

Beneath the Clocktower

Your Insight into Issues and Events at Duncan City Hall

May 2022

2022 PROPERTY TAX DATES

Monday, July 4, 2022

 Property tax due date - All residential and commercial customers are encouraged to pay their taxes by the due date. However, due to COVID-19, in 2022, penalties will not be applied before September 29, 2022 at 4 p.m.

Thursday, September 29, 2022

- This is the deadline to pay taxes, claim Home Owner Grant (HOG) or defer taxes without 5% penalty.
- 5% penalty is added to unpaid taxes including any unclaimed HOG at the close of business day.

Monday, October 31, 2022

- This is the deadline to pay taxes, claim HOG or defer taxes without further 5% penalty.
- 5% penalty is added to unpaid taxes including any unclaimed HOG at the close of business day.

PAYMENT OPTIONS

Bill Payment Services: Bill payment services can generally be accessed through your online banking account, an automated teller machine (ATM), telephone banking, or in person with a teller at the financial institution that you bank with. You will need to set up a bill payment payee for City of Duncan Property Taxes. Your account number will be your roll number, which starts with 207.

Payment by Cheque: Mail to the City of Duncan, 200 Craig Street, Duncan BC, V9L 1W3 or use the 24-Hour drop box located at each of the City Hall entrances. We also accept multiple postdated cheques. Please do not leave cash in the drop box.

In Person at City Hall: When City Hall is open (hours of operation 8:30 a.m. to 4:00 p.m., Monday to Friday) we accept Debit, Cheque, and Cash (sorry no credit cards for property tax payments).

PROPERTY TAX INSTALLMENT PAYMENT PLAN

The Property Tax Installment Payment Plan is an optional payment plan that provides an opportunity for taxpayers to make ten (10) monthly payments towards next year's property taxes through an automatic withdrawal from your bank account. Installments are withdrawn on the first business day of the month for ten (10) months starting in August and ending in May.

For more information or for an application form go to: www.duncan.ca/city-hall/finance/property-taxes





HOME OWNER GRANT (HOG)

All HOG applications must be submitted directly to the Provincial Government.

HOG applications are no longer processed by the City of Duncan.

For more information on how to apply, please go to the Provincial Government website:

www.gov.bc.ca/homeownergrant

To contact the Provincial Government Home Owner Grant Office: Phone: 250-387-0555 or toll free: 1-888-355-2700

To avoid penalties, your completed application and supporting documentation must be received by the Province by 4:00 p.m. on September 29, 2022.

If you miss the deadline, you may apply for the home owner grant until December 31, 2022; however, penalties will apply.

PROPERTY TAX DEFERMENT PROGRAM

A low-interest provincial loan program is available for qualified homeowners to defer their property tax. Persons 55 years of age or older, certain persons with disabilities, or families with children may qualify for the Property Tax Deferment Program.

The Provincial Government has moved to an online system that is faster and easier. All applications and renewals are now submitted directly to the Province. Property Tax Deferments are no longer handled by the City of Duncan.

For more information on how to apply or renew, please go to the Provincial Government website:

www.gov.bc.ca/propertytaxdeferment

To contact the Provincial Government Tax Deferment Office:

Phone: 250-387-0555 or toll free: 1-888-355-2700

Email: taxdeferment@gov.bc.ca

If you have any prior years' taxes outstanding (arrears or delinquent) you must pay those amounts before you can qualify to defer your current year's property taxes.

You still must claim your annual Home Owner Grant with the Province and pay the sewer parcel tax and any annual utility fees, such as sewer and garbage, to avoid penalties on those amounts. Utility fees and parcel taxes are not eligible for deferment.

Comments, questions, or concerns about your property taxes?

2022 BUDGET

The City of Duncan's Financial Plan and Tax Rates Bylaws for 2022 reflect Council's efforts to keep taxes affordable for households and businesses while transitioning to a municipally paid police force.

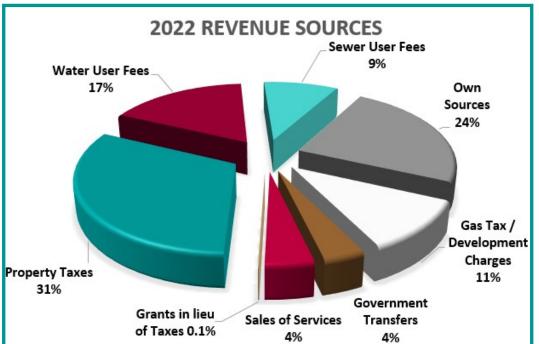
Throughout the budget process, public feedback is always encouraged. Budget meetings were advertised in the newspaper as well as on our Facebook page and website. Public consultation was held online via PlaceSpeak to seek feedback from citizens on current budget topics. Thank you to those who took the time to engage. To view the full budget and related documents please visit www.duncan.ca.

For 2022, the municipal portion of the property tax increased by 5.2%. Your actual tax increase or decrease will depend on the type of property you own, and whether the assessed value of your property went up or down this year.

Property assessment is the responsibility of the BC Assessment Authority. You should have received your assessment notice in January of this year. If you have questions about your property's assessed value, you must contact BC Assessment. They can be reached at 1-866-825-8322 or www.bcassessment.ca.

The City also collects taxes for other authorities, including the Province for Police and schools, the Cowichan Valley Regional District, Cowichan District Hospital, BC Assessment Authority, and Municipal Finance Authority.





Own Sources Include:

- Business and dog licences
- Building and related permits
- Real estate rentals
- Parking permits
- Interest on investments
- Penalties
- Land use alteration fees

Sales of Services Include:

- Garbage and recycling fees
- Fire Protection fees
- Administration fees
- Sports field user fees
- Utilities connection fees



