insurance	53,418		56,871	50,534	
Legal	27,000		44,592	23,600	
Office supplies and miscellaneous	26,975		29,246	24,377	
Sick leave and severance expense	50,000		90,747	50,218	
Telephone, internet and postage	13,650		13,805	15,329	
Travel, conference, training	38,682		32,268	44,637	
Internal recoveries	(517,357)		(517,357)	(499,225)	
	 902,615		945,049	 887,726	
Other:	 			 	
Grants to organizations	120,800		54,394	18,494	
Margaret Moss building	6,713		1,512	1,275	
Operation and maintenance	4,202		3,906	4,661	
Elections and Amalgamation Referendum	-		-	-	
Sundry	6,800		2,769	5,096	
Tourism	69,667		36,135	69,130	
Write down of account receivable to	-		154	405	
net realizeable value	 208,182		98,870	99,060	
Total General Government Services	 1,281,844		1,207,141	 1,172,390	

	2020 Budget	2020 Actual	2019 Actual
Protective Services			
Fire:			
Chief and officers' honorarium	29,700	28,379	27,832
Call pay	135,750	132,859	149,632
Wages and benefits - clerical staff	20,706	6,152	12,378
Training	49,750	19,437	58,951
Insurance	7,100	6,643	6,808
Telephone and radio alarm system	9,850	8,902	7,923
Fire hall maintenance and operation	38,235	34,463	34,694
Vehicle maintenance and operation	35,121	34,984	31,742
Fire investigation and prevention	42,700	33,253	22,249
Hydrant rental	19,000	19,125	19,083
Other	89,935	80,519	86,373
	477,847	404,716	457,665
Other protection:			
Animal control	22,100	21,118	20,572
Building inspection:	22,100	,	20,012
Salaries and benefits	74,000	88,132	84,277
Other	(569)	(1,253)	(1,283)
Security patrols	201,000	212,502	104,935
occurry parole	296,531	320,499	208,501
	230,331	<u> </u>	200,001
Total Protective Services	774,378	725,215	666,166

	2020 Budget	2020 Actual	2019 Actual
Public Works & Engineering Common services:			
Public works administration salaries and benefits	338,800	325,875	323,197
Other administration costs	82,640	70,560	66,082
Operation and maintenance of workshop and yard	53,820	54,789	66,412
Small tools and equipment	6,855	2,632	5,072
Engineering	325,730	339,258	246,311
Public works administration recoveries	(450,758)	(450,757)	(421,514)
-	357,087	342,357	285,560
Street maintenance	72,850	72,478	66,750
Sidewalk maintenance	69,000	30,166	24,045
Drainage	68,330	52,319	105,807
Flood control and storm water quality testing	7,000	9,281	4,139
Street sweeping	56,300	44,582	71,726
Snow removal	48,900	104,090	111,851
Boulevard and median maintenance	64,100	64,410	82,247
Tree maintenance	33,500	12,763	41,283
Totem maintenance	20,593	22,263	18,907
Traffic lines and signs	83,000	75,624	83,032
Street lighting	98,950	109,588	121,837
Traffic light maintenance and control	39,275	56,053	67,909
Off street free parking lots	10,820	11,409	10,946
Other	3,420	5,805	6,755
	676,038	670,831	817,234
Parking:	E4 000	45.500	40.047
Parking control	51,800	45,736	49,817
Off street paid parking lots	6,550	24,081	10,089
Other:	58,350	69,817	59,906
Bylaw enforcement	64,904	81,458	93,687
Total Bublic Warks 9 Engineering	4 450 270	4 404 402	4.056.007
Total Public Works & Engineering	1,156,379	1,164,463	1,256,387

	2020 Budget	2020 Actual	2019 Actual
Environmental Health Services			
Solid waste collection and disposal	224,448	243,520	238,694
Comfort stations	32,115	41,669	37,975
Environmental programs	1,000		
	257,563	285,189	276,669
Environmental Development Services			
Planning salaries and benefits	206,000	183,177	164,852
Materials and contracted services	54,150	18,958	14,428
	260,150	202,135	179,280
Recreation and Cultural Services			
Parks and playgrounds	451,879	478,215	499,624
Joint Parks contributions	6,000	6,041	5,899
Joint Cowichan Aquatic Centre contributions	274,486	220,121	275,576
Senior Citizens' Activity Centre	6,774	9,878	5,598
Museum	10,250	9,631	9,905
	749,389	723,886	796,602
Interest			
Interest in General Fund			
General government	2,500	2,419	3,660
Recreation and cultural services	47,125	47,125	47,125
	49,625	49,544	50,785
Interest in Sewer Fund	-	-	3,685
	49,625	49,544	54,470
Water and Sewer Services		·	
Waterworks	1,490,819	1,409,283	1,356,180
Sewer	865,644	836,271	846,140
	2,356,463	2,245,554	2,202,320

Non-Consolidated Schedule of Expenses YEAR ENDED DECEMBER 31, 2020

Schedule 4 (Unaudited)

	2020 Budget		
Amortization			
General government services	136,686	127,720	121,250
Protective services	186,390	170,283	168,960
Transportation services	633,728	644,717	583,608
Environmental health services	24,852	25,386	24,895
Recreation and cultural services	260,949	245,161	244,115
Water services	279,304	342,573	340,192
Sewer services	83,642	40,530	48,709
	1,605,551	1,596,370	1,531,729
Other			
Capital expense	-	288,746	316,332
Actuarial debt adjustment	<u> </u>	(26,690)	(40,459)
	<u> </u>	262,056	275,873
Total Expenses	\$ 8,491,342	\$ 8,461,553	\$ 8,411,886

Consolidated Statement of Operations by Program YEAR ENDED DECEMBER 31, 2020

Schedule 5 (Audited)

		neral rnment		Prote Serv				Public & Engi				Environme Serv				Enviror Developme		
	2020	2019		2020		2019		2020		2019		2020		2019	_	2020		2019
REVENUE																		
Taxation and grants in lieu of taxes	\$ 4,309,070	\$ 4,206,002	\$	-	\$	-	\$	-	\$	_	\$	-	\$	-	\$	-	\$	_
Sale of services	\$ 41,524	35,101		317,772	·	333,960		29,950		16,828	·	224,163	·	221,093		-		-
Licenses, permits, penalties and fines	\$ 562,194	450,242		-		-		281,300		231,719		-		-		-		-
Return on investments	\$ 151,193	225,311		-		-		-		-		-		-		-		-
Grants	\$ 3,678	12,700		-		-		-		-		-		-		-		-
Government transfers	\$ 2,128,793	557,725		-		-		-		-		-		-		-		-
Funds contributed from other																		
governments	\$ 14,561	14,205		-		-		-		-		-		-		-		-
Gas Tax funds utilized	\$ -	-		339,954		99,218		-		-		-		-		-		-
Developer contributions	\$ -	-		-		-		-		-		-		-		-		-
Gain(Loss) on disposal of assets	\$ -	-		-		-		43,416		21,790		-		-		-		-
Assets contributed by developers	\$ -	-		-		-		77,935		675		-		-		-		-
Increase (decrease) in proportionate																		
share of JUB assets	\$ -			-		-		-		_		_		-		-		
Total revenue	\$ 7,211,013	\$ 5,501,286	\$	657,726	\$	433,178	\$	432,601	\$	271,012	\$	224,163	\$	221,093	\$		\$	
EXPENSES																		
Operating expenses																		
Payroll	\$ 1,275,053	\$ 1,177,023	\$	396,734	\$	361,606	\$	1,042,589	\$	1,041,015	\$	24,797	\$	23,721	\$	183,177	\$	164,818
Other	(67,912)	(4,633)	*	328,481	Ψ	304,560	•	121,874	Ψ	215,372	*	260,392	*	252,948	•	18,958	*	14,462
Total operating expenses	1,207,141	1,172,390		725,215		666,166		1,164,463		1,256,387		285,189		276,669		202,135		179,280
				,		•						•		•		,		,
Capital fund expenses	89,375	70,346		34,330		27,624		103,635		4,400		135		4,737		-		-
Amortization	127,720	121,250		170,283		168,960		644,717		583,608		25,386		24,895		-		-
Interest	2,419	3,660		-		-		-		-		-		-		-		-
Actuarial adjustment to debt		<u> </u>						-										<u> </u>
Total expenses	\$ 1,426,655	\$ 1,367,646	\$	929,828	\$	862,750	\$	1,912,815	\$	1,844,395	\$	310,710	\$	306,301	\$	202,135	\$	179,280
Surplus (Deficit)	\$ 5,784,357	\$ 4,133,640	\$	(272,102)	\$	(429,572)	\$	(1,480,214)	\$	(1,573,383)	\$	(86,547)	\$	(85,208)	\$	(202,135)	\$	(179,280)
		·	-														-	

^{*} The general government category includes revenues and expenses that cannot be attributed to a particular segment.

continued on next page

Schedule 5 (Audited)

		Recreat Cultural		Services		Water S	Water Services		Sewer Services			ices	Total		
		2020		2019		2020		2019		2020		2019	2020		2019
REVENUE															
Taxation and grants in lieu of taxes	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$ 4,309,070	\$	4,206,002
Sale of services		2,434		10,142		2,371,462		2,443,696		1,314,433		1,262,004	4,301,738		4,322,824
Licenses, permits, penalties and fines		-		-		-		-		-		-	843,494		681,961
Return on investments		-		-		30,717		28,276		32,378		36,443	214,288		290,030
Grants		-		-		-		-		17,500		-	21,178		12,700
Government transfers		-		-		-		-		-		-	2,128,793		557,725
Funds contributed from other															
governments		-		-		-		-		-		-	14,561		14,205
Gas Tax funds utilized		-		-		-		-		-		-	339,954		99,218
Developer contributions		-		-		12,000		63,610		-		-	12,000		63,610
Gain(Loss) on disposal of assets		-		-		-		-		-		-	43,416		21,790
Assets contributed by developers		-		-		-		-		-		-	77,935		675
Increase (decrease) in proportionate															
share of JUB assets		-				-		-		-		211			211
Total revenue	\$	2,434	\$	10,142	\$	2,414,179	\$	2,535,582	\$	1,364,311	\$	1,298,658	\$ 12,306,426	\$	10,270,951
EXPENSES															
Operating expenses															
Payroll	\$	316,444	\$	334,553	\$	292,774	\$	296,448	\$	74,036	\$	74,529	3,605,604	\$	3,473,713
Other		407,442		462,049		1,116,509		1,059,732		647,955		663,724	2,833,699		2,968,214
Total operating expenses		723,886		796,602		1,409,283		1,356,180		721,991		738,253	6,439,303		6,441,927
Capital fund expenses		-		56,922		33,901		50,793		27,370		101,512	288,746		316,332
Amortization		245,161		244,115		342,573		340,192		68,503		76,682	1,624,343		1,559,702
Interest		47,125		47,125		-		-,		-		3,685	49,544		54,470
Actuarial adjustment to debt		(26,690)		(22,878)				-		-		(17,581)	(26,690)		(40,459)
Total expenses	•	989,482	Φ.	1,121,886	\$	1,785,757	\$	1,747,165	\$	817,864	\$	902,551	\$ 8,375,246	¢	8,331,972
i otal expelises	Ψ				Ψ	, ,	φ	<u> </u>	Ψ		φ	, , , , , , , , , , , , , , , , , , ,			
Surplus (Deficit)	\$	(987,048)	\$ (1,111,744)	\$	628,422	\$	788,417	\$	546,447	\$	396,107	\$ 3,931,180	\$	1,938,979

^{*} The general government category includes revenues and expenses that cannot be attributed to a particular segment.

Consolidated Details and Reconciliation to Core Government Results

YEAR ENDED DECEMBER 31, 2020

Schedule 6 (Audited)

		The Corpo			,	Joint Utilities Proportio		` '		Tota	al	
		2020		2019		2020		2019		2020		2019
STATEMENT OF FINANCIAL POSITION Portfolio investments (Note 3)	\$	16,829,622	\$	14,419,567	\$	1,373,148	\$	1,352,255	\$	18,202,770	\$	15,771,822
Deferred revenue (Note 9)	\$	1,741,284	\$	1,599,778	\$	773,087	\$	799,314	\$	2,514,371	\$	2,399,092
Tangible capital assets (Schedule 1)	\$	31,761,184	\$	31,565,511	\$	1,009,928	\$	970,742	\$	32,771,112	\$	32,536,253
Prepaid expenses	\$	26,759	\$	31,117	\$	_	\$	-	\$	26,759	\$	31,117
Equity in tangible capital assets (Schedule 7)	\$	31,077,533	\$	30,782,755	\$	1,009,928	\$	970,742	\$	32,087,460	\$	31,753,496
Accumulated surplus (Schedule 9)	\$	45,959,698	\$	42,114,824	\$	1,609,989	\$	1,523,683	\$	47,569,687	\$	43,638,507
NN/50745N7 N TANODI 5 04 DITA 400570												
INVESTMENT IN TANGIBLE CAPITAL ASSETS	¢	4 000 707	•	0.006.540	•	(67.450)	æ	(CO F4C)	•	4 722 500	¢	2 275 067
Acquisition of tangible capital assets (Schedule 1)	<u>\$</u>	1,800,727	\$	2,336,513	\$	(67,159)	\$	(60,546)	\$	1,733,568	\$	2,275,967
STATEMENT OF OPERATIONS												
Increase (decrease) in share of JUB assets	\$	-	\$		\$	_	\$	211	\$	_	\$	211
Total revenues (Schedule 3)	\$	12,306,426	\$	10,270,741			\$	211	\$	12,306,426	\$	10,270,952
Sewer services expenses (Schedule 4)	\$	836,271	\$	846,140	\$	(114,280)	\$	(107,887)	\$	721,991	\$	738,253
Sewer services amortization (Schedule 4)	\$	40,530	\$	48,709	\$	27,973	\$	27,973	\$	68,503	\$	76,682
Total expenses (Schedule 4)	\$	8,461,553	\$	8,411,886	\$	(86,307)	\$	(79,914)	\$	8,375,246	\$	8,331,972

Non-Consolidated Schedule of Equity in Tangible Capital Assets YEAR ENDED DECEMBER 31, 2020

Schedule 7 (Audited)

		 2020	2019
NET INVESTM	ENT IN TANGIBLE CAPITAL ASSETS	 	
Net Investmer	nt in Tangible Capital Assets (beginning of year)	\$ 30,782,755	\$ 29,860,185
Add:	Purchase of tangible capital assets	1,722,792	2,335,838
	Tangible capital assets acquired in-kind	77,935	675
	Debt repayment	72,415	86,338
	Actuarial adjustment to debt	26,690	40,459
Less:	Amortization	(1,596,370)	(1,531,729)
	Net book value of disposed of tangible capital assets	 (8,684)	 (9,011)
Net Investmer	nt in Tangible Capital Assets	\$ 31,077,533	\$ 30,782,755

Non-Consolidated Schedule of Change in Reserve Fund Balances YEAR ENDED DECEMBER 31, 2020

Schedule 8 (Audited)

Excluding Joint Utilities Board Financial Information

	2020 Budget			2020 Actual	 2019 Actual
REVENUE Investment income Water capital contributions from developers	\$	<u>-</u>	\$	137,268 12,000	\$ 172,951 63,610
NET REVENUES		-		149,268	236,561
TRANSFERS Transfers from operating fund Transfers to general capital fund		1,132,174 (2,000,250)		2,507,144 (665,205)	1,166,908 (1,140,785)
CHANGE IN RESERVE FUND BALANCES		(868,076)		1,991,207	262,684
FUND SURPLUS, BEGINNING OF YEAR		7,349,518		7,349,518	7,086,834
FUND SURPLUS, END OF YEAR	\$	6,481,442	\$	9,340,725	\$ 7,349,518

Individual reserve fund balances are detailed on the next page.

Schedule 8 (Audited)

	2020 Actual	2019 Actual
SUMMARY OF RESERVE FUND POSITIONS	 	
Sale of real property *	223,828	230,238
Underground Utilities	28,911	28,385
Parking improvement	224,119	239,139
Parking improvement - Restricted *	128,115	125,786
Municipal Finance Authority debt issue refunds	27,287	26,790
Operating reserves	398,114	365,612
Machinery and equipment	1,730,857	1,793,208
Capital works and other miscellaneous reserves	1,574,250	274,436
General capital cost contributions	7,662	7,523
Police bridging capital	3,133,548	2,438,608
Downtown revitalization	19,149	18,801
Melba Schappert bequest	20,145	19,779
Pioneer Park	-	1,466
Public Art	10,618	10,424
Water capital cost contributions	635,742	612,368
Water capital reserve	423,677	415,974
Sewer capital cost contributions	16,508	16,207
Sewer capital reserve	738,195	724,774
Total Reserve Fund Equity	\$ 9,340,725	\$ 7,349,518
RESERVES HELD AS LIABILITIES		
Federal Gas Tax funds (Note 9) *	880,233	937,934
Restricted revenue (Note 10) *	 2,240,925	2,148,755
Total Reserve Funds	\$ 12,461,883	\$10,436,207

^{*} Restricted cash and portfolio investments

Non-Consolidated Statement of Financial Position – Funds

YEAR ENDED DECEMBER 31, 2020

Schedule 9 (Unaudited)

	Genera	l Fund		Reserve	e Fun	ıd	Waterworks	Utility Fund	Sewer Ut	ility Fund	Equity in C	apital Assets	2020	2019
	2020	2019		2020		2019	2020	2019	2020	2019	2020	2019	Total	Total
FINANCIAL ASSETS Cash and cash equivalents (Note 3) Accounts receivable (Note 4) Portfolio investments (Note 3) Deposits - Municipal Finance Authority (Note 5) Loan receivable (Note 6)	\$ 2,130,689 961,471 78,039 18,698 80,028 \$ 3,268,925	\$ 853,889 943,427 576,251 18,321 94,900 \$ 2,486,788	\$	12,461,883 - - 12,461,883	\$ 	10,436,207 - 10,436,207	\$ - 246,943 2,010,386 - - - \$ 2,257,329	\$ - 107,284 1,658,699 - - \$ 1,765,983	\$ - 24,628 2,279,314 - - \$ 2,303,942	\$ - 18,936 1,748,410 - - \$ 1,767,346	\$ - - - - - -	\$ - - - - - - - -	\$ 2,130,689 1,233,042 16,829,622 18,698 80,028 \$ 20,292,079	\$ 853,889 1,069,647 14,419,567 18,321 94,900 \$ 16,456,324
	\$ 3,266,925	\$ 2,400,700	<u> </u>	12,461,003	Ф	10,430,207	\$ 2,257,329	\$ 1,765,963	\$ 2,303,942	\$ 1,767,346	<u> </u>	<u> </u>	\$ 20,292,079	\$ 10,450,324
LIABILITIES Accounts payable and accrued liabilities (Note 7) Sick and severance liabilities (Note 13(b)) Refundable deposits (Note 8) Deferred revenue (Note 9) Restricted revenue (Note 10) Debenture debt (Note 11)	\$ 599,527 563,832 429,133 799,522	\$ 835,882 517,912 182,065 627,855	\$	880,233 2,240,925	\$	937,934 2,148,755	\$ - - - 43,652 -	\$ - - - 33,902 -	\$ - - - 17,877 -	\$ - - - 87 -	\$ - - - - - 683,651	\$ - - - - - 782,756	\$ 599,527 563,832 429,133 1,741,284 2,240,925 683,651	\$ 835,882 517,912 182,065 1,599,778 2,148,755 782,756
	2,392,014	2,163,714		3,121,158		3,086,689	43,652	33,902	17,877	87	683,651	782,756	6,258,352	6,067,149
NET FINANCIAL ASSETS	\$ 876,911	\$ 323,074	\$	9,340,725	\$	7,349,518	\$ 2,213,677	\$ 1,732,081	\$ 2,286,065	\$ 1,767,259	\$ (683,651)	\$ (782,756)	\$ 14,033,727	\$ 10,389,175
NON-FINANCIAL ASSETS Tangible capital assets (Schedule 1) Inventory of supplies Prepaid expenses	\$ - 138,028 26,759	\$ - 129,021 31,117	\$	- - -	\$		\$ - - -	\$ - - -	\$ - - -	\$ - - -	\$ 31,761,184 - -	\$ 31,565,511 - -	\$ 31,761,184 138,028 26,759	\$ 31,565,511 129,021 31,117
	164,787	160,138		<u> </u>							31,761,184	31,565,511	31,925,971	31,725,649
ACCUMULATED SURPLUS	\$ 1,041,699	\$ 483,212	\$	9,340,725	\$	7,349,518	\$ 2,213,677	\$ 1,732,081	\$ 2,286,065	\$ 1,767,259	\$ 31,077,533	\$ 30,782,755	\$ 45,959,698	\$ 42,114,824

	2020 Budget	2020 Actual	2019 Actual
REVENUE Taxation Grants in lieu of taxes Sale of services Other revenue from own sources Return on investments Grants Government transfers	\$ 4,301,761 10,500 593,582 765,769 30,700	\$ 4,296,897 12,173 601,651 843,494 13,925 3,678 2,128,793	\$ 4,195,648 10,353 609,420 681,961 52,360
Funds contributed from other governments Total revenue	14,205 6,273,517	7,915,172	14,205 6,121,673
EXPENSES General government Protective services Public works & engineering Environmental health services Environmental development services Recreation and cultural services Interest Total expenses	1,281,844 774,378 1,156,379 257,563 260,150 749,389 49,625	1,207,141 725,215 1,164,463 285,189 202,135 723,886 49,544	1,172,390 666,166 1,256,387 276,669 179,280 796,602 50,785
NET REVENUES	1,744,189	3,557,599	1,723,394
TRANSFERS Transfers to general capital fund Transfers to reserve fund Transfers to sewer revenue fund - parcel tax Long term debt repayment	(799,623) (1,132,174) (44,660) (72,415)	(374,653) (2,507,144) (44,900) (72,415)	(522,700) (1,166,908) (44,660) (72,415)
NET INCREASE (DECREASE) IN FUND	(304,683)	558,487	(83,289)
ACCUMULATED SURPLUS, BEGINNING OF YEAR ACCUMULATED SURPLUS, END OF YEAR	483,212 \$ 178,529	483,212 \$ 1,041,699	\$ 483,212

Statement of Waterworks Utility Revenue Fund Operations YEAR ENDED DECEMBER 31, 2020

Schedule 11 (Unaudited)

	2020	2020	2019
	Budget	Actual	Actual
REVENUE Sale of water Water studies Service charges Return on investments	\$ 2,435,493	\$ 2,334,813	\$ 2,348,489
	2,000	200	2,600
	20,000	9,385	23,689
	30,000	30,717	28,276
Total revenue	2,487,493	2,375,115	2,403,054
EXPENSES Administration Transmission and distribution Pumping Total expenses	764,862	691,304	718,720
	465,017	468,610	378,741
	260,940	249,369	258,719
	1,490,819	1,409,283	1,356,180
NET REVENUES	996,674	965,832	1,046,874
TRANSFERS Transfers to waterworks utility capital fund NET INCREASE (DECREASE) IN FUND	(2,088,274)	<u>(484,236)</u>	(590,702)
	(1,091,600)	481,596	456,172
ACCUMULATED SURPLUS, BEGINNING OF YEAR ACCUMULATED SURPLUS, END OF YEAR	1,732,081	1,732,081	1,275,909
	\$ 640,481	\$ 2,213,677	\$ 1,732,081

Statement of Sewer Utility Revenue Fund Operations YEAR ENDED DECEMBER 31, 2020

Schedule 12 (Unaudited)

	2020 Budget	2020 Actual	2019 Actual
REVENUE Sewer fees Service charges Return on investments	\$ 1,336,158 100 32,000	\$ 1,312,223 - 32,378	\$ 1,249,108 - 36,443
Total revenue	1,368,258	1,344,601	1,285,551
EXPENSES Administration Collection and disposal Cost sharing - municipal government Joint Utilities Board Interest on debenture debt	318,334 175,110 (27,800) 400,000	295,622 167,461 (29,039) 402,227	280,718 160,608 (26,863) 431,677 3,685
Total expenses	865,644	836,271	849,825
NET REVENUES	502,614	508,330	435,726
TRANSFERS Transfers to sewer capital fund Transfers from general revenue fund - parcel tax Long-term debt repayment	(681,796) 44,660	(34,424) 44,900 	(165,745) 44,660 (13,923)
NET INCREASE (DECREASE) IN FUND	(134,522)	518,806	300,718
ACCUMULATED SURPLUS, BEGINNING OF YEAR	1,767,259	1,767,259	1,466,541
ACCUMULATED SURPLUS, END OF YEAR	\$ 1,632,737	\$ 2,286,065	\$ 1,767,259

	2020 Budget	 2020 Actual	_	2019 Actual
REVENUE				
Connection fees				
General Capital	\$ -	\$ 14,192	\$	7,704
Water Capital	-	27,064		68,919
Sewer Capital	-	2,210		12,896
Grants	11,000	17,500		12,700
Gas Tax Funds utilized	869,105	339,954		99,218
Gain (Loss) on disposal of tangible capital assets	-	43,416		21,790
Assets constructed by Developers		77.005		075
General Capital	 	 77,935	-	675
Total revenue	 880,105	 522,271		223,903
EXPENSES (not capitalized) (Schedule 5)				
General government services	-	89,375		70,346
Protective services	-	34,330		27,624
Transportation services	-	103,635		4,400
Environmental health services Recreation and cultural services	-	135		4,737
Water services	-	33,901		56,922 50,793
Sewer services	-	27,370		101,511
Total expenses	_	288,746		316,332
NET REVENUES	880,105	233,525		(92,430)
TRANSFERS				
Transfers from general operating fund	799,623	374,653		522,700
Transfers from water operating fund	2,088,274	484,236		590,702
Transfers from sewer operating fund	681,796	34,424		165,745
Transfers from general reserve funds	2,000,250	665,205		1,140,785
Transfers from water reserve funds Transfers from sewer reserve funds	-			
Tansiers from sewer reserve funds Tangible capital asset purchases	(6,450,048)	(1,722,792)		(2,335,838)
Tangible capital asset purchases Tangible capital assets acquired in-kind	(0,430,040)	(77,935)		(675)
Net book value of disposed of tangible capital assets	 <u>-</u>	 8,684		9,011
NET INCREASE (DECREASE) IN FUND	-	0		-
ACCUMULATED SURPLUS, BEGINNING OF YEAR	 <u>-</u>	 		
ACCUMULATED SURPLUS, END OF YEAR	\$ 	\$ 0	\$	

COVID-19 Safe Restart Grant Continuity Schedule YEAR ENDED DECEMBER 31, 2020

Schedule 14 (Aaudited)

	2020 Budget			2020 Actual	2019 Actual		
FUNDS RECEIVED	\$	-	\$	1,570,000	\$	-	
FUNDS SPENT							
Revenue shortfalls Facility reopening and operating Emergency planning and response Bylaw enforcement and protective services Computers and other IT Other related costs Total spending		- - - - - -		(97,433) (86,515) (1,450) (66,156) (2,750) (64,149) (318,453)		- - - - - -	
INTEREST EARNED		-		1,786		-	
BALANCE, end of year		_	\$	1,253,333			

Statement of Responsibility

The accompanying financial statements are the responsibility of the management of the Duncan - North Cowichan Joint Utilities Board and have been prepared in compliance with legislation, and in accordance with Canadian public sector accounting standards for local governments as recommended by the Public Sector Accounting Board of The Chartered Professional Accountants of Canada.

In carrying out its responsibilities, management maintains appropriate systems of internal and administrative control designed to provide reasonable assurance that transactions are executed in accordance with proper authorization. that assets are properly accounted for and safeguarded, and that financial information produced is relevant and reliable.

The North Cowichan Municipal Council met with management and the external auditors to review the financial statements and discuss any significant financial reporting or internal control matters before approving the financial statements.

KPMG LLP, as the Duncan - North Cowichan Joint Utilities Board's appointed external auditors, has audited the financial statements. The Auditor's report is addressed to the Duncan - North Cowichan Joint Utilities Board and appears on the following page. Their opinion is based upon an examination conducted in accordance with Canadian generally accepted auditing standards, performing such tests and other procedures as they consider necessary to obtain reasonable assurance that the financial statements are free of material misstatement and present fairly the financial position and results of the Duncan - North Cowichan Joint Utilities Board in accordance with Canadian public sector accounting standards.

Director, Financial Services

May 13, 2021



KPMG LLP St. Andrew's Square II 800-730 View Street Victoria BC V8W 3Y7 Canada Telephone 250-480-3500 Fax 250-480-3539

INDEPENDENT AUDITORS' REPORT

To the Board of Directors of Duncan - North Cowichan Joint Utilities Board

Opinion

We have audited the financial statements of A Duncan – North Cowichan Joint Utilities Board (the "Entity"), which comprise:

- the statement of financial position as at December 31, 2020
- the statement of operations for the year then ended
- and notes to the financial statements, including a summary of significant accounting policies

(Hereinafter referred to as the "financial statements").

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Entity as at December 31, 2020, and its results of operations for the year then ended in accordance with Canadian public sector accounting standards.

Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the "Auditors' Responsibilities for the Audit of the Financial Statements" section of our auditors' report.

We are independent of the Entity in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other Matter - Comparative Information

The financial statements for the year ended December 31, 2019 were audited by another auditor who expressed an unmodified opinion on those financial statements on May 6, 2020.



KPMG LLP St. Andrew's Square II 800-730 View Street Victoria BC V8W 3Y7 Canada Telephone 250-480-3500 Fax 250-480-3539

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian public sector accounting standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Entity's ability to continue as a going concern, disclosing as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Entity or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Entity's financial reporting process.

Auditors' Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion.

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Consolidated Statement of Financial Position AS AT DECEMBER 31, 2020

SUPPLEMENTAL STATEMENT DUNCAN - NORTH COWICHAN JOINT UTILITIES BOARD



KPMG LLP St. Andrew's Square II 800-730 View Street Victoria BC V8W 3Y7 Canada Telephone 250-480-3500 Fax 250-480-3539

The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management,
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Chartered Professional Accountants

Victoria, Canada May 12, 2021

KPMG LLP

		2020 Actual		2019 Actual
Financial Assets Investments (Notes 3 and 5)	\$	4,410,600	\$	4,343,491
Financial Liabilities Unearned revenue		2,483,177		2,567,422
Net Financial Assets		1,927,423	1,776,069	
Non-Financial Assets Tangible capital assets (Schedule I)	<u></u>	3,243,928		3,118,061
Accumulated Surplus	\$ 5,171,351 <u>\$</u>			4,894,130

Approved by:

T. Soldera

Director, Financial Services

See accompanying notes to the financial statements.

		2020 Budget		2020 Actual		2019 Actual
Revenues						
Contributions from:						
The Corporation of the District of North Cowichan	\$	921,110	\$	676,435	\$	757,977
The Corporation of the City of Duncan		548,295		395,448		447,810
Cowichan Valley Regional District		229,874		201,710		221,087
Cowichan Tribes		33,639		27,008		30,402
Return on investments		-		36,154		37,385
Grants and government transfers		667,000		272,700	,	+
		2,399,918	Province	1,609,455		1,494,661
Expenses						
Administration		50,860		59,181		59,764
Amortization		**		89,849		89,849
Sewer lagoon operations and maintenance	Printerior and the second	1,050,093		1,183,204	P	1,088,121
	************	1,100,953		1,332,234		1,237,734
Annual Surplus	\$	1,298,965		277,221		256,927
Accumulated surplus, beginning of year	,	4,894,130		4,894,130		4,637,203
Accumulated surplus, end of year	\$	6,193,095	\$	5,171,351	\$	4,894,130

See accompanying notes to the financial statements

1. SUMMARY OF OPERATIONS

The Duncan - North Cowichan Joint Utilities Board is a government partnership that operates and maintains joint sewer lagoons on behalf of the City of Duncan and the District of North Cowichan. The distribution of expenditures related to operations is based on the number of users in each municipality.

2. SIGNIFICANT ACCOUNTING POLICIES

It is the Board's policy to follow Canadian public sector accounting standards and to apply such principles consistently. The following is a summary of the Board's significant policies:

a) **Basis of Accounting**

The Board follows the accrual method of accounting for revenues and expenses. Revenues are normally recognized in the year in which they are earned and measurable. Expenses are recognized as they are incurred and measurable as a result of the delivery of goods or services and/or upon the creation of a legal obligation to pay. Expenses paid in the current period and attributable to a future period are recorded as prepaid.

b) Revenue recognition

- i) Contributions from partners are recognized when invoiced.
- Government transfers are recognized in the period in which events giving rise to the transfer ii) occur, providing the transfers are authorized, any eligibility criteria have been met and reasonable estimates of the amounts can be made, except when and to the extent the transfer gives rise to an obligation that meets the definition of a liability. Transfers received for which expenses are not yet incurred are included in deferred revenue.

Cash and cash equivalents

Cash and cash equivalents consist of cash on deposit in qualifying institutions as defined in the Community Charter.

Non-Financial Assets

Non-financial assets are not available to discharge existing liabilities and are held for use in the provision of services. They have useful lives extending beyond the current year and are not intended for sale in the ordinary course of operations. The change in non-financial assets during the year, together with the excess of revenues over expenses, provides the change in net financial assets for the year.

Tangible Capital Assets

Tangible capital assets are recorded at cost less accumulated amortization and are classified according to their functional use. Cost includes all amounts that are directly attributable to the acquisition, construction, development or betterment of the asset. Donated assets are recorded at their estimated fair value upon acquisition. The cost, less residual value, of the tangible capital assets is amortized on a straight-line basis over their estimated useful lives as follows:

6

2. SIGNIFICANT ACCOUNTING POLICIES CONTINUED

Tangible Capital Assets continued e)

Buildings 15 to 50 years

Engineering Structures 10 to 60 years

Machinery & Equipment 5 to 40 years

Amortization is charged on a monthly basis, starting the month following the date of acquisition and ending in the month of disposition. Capital works in progress are not amortized until the asset is available for productive use.

Tangible capital assets are written down when conditions indicate they no longer contribute to the Board's ability to provide goods and services or when the value of the future economic benefits associated with the asset is less than the book value of the asset.

f) Use of Estimates

The preparation of financial statements in accordance with Canadian generally accepted accounting principles as recommended by PSAB requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenditure during the reporting period. A significant area requiring the use of management estimates relate to the determination of amortization of capital assets. Actual results could differ from those estimates. Adjustments, if any, will be reflected in operations in the period of settlement.

3. INVESTMENTS

Investments are carried at cost, which at December 31, 2020, would approximate market value. The balance of investments has been internally restricted by the Board and is to be expended in accordance with the terms of the reserve for capital expenditure.

4. OPERATING LEASE

The Board leased the sewage lagoon lands under an operating lease which expires July 31, 2060. Future minimum lease payments are \$400,300 per annum with an estimated annual increase of 2.2%.

6. CAPITAL RESERVE FUNDS

The Capital reserve funds are non-statutory reserves, for the purpose of future capital expenditures, established at the discretion of the Board. Balances and changes are outlined as follows:

	2020	2019
Balances, beginning of year	\$ 1,776,069	\$ 1,623,485
Add: transfers from current operations	 151,354	 152,584
Balance, end of year	\$ 1,927,423	\$ 1,776,069

7. LISTING OF OPERATING EXPENSES BY OBJECT TYPE

The following provides a summary of operating expenses by object:

		2020	2019
Salaries, wages and benefits	\$	236,577 \$	210,870
Contract services		48,192	37,420
Amortization		89,849	89,849
Materials and supplies		569,807	520,133
Land rent		387,809	379,461
Total expense	<u>\$</u>	1,332,234 \$	1,237,733

8. STATEMENT OF CASH FLOWS

A statement of cash flows has not been prepared as it is not considered to provide any additional information.

Tangible Capital Assets FOR THE YEAR ENDED DECEMBER 31, 2020

SUPPLEMENTAL STATEMENT DUNCAN - NORTH COWICHAN JOINT UTILITIES BOARD

Schedule 1

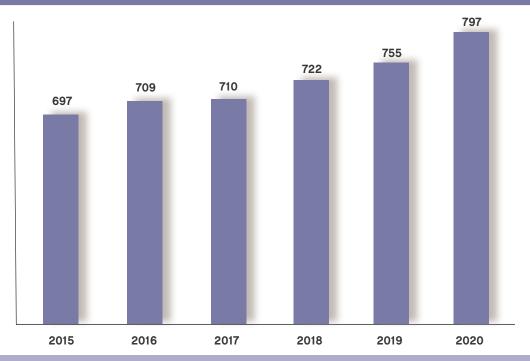
	_	COST									ACCUMULATED AMORTIZATION									NET BOOK VALUE				
	Balance December 31, 2019		De			020 itions		2020 sposals		020 -downs		Balance ecember 31, 2020		Balance cember 31, 2019	A	2020 Additions		020 oosals		Balance cember 31, 2020		2019		2020
Buildings	\$	192,388	\$	-	\$	-	\$	-	\$	192,388	\$	10,020	\$	4,810	\$	-	\$	14,830	\$	182,368	\$	177,558		
Engineering Structures		2,485,490		-		-		-		2,485,490		376,966		49,711		-		426,677		2,108,524		2,058,813		
Machinery & Equipment		706,581		-		-		-		706,581		73,602		35,329		-		108,931		632,979		597,650		
Work In Progress		194,191	2	15,716		-				409,907		-				-		-		194,191		409,907		
	\$	3,578,650	\$ 2	15,716	\$		\$		\$	3,794,366	\$	460,588	\$	89,849	\$		\$	550,438	\$	3,118,062	\$	3,243,928		



Population Demographics

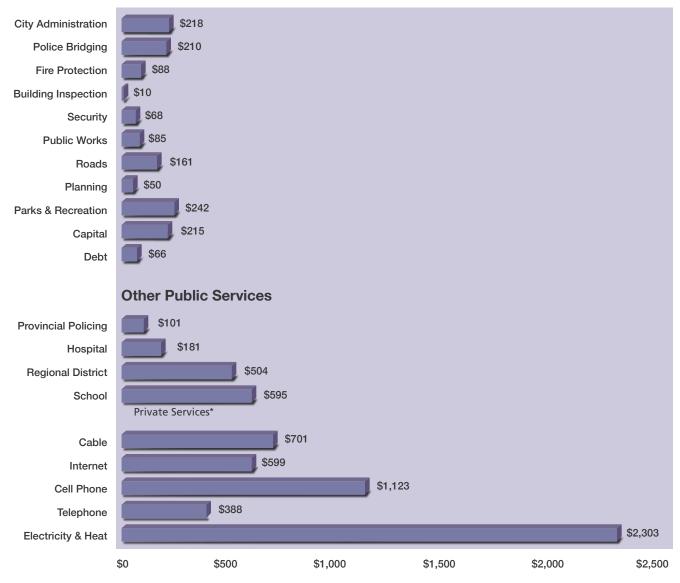
	2016	2017	2018	2019	2020	
Total Population Estimates	4,944	5,040	5,241	5,342	5,124	
% Change from Prior Year	-0.60%	6.03%	0.02%	1.93%	-4.08%	
Population Density Per Square Km	2,388	2,435	2,532	2,581	2,475	
Source: 2011 – 2020 BC Stats, 2020 Statistics Canada						
Land Area (Square Km)	2.07					

Active Business Licences



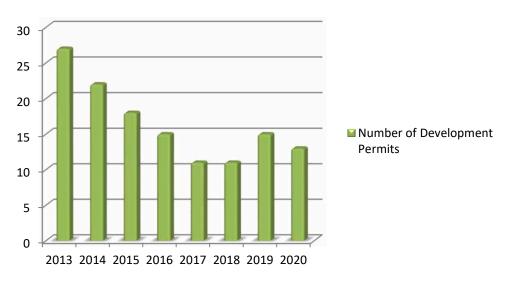
Detailing the average household cost of City services (average assessment of \$356,721) compared to other common household costs.

2020 City Services - Total \$1,116 per year

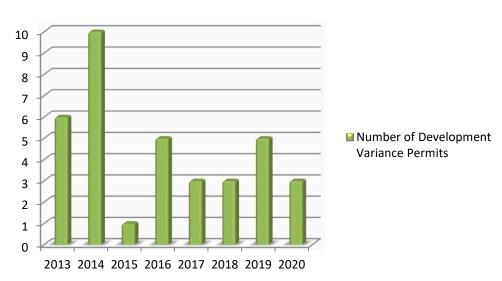


^{*} Average household expenditure according to Statistics Canada 2016 with annual CPI

Development Permits



Development Variance Permits



	2016	2017	2018	2019	2020
Building Permits Issued	38	51	42	43	46
Construction Value	1,213,202	3,966,455	1,906,117	10,330,052	6,966,987

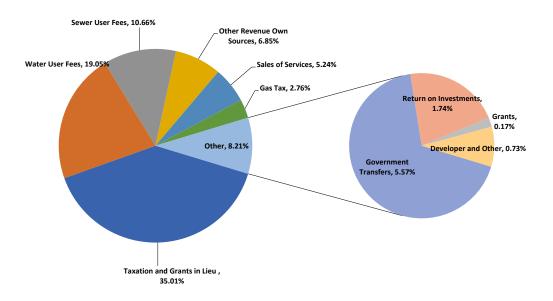
Major Property Taxpayers (greater than \$20,000)

	Property Owner	Industry	Tax Contribution	
1	Coronation Mall Ltd.	Retail Mall	148,506	
2	Coronation Properties Ltd.	Seniors Residential Complex	87,489	
3	0984369 BC LTD	Office Building	80,210	
4	1096429 BC LTD	Court House Property	62,744	
5	BC Telephone Company	Building and Yard	58,573	
6	Cowichan Hospitality Group Ltd.	Hotel	52,451	
7	0693523 BC LTD	Seniors Residential Complex	35,881	
8	First West Credit Union	Financial Institution	33,273	
9	F. Kranz	Residential Apartments	32,660	
10	DD 1020-1030 Government Apartments Ltd.	Residential Apartments	31,734	
11	Duncan Automotive Real Estate LTD	Car Dealership	31,082	
12	Royal Bank of Canada	Financial Institution	27,261	
	Total from Major Property Tax Contributors		681,866	
	Total Municipal Tax		4,392,737	
	Proportion of Municipal Tax Paid by Major Property Tax Contributors			

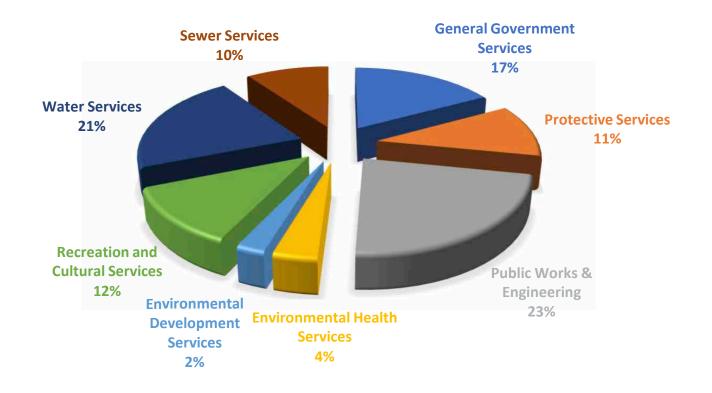
The above listing includes the largest tax contributing 'folios'. There may be some properties that would have appeared on this list if they were combined into single folios.

2020 Revenue by Source

Detailing the City's own source revenues by proportion in 2020.

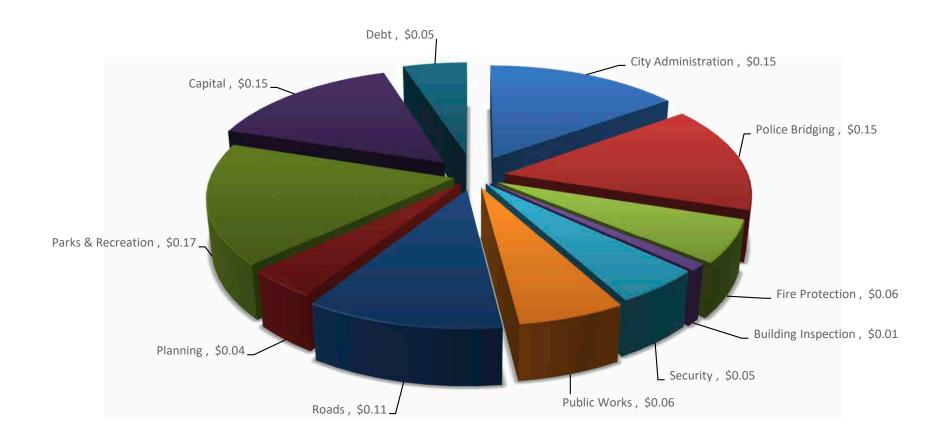


	2016	2017	2018	2019	2020
Taxation	3,864,072	3,948,103	4,086,823	4,195,649	4,296,897
Grants in Lieu of Taxes	7,834	12,894	12,643	10,353	12,173
Sales of Services	553,821	735,990	662,476	698,939	645,117
Water User Fees	2,070,998	2,172,053	2,373,794	2,374,778	2,344,398
Sewer User Fees	1,011,682	1,083,134	1,185,948	1,249,108	1,312,223
Other Revenue Own Sources	578,544	554,573	597,124	681,961	843,494
Return on Investments	201,816	206,573	232,038	290,030	214,287
Grants	10,120	8,181	10,200	12,700	21,178
Government Transfers	522,766	616,738	584,345	557,724	2,128,793
Funds Contributed from (to) Other Governments	(5,539)	51,084	13,872	14,205	14,561
Development Cost Charge Funds	16,580	-	-	-	-
Gas Tax Funds	518,272	74,115	202,796	99,218	339,954
Developer and Other	141,954	558,489	234,763	64,285	89,935
Gain (Loss) on Disposal of Assets	3,469	(100,470)	(12,880)	21,790	43,416
Increase (decrease) in Share of					
Joint Utilities Board Assets	(31,802)	8,309	(58,645)	211	
	9,464,587	9,929,766	10,125,297	10,270,951	12,306,426



General Government Services
Protective Services
Public Works & Engineering
Environmental Health Services
Environmental Development Services
Recreation and Cultural Services
Water Services
Sewer Services

2016	2017	2018	2019	2020
2,128,964	1,935,573	1,256,946	1,367,646	1,426,655
730,522	766,282	752,184	862,750	929,828
1,687,545	1,772,584	1,654,207	1,844,395	1,912,815
268,171	276,655	264,866	306,301	310,710
177,416	305,158	178,670	179,280	202,135
1,064,574	1,058,829	1,097,460	1,121,886	989,482
1,562,783	1,652,616	1,749,424	1,747,164	1,785,757
730,874	655,681	1,145,861	902,551	817,864
8,350,849	8,423,378	8,099,618	8,331,972	8,375,245



	2016	2017	2018	2019	2020
	4.070.000		4	4	
Amortization	1,379,828	1,412,292	1,500,078	1,559,702	1,624,343
Capital fund expenses	1,108,436	1,170,238	615,675	316,332	288,746
Contract services	939,213	666,176	976,276	932,029	973,510
Fuel	57,387	63,457	74,468	72,561	65,538
Goods and services	998,932	1,076,758	1,045,578	1,137,384	993,320
Grants in Aid	81,279	97,138	87,404	86,643	106,468
Hydro	344,353	368,837	389,673	392,110	368,037
Insurance	134,191	128,738	111,274	119,177	127,693
Interest	56,813	56,828	57,934	54,470	49,544
Leases	1,892	1,928	1,970	8,003	42,681
Professional fees	85,124	119,358	85,326	110,883	119,646
Travel, conference and training	100,668	98,009	90,723	128,838	58,413
Wages and benefits	3,088,697	3,168,186	3,107,214	3,453,894	3,583,843
Write down of account receiveable					
to net realizable value	-	26,036	(8,545)	405	154
Actuarial adjustment to debt	(25,964)	(30,601)	(35,430)	(40,459)	(26,690)
	8,350,849	8,423,378	8,099,618	8,331,972	8,375,246

	2016	2017	2018	2019	2020
- W. I W.					
Capital Expenditures					
Acquisition of Tangible Capital Assets	1,990,039	3,184,050	3,333,523	2,275,967	1,733,568
Capital Fund Expenditures (Not Capitalized)	1,108,436	1,170,238	615,675	316,332	288,746
	3,098,475	4,354,288	3,949,198	2,592,299	2,022,314
Source of Financing					
Operating Funds	1,617,150	2,578,237	2,463,602	1,279,147	893,313
Reserve Funds	899,081	884,803	1,080,892	1,140,785	665,205
Grants	8,990	7,300	9,800	12,700	17,500
Government Transfers	-	-	-	,	,
Connections Fees and Donations	31,361	85,880	104,195	89,519	43,466
Investment Income	-	-	-		
Development Cost Charges	16,580	_	-		
Federal Gas Tax Funds	518,272	74,115	202,796	99,218	339,954
Developer/Other Contribution	22,000	417,734	92,862	675	77,935
Sales of Assets	5,807	13,805	20,500	30,801	52,100
Increase (Decrease) in Share of Joint	-	- -	-		
Utilities Board Tangible Capital Assets	(20,766)	292,414	(25,449)	(60,546)	(67,159)
	3,098,475	4,354,288	3,949,198	2,592,299	2,022,314

Development Cost			Storm			
Charges Reserve Fund	Water	Sewer	Drainage	Roads	Parks	Total DCCs
Balance in reserve fund as						
of January 1, 2020	\$611,105	\$863,314	\$173,495	\$497,062	\$3,779	\$2,148,755
Funds received (refunded)						
in 2020	\$19,734	\$4,799	\$13,407	\$9,998	\$4,088	\$52,026
Expenditures from Reserve						
in 2020	0.00	0.00	0.00	0.00	0.00	0.00
Interest earned on account						
for 20	\$11,459	\$16,022	\$3,297	\$9,268	\$99	\$40,145
Balance in reserve fund as						
of December 31, 2020						
	\$642,298	\$884,135	\$190,199	\$516,328	\$7,966	\$2,240,926

In some instances a developer will undertake work that would otherwise be done by the Municipality and funded by DCC's. When this occurs, the amount of DCCs related to those works may be forgiven. There were no waivers or reductions of Development Cost Charges under section 933.1 (2).

	Statutory Reserve	Non-Statutory Reserve	Total Parking Reserve
Balance in reserve fund as of January 1, 2020	\$125,786	\$239,139	\$364,925
Funds received in 2020	0	0	0.00
Expenditures from reserve in 2020	0	-\$19,448	-\$19,448
Interest earned on account for 2020	\$2,329	\$4,428	\$6,757
Balance in reserve fund as of December 31, 2020	\$128,115	\$224,119	\$352,234

	2016	2017	2018	2019	2020
Legislated Liability Servicing Limit*	2,193,948	2,310,639	2,352,430	2,513,299	2,555,865
Actual Annual Liability Servicing Costs	143,151	143,166	144,271	140,807	121,959
Unused Liability Servicing Capacity	2,050,797	2,167,473	2,208,159	2,372,492	2,433,906

^{*}Section 174 of the Community Charter governs limits on borrowing and other liabilities. Liability servicing limits provide a clear picture of the amounts of revenue required to pay for past transactions and events as well as proposed liabilities, and assist in the financial planning process. The limit is based on a percentage of certain municipal revenues, which is considered a good indicator of a municipality's ability to pay.

	2016	2017	2018	2019	2020
Reserve Funds					
Sale of Real Property	217,399	221,678	226,276	230,238	223,828
Sale of Property - Cowichan Place	18,381	8,610	5	-	-
Parking Improvement	301,303	307,233	237,619	239,139	224,119
Parking Improvement - Restricted	117,913	120,234	122,728	125,786	128,115
MFA Debt Issue Refunds	24,318	24,797	25,311	26,790	27,287
Operating	436,767	325,892	367,842	365,612	398,114
Machinery and Equipment	1,851,493	2,203,374	1,695,322	1,793,208	1,730,857
Capital Works and Miscellaneous	300,257	216,581	262,892	274,436	1,574,250
General Capital	3,575	7,190	7,340	7,523	7,662
Police Bridging Capital	1,498,297	1,705,897	2,400,941	2,438,608	3,133,548
Downtown Revitalization	17,624	17,971	18,344	18,801	19,149
Melba Schappert Bequest	28,351	28,909	19,298	19,779	20,145
Public Art	9,771	9,963	10,170	10,424	10,618
Pioneer Park	1,374	1,401	1,431	1,466	-
Waterworks Utility	854,383	809,296	969,660	1,056,727	1,088,330
Sewer Utility	822,088	838,267	721,655	740,981	754,703
	6,503,294	6,847,293	7,086,834	7,349,518	9,340,725
Barrier Hall A. I. Salvino					
Reserves Held As Liabilities	1 0 1 1 0 0 0	4 000 000	0.004.070	0.440.755	0.040.005
DCC Restricted Reserves	1,944,088	1,996,382	2,061,670	2,148,755	2,240,925
Federal Gas Tax Funds	209,470	404,214	484,272	937,934	880,233
	2,153,558	2,400,596	2,545,942	3,086,689	3,121,158
	2,100,000	۷,400,030	2,040,342	3,000,009	5,121,130
Interest Earned, All Reserves	118,955	121,451	140,971	172,951	137,268

Taxable Assessments of Land & Improvements

	2016	2017	2018	2019	2020
Residential	463,593,050	499,997,600	582,562,450	650,543,800	685,075,675
Utilities	899,400	1,094,600	1,265,900	1,331,500	1,775,600
Supportive Housing	2	-	-	-	-
Major Industry	-	-	-	-	-
Light Industry	100,100	103,500	123,900	123,500	-
Business & Other	140,010,100	147,205,800	170,878,800	177,275,450	201,223,300
Managed Forest	-	-	-	-	-
Recreation	319,100	198,600	232,300	240,200	654,200
Farm	6,967	6,967	6,967	6,967	6,967
	604,928,719	648,607,067	755,070,317	829,521,417	888,735,742

Tax Rates

	2015	2017	2018	2019	2020
General (per \$1,000)(Includes Library)					
Residential	3.8318	3.6688	3.2545	2.9913	2.8943
Utilities	32.1844	32.2159	32.1014	31.185	31.431
Light Industry	9.9375	9.509	8.4483	8.4140	7.3960
Business	9.6721	9.2612	8.2143	8.1961	7.396
Recreation	3.8318	3.6688	3.2545	2.9913	2.8943
Farm	3.8318	3.6688	3.2545	2.9913	2.8943
Police Municipal (per \$1,000)					
Residential	0.9305	0.8865	0.8008	0.7325	0.7086
Utilities	7.8156	7.7839	7.8986	7.6360	7.6954
Light Industry	2.4132	2.2976	2.0787	2.0602	1.8108
Business	2.3488	2.2377	2.0212	2.0069	1.8108
Recreation	0.9305	0.8865	0.8008	0.7325	0.7086
Farm	0.9305	0.8865	0.8008	0.7325	0.7086

Tax Revenue by Property Class (these taxes will be used for municipal purposes)

(Includes Library)	2015	2017	2018	2019	2020
Residential	2,207,769	2,277,640	2,362,466	2,422,495	2,468,259
Utilities	35,976	43,784	50,636	51,690	69,473
Light Industry	1,236	1,222	1,304	1,294	-
Business	1,683,047	1,692,705	1,749,030	1,808,741	1,852,623
Adjustment-Business				(2,273)	-
Recreation	1,520	905	942	894	2,357
Farm	33	32	28	26	25
	3,929,581	4,016,288	4,164,406	4,282,867	4,392,737
Property Taxes Gen	3,716,797	3,799,114	3,936,682	4,043,347	4,149,952
Add Library	212,784	217,174	227,724	239,520	242,785
•	3,929,581	4,016,288	4,164,406	4,282,867	4,392,737

Taxes Collected for Other Agencies (these taxes are distributed to other entities)

	2016	2017	2018	2019	2020
School	1,872,544	1,788,360	1,861,216	1,814,953	1,467,520
Provincial Policing	282,746	280,335	306,319	311,842	347,415
Cowichan Valley Regional District	1,359,941	1,459,130	1,529,620	1,557,064	1,648,534
Cowichan Regional Hospital District	472,941	486,344	532,703	560,476	622,363
BC Assessment Authority	50,449	45,479	48,057	46,884	53,905
Downtown Duncan Business Improvement Area	190,000	195,000	205,000	210,000	215,000
Vancouver Island Regional Library	212,784	217,172	227,724	239,520	242,785
Municipal Finance Authority	167	179	207	222	242
	4,441,572	4,471,999	4,710,846	4,740,961	4,597,764

	2016	2017	2018	2019	2020
General Purposes Sewer	1,057,779 90,479	969,675 61,644	878,048 31,504	782,756 -	683,651 -
	1,148,258	1,031,319	909,552	782,756	683,651
Population*	5,164	5,234	5,241	5,342	5,124
Debt Per Capita	222.36	197.04	173.55	146.53	133.42

^{*} Source: 2011 - 2020 BC Stats, 2020 Statistics Canada

General Comparative Statistics

	2016	2017	2018	2019	2020
Annual Surplus	1,113,738	1,506,388	2,025,679	1,938,979	3,931,180
Accumulated Surplus	38,167,462	39,673,850	41,699,529	43,638,508	47,569,688
Net Financial Assets	9,498,831	9,617,848	9,825,623	10,942,117	14,633,789

Statement of 2020 Permissive Property Tax Exemptions

			Taxes
Legal Description	Civic Address	Organization	Foregone
224(2)(a) Not-for-Profit			
Lot A, Plan 24353	5650 Club Rd	Duncan Day Care Centre	2,562
Lot A, Plan 44627	198 Government St	Valley Seniors Organization	5,119
Leased area of Lot 1, Plan 23647	820 Wharncliffe Rd	Cowichan Pre-School	82
Lot PT4, Block 8, Plan 12568	760 Government St	Cowichan Lawn Bowling	169
Leased area of Lot 1, Plan 29453	280 First St	Cowichan Lawn Bowling	440
Leased area of Lot A, Plan 40864	200 Craig St	Cowichan Volunteer Society	209
Lots 5-8 & 11, Block 1, Plan 1935		SD # 79 Growing Together	571
Top Floor of Building at Lot 1, Plan 17515	145 Station St	Duncan Elks Association	1,063
Lots 24 & 25, Plan 1182	321/331 Cairnsmore St		1,383
Undisclosed	Undisclosed	CW Against Violence Society	2,165
50% of the commercial portion of Lot A, Plan 2070	246 Evans St.	CW Against Violence Society	3,397
Portion shown Red on DD615, except Plan 260BL, (Railway RW Mile 39.16 to Mile 39.92 Victoria Sub)	No address	Island Corridor Foundation (ICF)	4,108
1.223 Km Mainline	No address	Island Corridor Foundation (ICF)	700
Lot 3, Section 16, Range 7, Plan VIP6913	552 Trunk Road	Cowichan Valley Youth Services	4,530
Lot 9, Block 6, Section 18, Range 6, Plan VIP798	625 Jubiliee	Habitat for Humanity	764
52% of Lot 1, Block B, Section 17, Range 7, Plan 1583	490 TCH	Duncan/North Cowichan Highway Corridor Safety Office	3,069
224(2)(h) Seniors Homes, Hospitals			
Lot 15, Plan 1175/Lot A Plan 25100	770 Trunk Rd	Duncan Kiwanis Village Society	2,115
224(2)(b) Local Authorities			
Part of Sec. 17, Rg 6, Quamichan Land District, Plan DD615 -Lease # GCMK 102-0301 R/W Land	Portion of Canada Ave Parking Lots and Charles Hoey Park	ICF - Leased to City	1,676
Station Grounds & Buildings	110 Canada Ave Train Station	ICF - Leased to City - Sublet to Cowichan Historical Society	1,925
224(2)(f) Buildings for Public Worship			
Lot B, Plan VIP60906	930 Trunk Rd	First Christian Reformed Church	1,493
Lot 8,9,10, Block 12 Plan 2070	281 Jubilee St	Duncan United Church	1,794
Lot 11, Block 12, Plan 2070	254 Ingram St	Duncan United Church	739
Lot 1&2, Block 1, Plan 798 and Lot 14, Block 17, Plan 2070	486 Jubilee St	Anglican Synod	1,345
Lot 3, Block 1, Plan 798	162 First St	Anglican Synod	1,059
Lot C, Block 4, Plan 1063	463 Ypres St	Bethel Baptist Church	1,047
Lot 13, Block 4, Plan 1063	483 Ypres St	Bethel Baptist Church	612
Lot 2, Plan 43297	321 Brae Rd	Christian Bretheren	1,319
Lot 7, Block 2, Plan 5868	931 Trunk Rd	Pentecostal Assembly	1.005
Only the portion of Lot 1, Plan VIP 76282 that was Lot 1 Plan 30307	531 Herbert St	St. Andrews Presbyterian	178
Lot A, Plan 12199	1071-1077 Canada Ave	C.V. Jehovah's Witnesses	1,485

Schedule of Suppliers Paid Over \$25,000

Statement Of Financial Information 2020 As Per The Financial Information Act

AON REED STENHOUSE INC	38,105	SUPERIOR EXCAVATING LTD.	134,652			
BC HYDRO & POWER AUTHORITY	369,091	VALLEY TRAFFIC SYSTEMS INC.	30,853			
BERK'S INTERTRUCK LTD	27,354	VANCOUVER ISLAND REGIONAL LIBRARY	242,785			
BLACKBIRD SECURITY INC	157,785	VISA - MISCELLANEOUS	39,034			
BROTHERS JANITORIAL SERVICES	66,378	WASTE CONNECTIONS OF CANADA INC	29,825			
CENTRALSQUARE CANADA SOFTWARE INC.	29,439	WEST COAST PRE FAB	34,889			
COMMUNITECTURE INC	47,999	WESTVIEW POWER LTD	43,575			
CUPE LOCAL 358	37,247	WORKSAFE BC	74,380			
DUNCAN DODGE	78,133	WSP CANADA INC	45,907			
DUNCAN PAVING COMPANY	250,148	YOUNG ANDERSON	30,500			
DUNCAN VOLUNTEER FIRE DEPT.	26,411		,			
EDWARD JONES	44,826	Subtotal - Aggregate Payments Exceeding \$25,000	6,252,428.94			
FINELINE ROAD MARKING LTD	44,348					
FINNING (CANADA) A DIVISION OF FINNING	239,240	Payments to Suppliers for Grants and Contributions Exceeding \$25,000				
GUILLEVIN INTERNATIONAL INC.	27,660					
ICONIX WATERWORKS LP	126,072	DUNCAN BUSINESS IMPROVEMENT AREA SOCIETY	258,359.00			
ISLAND CHEVROLET BUICK GMC	56,745	Total Paid to Suppliers who received	6,576,082.91			
JOHNSON CONTRACTING INCORPORATED	87,614	Aggregate Payments of \$25,000 or less	2,212,222			
JSK TRAFFIC CONTROL SERVICES INC.	75,461					
KTI LIMITED	32,294	Total Paid to Suppliers	13,086,870.85			
LEUCO CONSTRUCTION INC	146,844	Less: Expenses Paid on Behalf of Elected Officials/Employees	-45,238.00			
MATHERS ROY	30,907	Ecos. Expenses I aid on Bendin of Elected Officials/Employees	40,200.00			
MCELHANNEY CONSULTING SERVICES LTD	105,270	Total Expenses per Schedule 4 of Consolidated Financial Statements	8,461,553.00			
MINISTER OF FINANCE	630,752	Madagas	4 500 070 05			
MUNICIPAL INSURANCE ASSOC OF B. C.	42,814	Variance	4,580,079.85			
MUNICIPAL PENSION PLAN	391,931	The City prepares this schedule of payments based on actual disbursements p	processed through its			
NORTH COWICHAN DISTRICT MUNICIPALITY OF	904,119	Accounts Payable system. This provides assurance on completeness as the r				
P & R TRUCK CENTRE LTD	249,818	reconciled to the financial system cheque register and electronic funds transfer	records.			
PACIFIC BLUE CROSS	161,417					
RAYLEC POWER LP	35,875	The schedule of payments is a "cash basis" listing. This figure will differ s				
RBS MANAGED IT SERVICES INC	81,949	expenses in the consolidated financial statements which are reported on an accrual basis, resulting				
RECEIVER GENERAL FOR CANADA	790,937	in timing differences. Furthermore, there are disbursements on the above listing which are not considered expenditures, including payments made to other taxing authorities, employee payroll				
SHUR-POWER ELECTRIC LTD.	32,513	deductions, debt principal repayments and payments for the acquisition of tal				
SIMSON MAXWELL	36,486	Conversely, there are expenses which do not involve an actual disbursen	0 .			
SUNCOR ENERGY PRODUCTS PA	42,048	amortization expense and expense accruals. It is not practical to reconcile thes				

Schedule of Remuneration & Expenses for Elected Officials & Employees

Statement Of Financial Information 2020 As Per The Financial Information Act

1 Elected Officials

Name	Position	Benefits	Re	emuneration	l	Expenses
Michelle Staples	Councillor/Mayor	\$ 3,510.21	\$	32,595.11	\$	579.00
Tom Duncan	Councillor	\$ 1,428.48	\$	17,571.28	\$	70.63
Bob Brooke	Councillor	\$ 3,510.21	\$	16,848.66	\$	650.45
Garry Bruce	Councillor	\$ 2,418.33	\$	17,571.27	\$	-
Jennifer Capps	Councillor	\$ 1,428.48	\$	16,680.36	\$	475.00
Stacy Middlemiss	Councillor	\$ 3,510.21	\$	16,680.36	\$	350.00
Carol Newington	Councillor	\$ 1,428.48	\$	17,571.28	\$	350.00
Total - Elected Officials		\$ 17,234.40	\$	135,518.32	\$	2,475.08

2 Employees

Name		R	Remuneration		Expenses	
Data da Marta di		Φ.	400.054.40	Φ.	0.044.00	
Peter de Verteuil		\$	139,354.49	\$	2,211.02	
Leonard Thew			109,788.43		80.07	
Bernice Crossman			105,284.30		1,545.00	
Emmet McCusker			100,127.93		80.07	
Paige MacWilliam			96,830.36		618.00	
John Pite			94,790.99		1,608.95	
Claudia McMahon			89,728.69		3,285.00	
Michelle Pressman			82,812.31		1,190.19	
Micheal McKinlay			81,338.84		3,056.22	
Patrick Williams			81,200.25		1,092.84	
Chris Desautels			80,451.19		2,300.79	
Jamie Rand			80,321.13		80.07	
Leanne Closson			75,398.24		2,933.84	
Subtotal			1,217,427.15		20,082.08	
Consolidated total of employees with						
remuneration of \$75,000 or less			1,599,243.09		22,681.40	
Total - Employees	1	\$	2,816,670.24	\$	42,763.49	

Schedule of Remuneration & Expenses for Elected Officials & Employees (continued)

Statement Of Financial Information 2020 As Per The Financial Information Act

3 Reconciliation

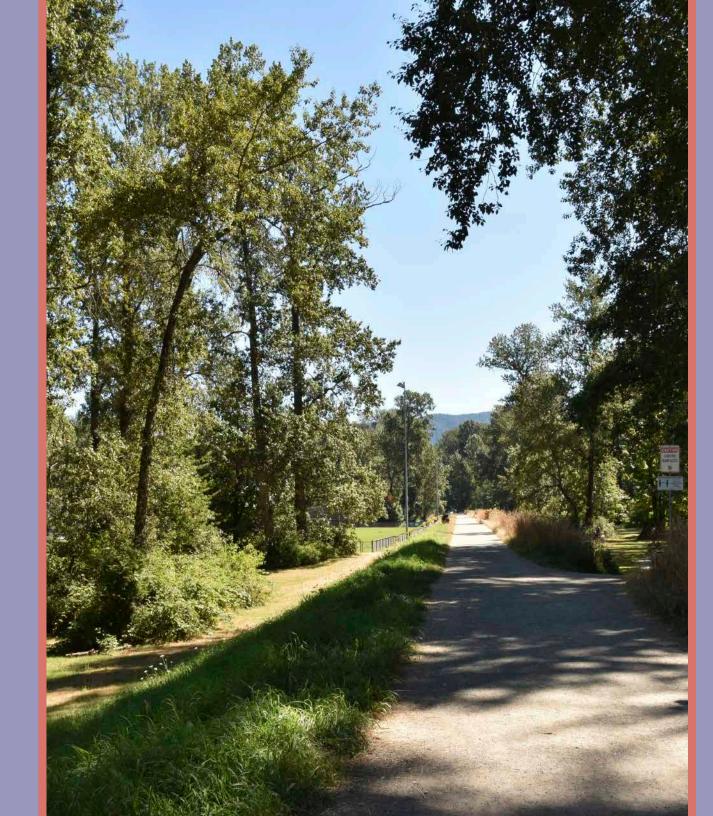
Total remuneration and benefits - elected officials	\$ 152,752.72
Total remuneration - employees	2,816,670.24
Subtotal	2,969,422.96
Total Wages & Benefits per Note 16 of	
the Consolidated Financial Statements	3,605,604.00
	\$ 636,181.04

The variance between the remuneration schedules and the wages and benefits reported in the consolidated financial statements of the City are attributable to a number of factors, including that the remuneration schedule is based on actual payments made during the year, while the financial statements are prepared on an accrual basis.

In addition, wages and benefits disclosed in Note 16 of the consolidated financial statements include only those relating to operating expenses, not capital items. Finally, wages and benefits in the financial statements include the employer cost of benefits not considered taxable to employees.

The remuneration reported in Section 2 includes wages and taxable benefits at the employee's base rate. In addition, remuneration can also include overtime (for unionized employees), retirement allowances, banked time payouts and remuneration paid for the municipal elections. Other factors such as start dates of new employees and maternity leaves can also affect the remuneration levels of an employee from year to year.

Expenses include travel expenses, memberships, tuition, vehicle reimbursements and registration fees paid directly to an employee or a third party on behalf of an elected official or employee.



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