DATE:_____

# PUBLIC ENGAGEMENT
# WATER METERING PROGRAM

## UTILITY CUSTOMER

Please provide your street name or first 3 numbers of your water account

**Street Name:**

**First 3 Numbers of Utilities Account:**

## QUESTIONS

1. The proposed rate has a fixed Meter Service Charge and one rate for water use (Water Consumption Charge). The current metered rate structure has a minimum charge for a certain amount of water and a tiered rate for any additional water above the minimum amount. **Which of the following do you support?**

- ☐ Move to the proposed rate structure that is a pay-per-use rate structure where higher uses of water pay more, and lower uses pay less.
- ☐ Stay on the current rate structure, where it is not possible to reduce your bill to less than the minimum charge no matter how little water you use.

2. Frequent billing periods allow customers to monitor their water uses in order to conserve water and potentially reduce their bill; however, there is an associated administrative cost. **Which of the following billing periods do you support?**

- ☐ Moving to three billing periods a year (every 4 months), as proposed.
- ☐ Continuing with two billing periods per year (every 6 months).
- ☐ Moving to four billing periods per year (every 3 months)

## COMMENTS

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