



Toilet Rebates



We all love water, drinking it, swimming in it, but down the toilet, not so much!

Do you want to make an impact on your environment and water bill? Switch to high efficiency or dual flush toilets and save water and dollars.

The City is offering a rebate to replace toilets that use 13 litres or more, with a CSA-approved high efficiency model. The rebate is \$50 for a high efficiency (4.8 litres) or dual flush model (3/6 litres). There is a lifetime maximum of two rebates per residential or commercial unit.

Based on data collected by the City of Duncan in 2018, the average customer uses 260 m³ per year or 712 litres of water each and every day. That's a whopping 260,000 litres per year—on average, per household!

Many homes are equipped with older toilets that require 13 litres or more per flush. New high efficiency toilets require only 4.8 litres per flush and dual flush toilets use a combination of 3 and 6 litres.

By replacing your old toilet, you could use up to 76% less water per flush!

The City wants to reduce both water consumption and flows into the sewage system. It costs money to treat the water coming both in and out of your house. Using less water saves money and is better for the environment.

A toilet replacement does not require a permit. However, if you are also renovating, you may require a building permit. Please contact the City's Building Inspector for more information.

Who is eligible for the rebate?

Property owners that are connected to both the City of Duncan water and sewer systems are eligible for the rebate.

The rebate is also available to those property owners that are supplied the City of Duncan water, are on the City's sewer system or on a self-contained septic system but may not live in the City's boundaries.

What about my old toilet?

For a small fee, old toilets may be disposed of at Bings Creek Transfer Station, 3900 Drinkwater Road. The City will be working towards a local solution for recycling (crushed and reused) the old toilets, at which point there will be changes to the disposal requirements.



What do I need to apply?

- Fill out the application form;
- Provide a receipt dated after January 1, 2010 for the purchase of a CSA-approved low flush toilet; and
- Provide the following three photographs:
 - a photograph of the old toilet in place
 - a photograph of the old toilet removed with the tank broken
 - a photograph of the new toilet in place.

You must agree to permit a representative of the City of Duncan access to inspect the installation if determined necessary.

City staff will review your application. If you qualify, you will be mailed a cheque for \$50 per eligible dual flush and/or high efficiency toilet (up to two toilets per residence).

Submission of an application does not guarantee a rebate. The rebate program may be withdrawn at a future date without notice.



Saving Water at Home



Fixing household leaks right away saves up to 20 gallons a day



Washing only full loads of dishes and laundry saves up to 50 gallons per week



Spending only 5 minutes in the shower saves up to 8 gallons each time



Turning off water while brushing your teeth saves up to 2.5 gallons a minute



Buying water-saving devices like high-efficiency washing machines or toilets saves many gallons a day



Using a broom instead of a hose to clean your driveway saves up to 150 gallons each time



Cutting down on watering your lawn to 1-2 days a week saves up to 840 gallons



Watering your plants in the early morning or evening to reduce evaporation saves up to 25 gallons each time



Checking your sprinklers for leaks and repairing quickly saves up to 500 gallons a month



Installing a smart sprinkler controller that adjusts watering based on weather saves up to 40 gallons a day



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TOILET REBATE Application

APPLICANT INFORMATION

Homeowner Property Manager Contractor

Name: _____ Company (if applicable): _____

Phone Number: _____ Email: _____

Mailing Address: _____

City: _____ Postal Code: _____

TOILET INFORMATION

Installation Address: Same As Above Different: _____

Is the installation address within the City of Duncan boundaries? Yes No

If no, in order to qualify for the rebate, you must be supplied water from the City of Duncan system, and either be connected to the City of Duncan sewer system or be on a self-contained septic system.

I am connected to City sewer I am on a self-contained septic system

Installation: Residential Commercial

Toilet(s) installed must be CSA approved to qualify for rebate

No. of High Efficiency Toilets Installed (4.8L): _____ No. of Dual Flush Toilets Installed (3/6L): _____

Manufacturer: _____ Purchase Date: _____

Model No.: _____ Model Name: _____

How many rebates have you previously applied for? _____

Please attach the following (will not be returned):

Receipt(s) for new toilet purchase(s) - *Must be dated after January 1, 2010*

Required photographs: **1.** Old Toilet in Place **2.** Old Toilet Removed w/ Tank Broken **3.** New Toilet in Place

DECLARATION

I certify that the above information is correct and the noted toilet(s) above have been installed at the above address and do not exceed the maximum flow requirements (4.8 L) of the City of Duncan. I certify that the toilet being replaced is at least a **13 litre or less efficient model**. I agree to permit a representative of the City of Duncan access to inspect this installation. I understand that the City of Duncan is not responsible for the functioning of the toilets.

Applicant's Signature

Date

The City of Duncan will send a rebate cheque for qualifying installations to the applicant. Rebates are \$50 for each dual flush (3/6L) and high efficiency (4.8L) toilet replacements, to a lifetime maximum of two rebates per residential or commercial unit. New construction is not applicable for rebate. All claims are subject to verification. This offer may be withdrawn at any time without prior notice

Personal information you provide on this form is collected pursuant to Section 26 of the *Freedom of Information and Protection of Privacy Act* and will only be used for the purpose of processing this application. Your personal information will not be released except in accordance with the *Freedom of Information and Protection of Privacy Act*. Questions about the collection of your personal information may be referred to the Corporate Services Coordinator by email: duncan@duncan.ca or phone: 250-746-6126.