

Sewer

Those properties that were on metered water **and** metered sewer in 2019 will remain on metered sewer in 2020; however, the billing will be tri-annual instead of semi-annual.

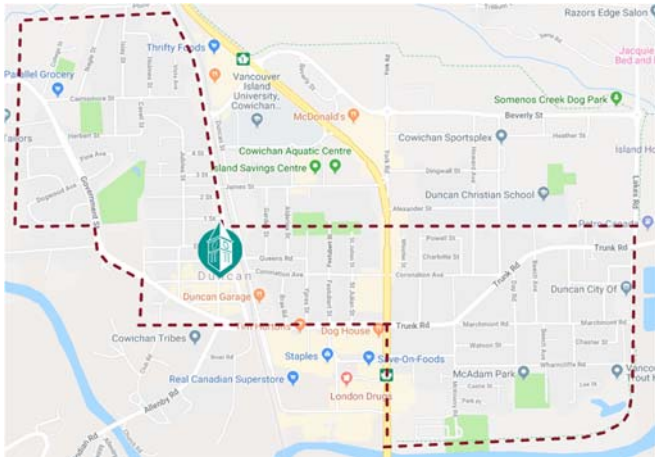
Properties moving from flat to metered rates in 2020 will continue to have their sewer charges included as part of the property tax bill.

For customers outside the City boundaries there are no changes to the application of sewer rates.

Am I Inside the City Boundaries?

Yes, if any of these apply to you:

- ◆ You pay your property taxes to the City;
- ◆ Your utilities account number starts with 100, 610 or 810; or
- ◆ Your property is inside the red dotted line as shown on the map below (also available on the City's Website).



Saving Water at Home

- Fixing household leaks right away saves up to 20 gallons a day
- Washing only full loads of dishes and laundry saves up to 50 gallons per week
- Spending only 5 minutes in the shower saves up to 8 gallons each time
- Turning off water while brushing your teeth saves up to 2.5 gallons a minute
- Buying water-saving devices like high-efficiency washing machines or toilets saves many gallons a day
- Using a broom instead of a hose to clean your driveway saves up to 150 gallons each time
- Cutting down on watering your lawn to 1-2 days a week saves up to 840 gallons
- Watering your plants in the early morning or evening to reduce evaporation saves up to 25 gallons each time
- Checking your sprinklers for leaks and repairing quickly saves up to 500 gallons a month
- Installing a smart sprinkler controller that adjusts watering based on weather saves up to 40 gallons a day

City of Duncan METERED WATER RATES & BILLING PERIODS 2020

DUNCAN

For more information:
www.duncan.ca
P: 250-746-6126
E: utilities@duncan.ca



Customers Inside the City Boundaries

The City has implemented **tri-annual billing** and a **new metered billing rate** for customers inside the City boundaries effective January 1, 2020.

METERED WATER RATES INSIDE CITY BOUNDARIES				
(Cubic metre = 1,000 litres)				
i. Meter Service Charge:				
For each four month period				
Meter/Service Size	Rate	Property Type		
19 mm	\$19.84	Most single family residential dwellings		
25 mm	\$60.81			
38 mm	\$121.62			
50 mm	\$194.50			
75 mm	\$243.23		Other properties	
100 mm	\$486.49			
150 mm	\$681.08			
200 mm	\$972.98			
ii. Plus, Water Consumption Charge:				
Per cubic metre for each metre consumed			\$0.751	
iii. Plus, Large Multiple Dwelling Charge				
Per unit for each four month period			\$19.83	
(applicable to residential buildings with 10 or more units converting to metered rates after December 31, 2019)				

2020 Tri-Annual Billing Periods		
Billing Period	Billing Date	Due Date
January to April	Mid-May	June 30, 2020
May to August	Mid-September	October 30, 2020
September to December	Mid-January 2021	February 26, 2021

Each metered property will receive one bill except for duplexes with two separate titles and small stratas with four or less units that do not collect strata fees. In these situations the bill will be divided equally among the owners unless the City is advised to alter the allocation.

Pay for the water you use!

Use less, pay less.



What are the Changes?

TRI-ANNUAL BILLING to encourage conservation

By increasing the billing frequency from two to three bills, you will now be able to more closely track how much water you are using. This should help to reduce consumption and therefore reduce your bill.

METER SERVICE CHARGE

The Meter Service Charge replaces the minimum charge. Customers with smaller meters pay less than ones with larger meters, helping to pay for maintenance, replacement, and reading of the meters.

After public consultation, the City reduced the new 19mm Meter Service Charge from \$36.49 to \$19.84 tri-annually to help reduce the bills for single family homes. This impacts 83% of the metered accounts and is a reduction of \$49.95/year.

WATER CONSUMPTION CHARGE

The Water Consumption Charge of \$0.751 per cubic metre replaces the previous tiered rates. This provides an opportunity to reduce your bill if you use less water.

The Water Consumption Charge was originally proposed to be \$0.815; however, after consultation the City reduced it to \$0.751 per cubic metre.

LARGE MULTIPLE DWELLING CHARGE

A per unit charge, similar to the 19 mm meter charge, has been implemented for large residential buildings with 10 or more units was added. This impacts about 3% of customers.

What's Staying the Same?

Flat Rate Charges Inside the City Boundaries

Customers who do not have a meter at this time will remain on the existing flat rates and will continue to be billed twice a year—in mid-January & mid-July 2020.

Conserve Water



Customers Outside the City Boundaries

The next phase of the meter program is to move all customers **outside** the City boundaries who are currently on flat or metered water rate to the same metered water rate design and billing frequency as inside the City boundaries in 2021.

2020 Semi-Annual Metered Water Rates

METERED WATER RATES OUTSIDE CITY BOUNDARIES	
Category	2020 For Each Six Month Period
i. For the first 170 cubic metres (6,000 cubic feet) or part thereof	\$178.15
ii. For every 17 cubic metres (600 cubic feet) or part thereof up to the next 680 cubic metres (24,000 cubic feet)	\$12.97
iii. For every 17 cubic metres (600 cubic feet) or part thereof up to the next 850 cubic metres (30,000 cubic feet)	\$13.40
iv. For every 17 cubic metres (600 cubic feet) or part thereof over and above 1,700 cubic metres (60,000 cubic feet)	\$13.85
v. Multi-Family Minimum (Per Unit)	\$71.89