



COVID-19 UPDATE

The City of Duncan is committed to essential service delivery throughout the COVID-19 response. Fire protection, water and sewer utilities, garbage collection, emergency management, communications, finance, governance and limited land use services will continue. Additional daytime and nighttime bylaw enforcement patrols will be conducted throughout the City.

For the safety of staff and the public, City facilities have been closed to the public for the foreseeable future.

- If you are experiencing symptoms of COVID-19, or have been exposed to the virus, call 8-1-1.
- If you have non-health related questions about COVID-19, call 1-888-COVID19 or 1-888-268-4319.
- If you have business to conduct with the City, contact us by:
 - phone at 250-746-6126;
 - email at duncan@duncan.ca;
 - online form on the website (complaints and payments) at www.duncan.ca; or
 - drop box at City Hall, 200 Craig Street.

Public Events Cancelled:

- City Council Meetings
- Budget Open House
- Mark Lakeman Placemaking Workshop
- Royal Canadian Legion Vimy Ridge Ceremony
- Sporting and community events at Parks and Sports Fields

Facilities Closed to the Public:

- Duncan City Hall, 200 Craig Street
- Public Works, 1091 Marchmont Road
- Cowichan Valley Regional District, Ladysmith, North Cowichan, and Lake Cowichan administrative offices, sports and community centres

At this time, in consultation with the Medical Health Officer and in support of local food security, the Duncan Farmers' Market on Saturdays at City Square will continue offering farm and food products only, to a maximum of 20 vendors. This is in line with grocery stores and take-out food services. Measures will be in place to protect vendors and patrons such as distancing between vendors and no product sampling.

If you need assistance, or would like to offer assistance, *Beacon Buddies* is a volunteer-run community service that matches people currently in voluntary self-isolation/quarantine with a neighbour who can help out with occasional basic out-of-home errands. Visit www.nanaimobeacon.com/buddies or call the City to register.

As the COVID-19 epidemic evolves, further measures may be required. Go to www.duncan.ca to sign-up for email notifications (right—hand side of the homepage).