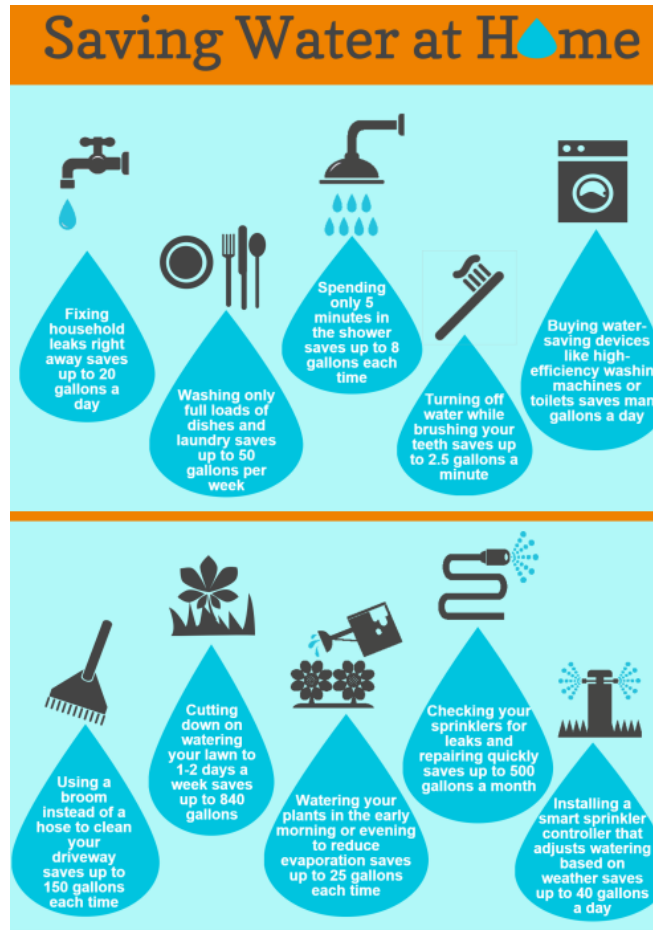


PHASE THREE

Customers Outside the City Boundaries Already on Metered Water Rates

The next phase of the water meter program is to:

- Convert any remaining MNC customers who are still on a flat rate in 2021 to the new metered rates and tri-annual billing frequency on January 1, 2022
- Convert all CVRD and MNC customers still on the old metered water rates in 2021 to the new metered rates and tri-annual billing frequency on January 1, 2022



PHASE TWO
2021
METERED
WATER RATES
& BILLING PERIODS
for
NORTH COWICHAN
CUSTOMERS
converting to metered
water

DUNCAN

For more information:
www.duncan.ca
P: 250-746-6126
E: utilities@duncan.ca



MNC Customers Converting to Metered Water

New Pay-per-Use **tri-annual billing** and **metered rates** effective January 1, 2021.

PAY-PER-USE METERED RATES OUTSIDE CITY BOUNDARIES	
(Cubic metre = 1,000 litres)	
i. Meter Service Charge:	
For each four month period	
Meter/Service Size	Rate
19 mm	\$ 30.66
25 mm	\$ 93.95
38 mm	\$ 187.91
50 mm	\$ 300.51
75 mm	\$ 375.80
100 mm	\$ 751.62
150 mm	\$ 1,051.86
200 mm	\$ 1,503.26
ii. Plus, Water Consumption Charge:	
Per cubic metre for each metre consumed	\$ 1.239
iii. Plus, Large Multiple Dwelling Charge:	
Per unit for each four month period (residential buildings with 10 or more units)	\$ 30.63

2021 Tri-Annual Billing Periods		
Billing Period	Billing Date	Due Date
January to April	Mid-May	June 30, 2021
May to August	Mid-September	October 29, 2021
September to December	Mid-January 2022	February 28, 2022

Pay for the water you use!



Use less,
pay less.

What are the Changes?

TRI-ANNUAL BILLING to encourage conservation

By increasing the billing frequency from two to three bills, you will now be able to more closely track how much water you are using. This should help to reduce consumption and therefore reduce your bill.

METER SERVICE CHARGE

The Meter Service Charge replaces the minimum charge. Customers with smaller meters pay less than ones with larger meters, helping to pay for maintenance, replacement, and reading of the meters.

WATER CONSUMPTION CHARGE

The Water Consumption Charge of \$1.24 per cubic metre replaces the previous tiered rates. This provides an opportunity to reduce your bill if you use less water.

LARGE MULTIPLE DWELLING CHARGE

A per unit charge, similar to the 19 mm meter charge, has been implemented for large residential buildings with 10 or more units. This impacts about 2% of accounts.

How are properties with Shared Meters billed?

Each property with a meter will receive one bill except for the following:

Duplexes with two separate titles and small stratas with four or less units that do not collect strata fees will have their bill divided equally among the owners unless the City is advised to alter the allocation.



AM I SWITCHING TO METERED BILLING UNDER THE NEW RATES IN 2021?

Yes, if:

- You live in North Cowichan (MNC); and
- in 2020 you were on a flat rate and your utilities account number starts with 200 or 300; and
- you have received a letter from the City explaining the new rate structure and the impact it may have on your property.

Please note that there are a small number of MNC customers that have a meter but will not be converting to metered rates until 2022 due to a lack of available historic information on the meter.

